



PEOPLE SCRUTINY COMMITTEE

THURSDAY, 20 JUNE 2019

10.30 am COUNCIL CHAMBER - COUNTY HALL, LEWES

MEMBERSHIP - Councillor Angharad Davies (Chair)
Councillors Charles Clark, Michael Ensor, Kathryn Field, Roy Galley,
Tom Liddiard, Laurie Loe, Jim Sheppard, John Ungar (Vice Chair),
Trevor Webb and Francis Whetstone

Mr Trevor Cristin, Diocese of Chichester Representative
Mr Simon Parr, Roman Catholic Diocese Representative
Mrs Nicola Boulter, Parent Governor Representative
Mr Matthew Jones, Parent Governor Representative

A G E N D A

- 1 Minutes of the previous meeting held on 7 March 2019 (*Pages 3 - 8*)
- 2 Apologies for absence
- 3 Disclosures of interests
Disclosures by all members present of personal interests in matters on the agenda, the nature of any interest and whether the member regards the interest as prejudicial under the terms of the Code of Conduct.
- 4 Urgent items
Notification of items which the Chair considers to be urgent and proposes to take at the appropriate part of the agenda. Any members who wish to raise urgent items are asked, wherever possible, to notify the Chair before the start of the meeting. In so doing, they must state the special circumstances which they consider justify the matter being considered urgent.
- 5 Overview of current workstreams relating to Bedded care (*Pages 9 - 38*)
Report by the Director of Adult Social Care and Health.
- 6 Annual Review of Safer Communities Performance, Priorities and Issues (*Pages 39 - 98*)
Report by the Director of Adult Social Care and Health.
- 7 People Scrutiny Committee Work Programme (*Pages 99 - 114*)
- 8 Any other items previously notified under agenda item 4

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12 June 2019

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PEOPLE SCRUTINY COMMITTEE

MINUTES of a meeting of the People Scrutiny Committee held in the Council Chamber - County Hall, Lewes on 7 March 2019.

PRESENT Councillors Charles Clark, Angharad Davies (Chair), Michael Ensor, Roy Galley, Tom Liddiard, Laurie Loe, John Ungar (Vice Chair), Trevor Webb, Francis Whetstone.

Simon Parr (Catholic Diocese Representative)
Mandy Watson (Diocese of Chichester Representative)
Nicola Boulter (Parent Governor Representative)

LEAD MEMBERS Councillor Bob Standley, Lead Member for Education and Inclusion, Special Educational Needs and Disability.
Councillor Sylvia Tidy, Lead Member for Children and Families.

ALSO PRESENT Becky Shaw, Chief Executive
Keith Hinkley, Director of Adult Social Care and Health
Samantha Williams, Assistant Director of Planning, Performance and Engagement
Kenny McKay, Strategic Commissioning Manager (Mental Health)
Stuart Gallimore, Director of Children's Services
Fiona Wright, Assistant Director (Education & ISEND)
Mark Whiffin, Head of Finance
Catherine Dooley, Senior Manager: Standards and Learning Effectiveness (5-19)
Stuart McKeown, Senior Democratic Services Adviser

24 MINUTES OF THE PREVIOUS MEETING

24.1 RESOLVED: to agree the minutes of the previous meeting.

25 APOLOGIES FOR ABSENCE

25.1 Apologies for absence were received from Councillors Kathryn Field and Jim Sheppard, Matthew Jones, Parent Governor Representative, and Trevor Cristin, Diocese of Chichester representative.

26 DISCLOSURES OF INTERESTS

26.1 Councillor Webb declared a personal, non-prejudicial interest as he is a Trustee of Invest St Leonards (with regard to Agenda item 5 and item 28 of these Minutes).

27 URGENT ITEMS

27.1 There were none.

28 BRIEFING ON PREVENTION

28.1 The Director of Adult Social Care and Health introduced this discussion item by providing an overview to the Committee of some of the most significant prevention issues facing the Council. In the context of the NHS Long Term Plan this included:

- **Financial challenges.** The financial pressures on local government mean resources are becoming increasingly focused on meeting immediate eligible need and targeted prevention, as set out in the Core Offer.
- **Public Health Grant.** The grant continues to be ring-fenced and work is underway through the Reconciling Policy Performance and Resources process to ensure the County Council's investments are achieving the best possible health and wellbeing outcomes for East Sussex residents and deliver the Core Offer.
- **Challenges with providing evidence of the benefits of investments in prevention.** Justifying investment in preventative services is not straightforward due to the difficulty in attributing improvements in health and wellbeing to specific initiatives. For example, evidence indicates that social isolation can impact on mental health and well-being, but this does not necessarily equate to investment in these areas directly reducing demand for support from statutory services. Furthermore, prevention initiatives often take a long time to produce noticeable results. For example, reducing obesity in children is only likely to have a significant impact over a twenty year plus timeframe.

28.2 Further points were made in response to questions from the Committee:

- **Evidence base for the Department's initiatives.** In seeking to understand both the need for support and the impact of its initiatives, the Committee were informed that the Department relies on a range of different data sources for its information. For example, the Department employs a quantitative method which helps it develop evidence-based initiatives. A key source of this data is the Joint Strategic Needs and Assets Assessment (JSNAA) tool. The Department also values feedback from the public. Various mechanisms are therefore employed to help engage with individuals and record their views on what they think might make a difference.
- **Partnership working and prevention.** The Department acknowledged that prevention is a complex area involving a range of different agencies and that this can be confusing for individual service users. However, and within its financial and legal constraints, a key strategy for the Department is the development of good working relationships with other agencies. For example, the Department is working with Borough and District Councils to improve pathways. With regard to individuals needing assistance, Committee Members were also encouraged to visit the Health and Social Care Connect website and also direct members of the public to this platform. This website offers both the public and professionals a single point of access for adult health and social care enquiries, assessments, services and referrals.

28.3 **RESOLVED:** to note the report.

29 UPDATE ON COMMISSIONED COMMUNITY PROVISION (MENTAL HEALTH)) COMMUNITY MENTAL HEALTH SERVICES EAST SUSSEX BETTER TOGETHER (ESBT) MH TRANSFORMATIONAL CARE

29.1 The report was introduced by the Strategic Commissioning Manager (Mental Health) who provided further detail about the different elements within this service area.

29.2 The Committee welcomed the report and in response to specific questions, the following responses were provided to Members of the Committee:

- with regard to Peer Support, Members were informed that providers of peer support can be paid staff who may also have other roles at Southdown House. They can also be volunteers (who have access to an accredited Level 2 Peer Mentoring Training course).
- with regard to the amber status for the Personality Disorder service, the Committee were informed that building full membership had been a lengthier process than originally anticipated. However, the Department believes it is now on course to achieve full membership this spring.
- With regard to the amber status for the Staying Well service, the Department plans to undertake more work to promote the benefits of the service among clinical teams. This in turn, it is hoped, will increase the rate of referrals.

29.3 RESOLVED: to note the report.

30 SCRUTINY REVIEW - CHANGING CARE MARKET: INFORMATION AND SIGNPOSTING

30.1 The People Scrutiny Committee had previously agreed to undertake a series of planned scrutiny reviews which would look at challenges relating to the changing care market. With this in mind, a Board was established to undertake a review of issues relating to 'Information and Signposting'. The Board consisted of Councillors Angharad Davies, Michael Ensor, Roy Galley, John Ungar and Jim Sheppard. Councillor Ensor was elected as the Chair of the Review Board.

30.2 Councillor Ensor introduced the report by discussing the context of the review and highlighting some of the Board's key findings. This included highlighting the review's focus on the area of public expectations and understanding of the care market and the Council's role in providing information, advice and signposting.

30.3 The report was welcomed by both the Committee and the Department.

30.4 RESOLVED:

to agree the report of the Review Board and to submit the report to Cabinet 23 April 2019 for comment and to Full Council for approval on 14 May 2019.

31 RECONCILING POLICY, PERFORMANCE AND RESOURCES (RPPR) 2019/20

31.1 The Committee discussed its input into the Reconciling Policy, Performance and Resources process and possible future improvements. The Committee's comments included:

- some Members would like more information to understand the potential impact of proposed savings.
- other Members commented on the support officers had provided to them and that individual Members are able to ask Departments for more detail if there is a specific area they have an interest in.

31.2 RESOLVED - the Committee agreed to note the report.

32 PEOPLE SCRUTINY COMMITTEE WORK PROGRAMME

32.1 The Committee discussed its Work Programme which is comprised of a number of ongoing scrutiny reviews, reference groups and planned reports.

Current Scrutiny Reviews

32.2 In relation to the ongoing series of reviews relating to the changing care market, the Committee agreed that a 'Adult Social Care Workforce' Review Board should be established. The review will focus on issues relating to:

- the recruitment and retention challenges in the independent sector; and
- with regard to future workforce needs, the effectiveness of the Council's partnership with other organisations such as schools and colleges.

32.3 The Committee therefore RESOLVED to:

- (1) Appoint Councillors Clarke, Ensor, Ungar and Webb to conduct a scrutiny review of issues relating to the Adult Social Care Workforce.
- (2) Appoint Councillor Webb to act as Chair of the Changing Care Market: Adult Social Care Workforce Review Board.
- (3) Agree the Terms of Reference for the review.

32.4 With regard to the ongoing scrutiny review of Support for Unaccompanied Asylum-Seeking Children, the Committee were provided with an overview by Councillor Webb of some of the key developments to date.

32.5 In relation to the Scrutiny Review of Schools Coping with Change, the Committee agreed the wording of a letter to be signed by Councillor Davies and subsequently despatched to the Secretary of State for Education. In accordance with Recommendation 1 of the final report of the scrutiny review, the letter seeks clarification from the Secretary of State regarding his stance on the academy programme and the promotion of formal partnership arrangements.

Suggested Topics

32.6 In response to recent reports in the national media, the Committee discussed knife crime and its potential links to young people who are permanently excluded from school. Following further discussion, the Committee agreed that its primary focus is a concern about the numbers of young people who are not being educated in a formal school setting in East Sussex.

32.7 In response, the Director of Children's Services acknowledged the Committee's concerns regarding both permanent exclusion and knife crime and the potential impact both issues can have on young people and the wider community. However, and based on information supplied by Sussex Police, the current evidence available to the Department does not indicate that East Sussex is disproportionately affected by knife crime. The Director also noted that the causes of knife crime are complex. Nonetheless the Department does consider knife crime to be a serious issue and recognises that this is a significant concern for many young people in the county. The Director also suggested to the Committee that if there were to be a scrutiny review, the most effective area for the Committee to focus its attention on would be the challenges relating to permanent exclusion.

32.8 In response to the Director's comments, the Committee requested that the Department provides Members with data relating to the rates of exclusion and school attendance in the county.

32.9 RESOLVED to:

request the Children's Services Department to provide the information set out in paragraph 32.8.

32.10 Elective Home Education: The Committee agreed to retain this item as a potential scrutiny topic and were informed that a Private Member's Bill is due for its next reading imminently (March 2019). The Committee was also informed that the Department expects new guidance to follow the Bill.

Reference Groups - Strategic Commissioning Review of Early Help Reference Group

32.11 The Committee was informed that the next meeting of this group will take place on 14 May 2019. The meeting would provide an opportunity for the Members of the Reference Group to feed a scrutiny perspective into the review process (ahead of the Lead Member for Children and Families considering the findings of the strategic review and taking a decision as to whether to proceed with a consultation on the draft Children's Services Early Help Strategy on 20 May 2019).

Future Committee Agenda Items

32.12 The Committee noted the items listed for its future committee meetings.

33 STANDING ADVISORY COUNCIL FOR RELIGIOUS EDUCATION (SACRE) ANNUAL REPORT - TO FOLLOW.

33.1 Councillor Roy Galley, as Chair of the Standing Advisory Committee on Religious Education (SACRE), introduced the report and highlighted a number of issues for the attention of the Committee.

33.2 The key issue discussed by the Committee related to SACRE's views regarding 'the level and range' of religious education (RE) provision in some secondary schools in East Sussex. SACRE is clear that it has been provided with evidence that a number of secondary schools in the county are performing well in this respect. However, SACRE also believes some schools may not be meeting the required standard for the provision of RE. As a result, and in order to inform further monitoring and support in this area, the Committee were informed that SACRE will work on putting together a strong evidence base of standards and provision in schools for its next meeting in June 2019.

33.3 In support of SACRE's initiatives in this area, some Members of the Committee expressed concern over what they believe may be a de-valuing of RE at some schools. In response, the Department informed the Committee that whilst it can provide some limited support and guidance in this area, it is a matter for individual schools to determine how they approach RE provision. The Department therefore welcomes the initiative of an academy Headteacher who has undertaken to lead a discussion on this subject with their fellow school leaders. It is hoped that the results of this discussion will provide a firmer evidence base, which in turn will allow for a more informed discussion about RE provision at the secondary level.

33.4 In response to a question about whether SACRE had been 'short changed' regarding its funding, the Committee was informed that funding for SACRE comes from the Central Schools Block and that there are no further proposed reductions in service spend.

33.5 RESOLVED to note:

- i) the work of SACRE in supporting schools and improving the quality of religious education, especially in maintained Secondary schools; and
- ii) the three year Development Plan for SACRE.

The meeting ended at 1.07 pm.

Councillor Angharad Davies
Chair

Report to: People Scrutiny Committee

Date of meeting: 20 June 2019

By: Director of Adult Social Care and Health

Title: Overview of current workstreams relating to Bedded care

Purpose: To inform the People Scrutiny Committee of current workstreams relating to bedded care and to inform the Committee's consideration for scoping of a scrutiny review of this area

RECOMMENDATION:

The People Scrutiny Committee are asked to consider the information contained within this report and the potential areas of focus for scoping a scrutiny review of bedded care

1 Background Information

1.1 In 2018 the People Scrutiny Scoping Board identified four key areas for scrutiny:

- Public understanding and expectations of social care
- Social care workforce challenges
- Developing care markets: bedded care
- Increasing community resilience, in particular addressing loneliness.

1.2 Members of the Scoping Board are aware of a range of challenges facing the local care market including increased demand for services and resources which are declining in relative terms. In terms of Bedded Care, the Scoping Board were made aware of a draft Bedded Care Strategy which had been produced by the Adult Social Care and Health Department. Since then, the Department has moved away from publishing a fixed Bedded Care strategy.

1.3 A number of initiatives have been instigated to address the challenges of ensuring an appropriate and affordable supply of a range of residential and accommodation-based services. Collectively these form a 'live' Accommodation and Bedded Care strategy covering the following three areas:

- Extra Care Housing
- Residential and Nursing Care
- Supported Housing

1.4 These workstreams all benefit from input from a range of statutory partners and provider organisations as many of the issues to be addressed are very much a shared agenda.

1.5 In recognition of the interdependencies and potential overlaps of the initiatives, ESCC Adult Social Care (ASC) has set up the Bedded Care and Accommodation Board. The Board has direct links to District and Borough Councils through the East Sussex Housing Officers Group (ESHOG) and Clinical Commissioning Group senior management teams.

2 Supporting Information

2.1 The Scoping Board identified a number of questions that they would like to consider as part of the review. Initial responses to these questions are provided below, to inform the scope of the Bedded Care review.

Do we have the right strategy in place to develop the bedded care market?

2.1.1 As referenced above, we need to move away from a static strategy and ensure we are dynamic in our approach. We need to work proactively due to the changing nature of the market and to capitalise on partnership opportunities for joint working. Our strategies will be different for different aspects of bedded care provision and will be supported by current needs analysis and market intelligence.

What is the future role for our current Extra Care Housing facilities?

2.1.2 Over the last twelve months there has been a considerable focus on addressing some long standing issues within the provision of the seven Extra Care Housing schemes across East Sussex.

Current areas of focus:

- develop the quality and ability of schemes to manage significantly increased complex needs, including mental health, drug and alcohol and dementia
- ensure that schemes are sustainable, by working with partners to improve financial viability, and
- develop hub models that make the best use of community resources.

Achievements to date:

- a reduction in rental voids from 37 to 15, with 27 people currently being considered for extra care placements
- reduced void losses, from an average of £20,000 per month in 2018/19 to £10,000 in April 2019
- an increase in the average weekly care hours from 282 in 2018/19 to 324
- Cranbrook's CQC rating has improved from 'Inadequate' to an overall 'Requires Improvement', with three of the five areas found to be 'Good'.
- new mental health awareness training across all 7 schemes
- regular Operational Management Groups to develop hub models, eg. providing falls prevention support at Cranbrook, and developing access to hot meals

We have achieved this by:

- Agreeing a new allocation approach with Borough and District partners which relaxes Local Connection requirements, offering far greater choice to East Sussex clients
- Abolishing time-consuming panels and using a points-based system to allocate flats based on need. This has significantly speeded up move-in times and reduced the risk of voids.
- Regular performance reviews and partnership meetings to ensure systems are working well and risks are mitigated

How robust and sustainable are residential and nursing homes and what they are doing to adapt to changing circumstances?

2.1.3 The March 2019 Market Position Statement (Appendix 1) sets out the current demand and supply issues relating to residential and nursing care. There are growing concerns about the future supply of certain categories of residential and nursing beds which can meet the needs of our local population, especially in particular geographical locations around the County. A Needs Assessment is being finalised by Public Health and will quantify where the main future gaps in supply will be.

2.1.4 In addition, the number of establishments which are closing down has been increasing over recent years. Appendix 2 provides a breakdown. In addition to the obvious direct impact and disruption for clients and their carers; there are also resource implications for the Department in ensuring the smooth transition of clients to different homes. Business Continuity arrangements are well established within the Department, however the increasing frequency of closures is challenging.

2.1.5 ESCC, the NHS and the District and Boroughs Councils have potential land and buildings that could be released for this use. Engagement with the market to identify key strategic partners who may be willing to develop new provision in areas where there is the need and suitable land or building available. Securing placement opportunities at agreed ESCC rates will be both a key aim and challenge throughout this work.

2.1.6 In the meantime there is engagement with the existing market to agree a partnership approach and identify what support ESCC can feasibly offer providers to help ensure the current required beds are available in the short to medium term at rates that ESCC can pay. These include taking a collective approach to address acute problems in regard to recruitment of retention of care staff and greater support so that homes can take people with a higher acuity of need.

2.2 Supported Housing.

2.2.1 This is a workstream to address issues regards the supply and appropriateness of supported housing and temporary accommodation for different client groups. This is benefiting from significant input from the District and Borough Councils.

2.2.2 This workstream has commenced with a review of the entire Mental Health accommodation pathway from independent living through to high support residential units. The aim is to identify key blocks and gaps in the pathway that will then be subject to in-depth business modelling to identify where the genuine 'invest to save' opportunities are. It is anticipated that many of these will involve multi-agency cooperation.

2.2.3 There are also a number of other accommodation related workstreams that are of significant contributory importance to our strategic approach. These are also overseen to varying extents by the Accommodation and Bedded Care Board and include;

- **Housing related floating support:** There is a multi-agency 'design' process underway to help shape the re-commissioning of Housing Related Floating Support (currently the STEPS and Homeworks services) in Autumn 2020.

- **Shared lives:** There is currently work underway to expand the Shared Lives scheme for Adults with Learning Disabilities.
- **Family and Young Persons initiatives:** There are a number of key areas of development in relation to the access to and provision of accommodation for young people and families. Whilst these are not directly governed by the Bedded Care and Accommodation Board, key details and updates are presented to ensure alignment and the realisation of potential synergies with the other initiatives detailed above.

3 Conclusion and Reasons for Recommendations

3.1 The report sets out the current workstreams relating to accommodation and bedded care, for consideration by the People Scrutiny Committee.

3.2 The initial responses to the questions raised by the People Scrutiny Scoping Board have been provided to inform the debate about scoping the Bedded Care review.

KEITH HINKLEY

Director of Adult Social Care and Health

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LOCAL MEMBERS

All

APPENDICES

Appendix 1: March 2019 Market Position Statement

Appendix 2: Service closure and opening data

Supporting people to live well in East Sussex



Market Position Statement
for adult services and support
April 2019

East Sussex
County Council





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With thanks to Mr Wilson for giving permission to use of the photograph of him dancing with his late wife on Firle Beacon, taken by their Personal Assistant Ruth Backshall.



Introduction

This Market Position Statement (MPS) is designed to contain information and analysis of benefit to providers of health, care and support services for older people and working age adults in East Sussex. It is intended to help identify what the future demand for care might look like and to act as a starting point for discussions with those who provide services. Commissioners and supply development staff will seek to continue conversations regarding future service development through our network of provider forums and specific market engagement activity.

Key messages in this MPS

If the current volumes of service provision and purchasing patterns are applied to the demographic data for East Sussex there would be an expectation that demand will continue to rise for:

- personal assistants that can support more complex health and social care needs
- home care provision in identified geographical locations of the county
- dementia residential care in the west of the county
- nursing and dementia nursing provision across the county

At the same time there is ongoing pressure on the overall funding envelope for health and care.

In order to manage this, health and social care partners continue to work together to develop an approach that:

- reduces demand
- is focussed on outcomes
- promotes sustainable delivery models that can maximise external funding opportunities
- supports people to avoid using residential care and acute bedded care services unless absolutely required
- invests in preventative services

51% of people want to stay living in their current home for as long as possible. People tell us they value services that:

- allow them to regain their strength and rebuild their confidence, allowing them to return home and/or maintain their independence
- have friendly, engaging and supportive staff who are given the time to communicate with them and build a relationship
- provide clarity regarding expectations of the service delivery and costs up front
- support positive thinking and the value of having hobbies and volunteering, support groups, and contact with their peers
- treat them holistically as a whole person and don't focus too much on their condition in isolation

This MPS is for advisory purposes only. If you are considering developing services it is recommended that you speak with a member of the commissioning or supply management team in the first instance to get an up-to-date picture of requirements. If you are unsure who to contact please email: ascpersonalisation@eastsussex.gov.uk and we will direct your enquiry to the most appropriate team.

National and local policy context

Care Act 2014¹

The Care Act 2014 places general duties on local authorities to:

- promote individual wellbeing
- prevent needs for care and support
- promote integration of care and support with health services
- provide information and advice
- promote diversity and quality in provision of services (market shaping)

Under the market shaping duties in the Act, local authorities are required to work with stakeholders to promote the efficient and effective operation of the local care and support market. This means ensuring there is sufficient supply of sustainable, good quality care and support services and other resources to meet the care and support needs of adults and carers and promote wellbeing. We aim to achieve this by maintaining information about current and future supply and demand and supporting the market and its workforce to improve quality and respond to the needs of the East Sussex population.

The Care Act 2014 also requires local authorities to ‘consider the person’s own strengths and capabilities, and what support might be available from their wider support network or within the community to help’ in considering ‘what else other than the provision of care and support might assist the person in meeting the outcomes they want to achieve.’

“Strengths-based practice is a collaborative process between the person supported by services and those supporting them, allowing them to work together to determine an outcome that draws on the person’s strengths and assets.”²

The approach is an important part of assessment but also part of a preventative agenda too. To support a strength-based approach in East Sussex we are:

- looking at how we assess and provide support to adults and carers to focus on a preventative and strengths-based approach
- looking at ways to work more effectively with community and voluntary organisations to better respond to local needs

Green paper on social care

In the March 2017 budget, the government said that it would publish a [green paper on social care](#), in order to allow a public consultation to be held. The green paper is intended to “ensure that the care and support system is sustainable in the long term”. It is also likely to include integration with health and other services, carers, workforce, and technological developments, among others. Reported comments from the government are that it will now be published “at the first opportunity in 2019”.

NHS Long Term Plan³

The NHS Long Term Plan describes how the £20.5 billion budget settlement for the NHS nationally will be spent over the next five years. It focuses on building an NHS fit for the future by enabling everyone to get the best start in life; helping communities to live well; and helping people to age well. The plan sets out that within the current legal framework, the NHS and its partners will be moving to create Integrated Care Systems (ICSs) everywhere by April 2021. These ICSs will “bring together local organisations in a pragmatic and practical way to deliver the ‘triple integration’ of primary and specialist care, physical and mental health services, and health with social care.” They are expected to create expanded neighbourhood teams which will comprise a range of staff such as GPs, pharmacists, district nurses, community geriatricians, dementia workers and Allied Health Professionals (AHPs) such as physiotherapists and podiatrists/chiropractors, joined by social care and the voluntary sector.

¹ <http://www.legislation.gov.uk/ukpga/2014/23/contents/enacted>

² <https://www.scie.org.uk/strengths-based-approaches/guidance>

³ <https://www.longtermplan.nhs.uk/online-version/>

Sussex and East Surrey Sustainability and Transformation Partnership (STP)

Local organisations have been asked to work together as part of health and care systems to develop their own plans which will set out how the national plan will work across local areas. To help develop this local plan, doctors, specialists and clinicians have come together across Sussex and East Surrey to give a Population Health Check. The CCGs within the STP are seeking the views, experience and ideas of patients, public, staff, volunteers and carers, so that local plans are developed in a way that best reflects the needs of our population. For further information on the STP and to access STP plans and policies, please see: <http://www.seshealthandcare.org.uk>

Early intervention and prevention

Locally, health and social care commissioners want to promote, maintain and enhance people's wellbeing and independence in their communities so they are healthier, more resilient and less likely to need formal health and social care services. We call this our approach to early intervention and prevention. We want to build a new sustainable model of service delivery by focussing on outcomes⁴ so we can continue to meet increased demand within our financial envelope.

The outcomes we are looking to achieve for our population are:

- people remain independently in their own homes with less need for formal interventions or statutory support
- People report enhanced health and wellbeing/ quality of life
- Population health is improved and health inequalities are reduced

In order to do this, we will commission and support interventions and services that:

- use community centred and asset based approaches that involve and empower individuals and local communities to actively participate and take action on improving community health and wellbeing and reducing health inequalities

- encourage people to take a more active role in maintaining and improving their own health, to stay as healthy and independent as possible
- support people reaching a point of crisis by providing short-term outcomes-based support that enables them to regain their independence and continue living independently without ongoing formal health and social care services
- enable people with long term conditions and support needs to maximise their independence through support from family and friends and community based services, and reduce their reliance on formal health and social care services

What local people tell us is important

We have a bi-annual client and carer survey, carry out regular one-off surveys and consultations, and monitor complaints themes. Insights that are relevant to providers are:

- people value services that allow them to regain their strength and rebuild their confidence, allowing them to return home and/or maintain their independence
- people value friendly, engaging and supportive staff who are given the time to communicate with them and build a relationship
- people value clarity regarding expectations of the service delivery and costs up front
- people talk about positive thinking and the value of having hobbies and volunteering, support groups, and contact with their peers
- the majority of people (51%) want to stay living in their current home for as long as possible
- people don't like too much focus on their condition in isolation, or disjointed services that don't treat them holistically as a whole person

We recently conducted a data review of what matters to people and talked to local stakeholders and residents to develop our East Sussex outcomes framework measures. The topics it covers may therefore be a useful resource for providers reviewing their service provision. To access the framework visit eastsussex.gov.uk and search 'Outcomes Framework'

⁴ https://ipc.brookes.ac.uk//publications/pdf/John_Bolton_Outcome_Based_Commissioning_Paper_April_2015.pdf

East Sussex health and social care economy

Against a background of ever diminishing resources and increasing demand, especially in social care, the county council has been working over the last eight years to ensure that the core set of services and infrastructure most needed from the council is available to residents and businesses. Robust and innovative management and strong partnership means we have transformed the way the council works and made savings of £129m between 2010 and 2019. We have done everything possible to make the most of the money available.

Making savings on this scale has not, however, been easy or without impact on front line services and residents. The council has had to reprioritise its investment and reduce the extent and breadth of its service offer. This has meant significant impacts in community based Adult Social Care (ASC) services, and in assessment and care management staffing levels. While the proposed budget across the council is balanced for 2019/20, this does include making proposed savings of £5.1m. There is an estimated deficit of a further £21.2m for the following two years, with only savings of £7.2m so far identified to meet the gap. The need for further lobbying for sufficient funding remains urgent and significant, particularly for 2020/21.

The unfunded growth in the needs of our elderly population is putting a strain on both local authority and health finances. The green paper which was anticipated to look at how services to older people could best be funded continues to be delayed. A permanent solution is unlikely to be available before the temporary funding the government has made available runs out. Our NHS partners also continue to face challenging savings targets in order to meet nationally allocated control totals. East Sussex CCGs continue to seek corporate and non-acute savings where possible, aligning their approach across the Sustainability Transformation Partnership (STP).

Demand

Key messages in this section:

- over 65s now represent a quarter of the county's population and are projected to make up nearly a third of all people by 2031
- the number of very elderly people aged 85 and over expected to increase by 63%, from around 21,700 in 2016 to 35,300 in 2031
- the number and proportion of people living with dementia will increase more than elsewhere in the region
- much of the demand for health and social care will be driven by the increasingly complex management of people with multiple long term conditions and those who are becoming progressively more frail
- good mental health and wellbeing is key to living a full, healthy and happy life; 1 in 4 adults will experience low mental health with 1 in 10 of those requiring specialist help
- good quality, secure housing is essential to supporting vulnerable adults to stay at home, living independently for longer

Population demand

Demographic projections⁵

The population of East Sussex is projected to increase by nearly 41,000 to 590,000 between 2016 and 2031. The number of households is expected to increase by 12.1%, while the population is projected to increase by 7.4%, as household size decreases from 2.25 people per household, to 2.15. Population growth over the forecast period 2016-2031 is projected to be mostly among the over 60s as the population continues to age, especially those people born during the baby booms of the 1950s and 1960s. The over 65s now represent a quarter of the county's population and are projected to make up nearly a third of all people by 2031. All elderly age groups are expected to increase in size, with the number of very elderly people aged 85 and over expected to increase by 63%, from around 21,700 in 2016 to 35,300 in 2031. There is predicted to be a decline in the working age population (18-64) of over 4% to 295,000 people in 2031.

Figure 2: population changes by 2031

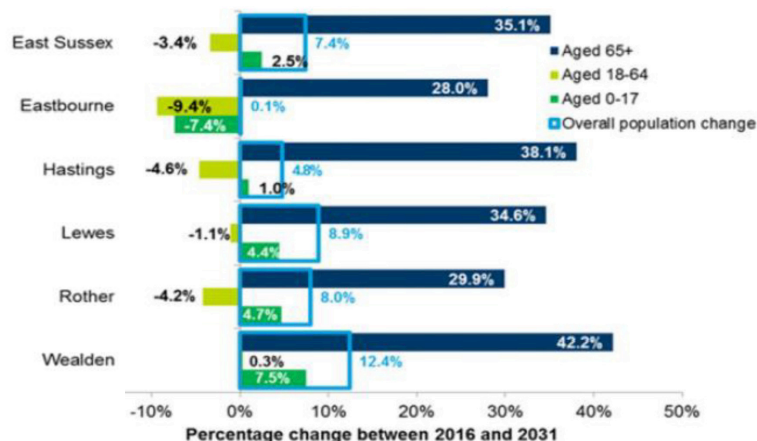
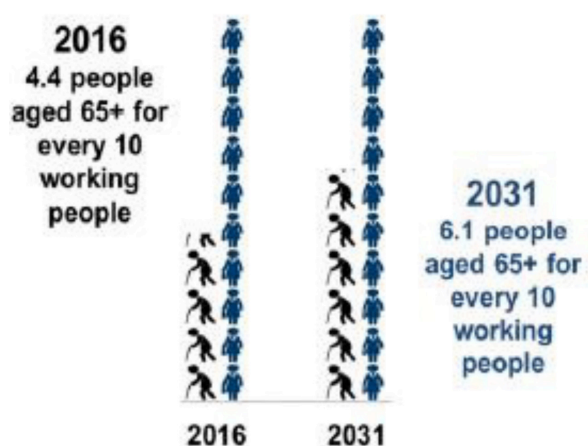


Figure 3: dependency ratio 2016-2031



The workforce (economically active people aged 16-74) is expected to increase slightly by 1.7% to about 271,100 people in 2031, but although there is projected to be an 6% fall in younger working age people up to age 59, there is expected to be a 51% increase in workers aged 60-74, reflecting changes to pension ages and increasing female participation in the workforce as well as rising numbers of older people. Over the period 2016-2031, the number of households in East Sussex is likely to increase by 12.1%. Single male households are expected to see a large increase of 24%, and the number of older households

⁵ <http://www.eastsussexjsna.org.uk/JsnaSiteAspx/media/jsna-media/documents/local-planning/JSNA/Population-Projections-In-Brief-May-2018-final.pdf>

(aged 65 and over) is projected to increase by 34% by 2031. Over a quarter of these new older households are projected to be made up of a single person, more than 8,200 households, and 4,400 new households are expected to be headed by someone aged 85+.

The number and proportion of people living with dementia will increase more than elsewhere in the region. The situation will be complicated by the forecast increase in numbers living alone. An estimated 10,172 people in East Sussex currently have dementia (either diagnosed or undiagnosed). This is equivalent to 1.88% of the population, or 1 in every 53 people. The expected number living in East Sussex with dementia will have risen to 15,900 by 2030, with the greatest growth in people over 85 years old.

People living with long term conditions⁶

Much of the demand for health and social care in the future will be driven by the increasingly complex management of people with multiple long term conditions (LTCs) and those who are becoming progressively frailer. Common LTCs include diabetes, chronic obstructive pulmonary disease, chronic heart failure, osteoporosis and dementia. The numbers of over 65s with two or more LTCs is expected to rise from just over a half (54%) in 2015 to more than two thirds (68%) by 2035. In 2015, nearly 10% of all over 65s in England had four or more long term conditions. This is predicted to rise to 17% by 2035. One third of people with four or more conditions will have mental health problems as well (dementia, cognitive impairment but not dementia, and depression). In the over 85s the percentage with four or more long term conditions is expected to increase from 15% to 40% by 2035.⁷

Learning disabilities

National modelling suggests sustained growth in the need for social care services for adults with learning disabilities between 2011 and 2026, with estimated average annual increases varying from 1.2% to 5.1% (average 3.2%).⁸

Mental health

1 in 4 adults will experience low mental health with 1 in 10 of those will require specialist help. This severe and enduring cohort often has very poor physical health with particular requirements around retaining accommodation, finding employment and lacking social and support networks. This includes groups of patients who are now becoming elderly, may have been discharged from long-stay institutions, or received treatment in the past which was sub-optimal and disabling. The population of those with serious and enduring mental illness is estimated (annual) to be 1,863. Others, with less severe or enduring functional mental illnesses, such as anxiety and depression, may not need specialist secondary mental health care and can be treated by primary care or with psychological therapies. The population of common mental health problems is estimated (annual) to be 48,848.

Sensory impairment

Hearing loss is a long-term condition affecting over 10 million adults in the UK. Around 80% of people with moderate or severe hearing impairment are aged over 65 years. In East Sussex, approximately 120,000 people are reported to have some hearing loss. This figure is expected to rise to over 140,000 by 2025⁹, with the growth in an aging population and increasing exposure to social and workplace noise. Services are being commissioned in 2019/20 to reflect this increase.

Carers

At the time of the 2011 Census, 14.2% of East Sussex household residents aged 65+ were providing some form of unpaid care, numbering around 16,200 older people. This compares with 11.5% household residents of all ages in the county providing unpaid care. Over a third of carers aged 65+ provided 50 or more hours of informal care each week. Nearly 12% provided 100 hours or more. Over 45% of carers are aged 65 and over. At the last Census in 2011 the estimated total number of carers of all ages in East Sussex was 59,164.

⁶ A long term condition is any medical condition that cannot currently be cured but can be managed with the use of medication and/or other therapies.

⁷ Kingston A, Robinson L, Booth H, et al. Projections of multi-morbidity in the older population in England to 2035 <https://academic.oup.com/ageing/advance-article/doi/10.1093/ageing/afx201/4815738>

⁸ East Sussex JSNA <http://www.eastsussexjsna.org.uk/JsnaSiteAspx/media/jsna-media/documents/localbriefings/Learning-Disability-Briefing-Jan-17-FINAL.pdf>

⁹ Pansi.org.uk

Domestic and sexual violence and abuse

Incidents of domestic violence and abuse, rape and sexual violence, stalking and harassment and harmful practices (such as forced marriage, honour based violence and female genital mutilation), as reflected nationally, continue to increase in East Sussex (9.6% increased in reported incidents and crimes relating to domestic abuse; 7.8% increase in reports of sexual offences; 375 reports of stalking and harassment incidents; 53% increase in the number of high risk cases referred in to MARAC). There is also a need to recognise hidden prevalence and to consider impact from an equalities and whole family perspective.

Demand for health & social care services

Primary care¹⁰

Whilst the average number of GP consultations per person per year has increased across all age groups, this trend is particularly marked among older people.

Hospital attendances and admissions

The numbers of older people attending accident and emergency (A&E) departments have increased significantly over the last 5 years; locally people aged 65+ made up 31% of all A&E attendances in 2016/17. Nationally, average lengths of stay for emergency admissions increase with age, from an average of 5.2 days for all admissions to 6.5 days for those aged 65-74, 8.3 days for those aged 75-84, to 10.1 days for those aged 85+. The proportion of people aged 65+ who were still at home 91 days after discharge from hospital into reablement services (90.7%) remains consistently higher (better) than in England (83.3%).

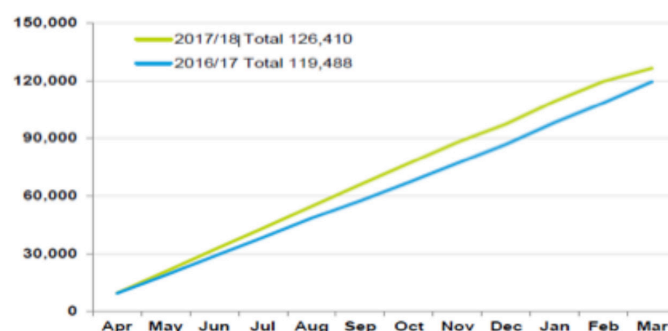
Social care

Demand for social care services is not just driven by underlying health and disability but also the availability and provision of informal care and housing. Use of services is also dependent on supply of available provision in an area. Health and Social Care Connect (HSCC) received

126,410 contacts in 2017/18, an increase of 6,922 (5.8%) compared to 2016/17. For the first 8 months of 2018/19 HSCC received 90,730 contacts, an increase of 2,810 (3.2%) compared to the same period in 2017/18.

Figure 4: HSCC contacts

Data source: HSCC contact data



People aged 65 and over (older people)

The total number of clients in East Sussex who went on to receive long term support¹¹ aged 65 and over at any time between 1 February 2018 and 31 January 2019 was 6,475. The table below shows the number of clients aged 65 and over being supported by social care either in care homes or in the community (4,462). A greater proportion of older people are supported in the community at home (61%) than in care homes (39%), this has increased as a proportion compared to 56% at the same point as at March 2018.

Figure 5: older people in receipt of social care where they are being supported – January 2019

| Location | Number |
|------------------------------------------|--------|
| Nursing Home | 659 |
| Residential Home | 1073 |
| Community - direct payment* | 482 |
| Community - part direct payment | 105 |
| Community - LA managed personal budget** | 2143 |

Data source: Data for Short and Long Term (SALT) return, Table LTS001b

* an agreed amount of money given to a client to arrange their own care

** the total amount it might cost to meet an individual's eligible care and support needs, inclusive of any amount the individual is assessed as able to contribute

¹⁰ <http://www.eastsussexjsna.org.uk/JsnaSiteAspx/media/jsna-media/documents/localbriefings/ESIF/Population-Projections-In-Brief-May-2018-final.pdf>

¹¹ Any service or support which is provided with the intention of maintaining quality of life. On a person's basis, an assessment of need has taken place and services are subject to regular review.

The table below shows the 4,462 clients aged 65+ being supported by Primary Support Reason¹² (PSR) and support setting / mechanism.

Figure 6: older people in receipt of social care by PSR – January 2019

| Primary Support Reason for those Aged 18-64 | Nursing | Residential | Community | | | Total |
|-------------------------------------------------------|------------|--------------|---------------------|---------------------|----------------------------|-------------|
| | | | Direct Payment only | Part Direct Payment | LA Managed Personal Budget | |
| Physical Support - Access and Mobility Only | 62 | 75 | 49 | 11 | 553 | 750 |
| Physical Support - Personal Care Support | 389 | 417 | 299 | 53 | 1020 | 2178 |
| Sensory Support - Support for Visual Impairment | 6 | 6 | 4 | 0 | 21 | 37 |
| Sensory Support - Support for Hearing Impairment | 0 | 2 | 2 | 0 | 16 | 20 |
| Sensory Support - Support for Dual Impairment | 2 | 3 | 0 | 0 | 2 | 7 |
| Support with Memory and Cognition | 108 | 257 | 53 | 22 | 192 | 632 |
| Learning Disability Support | 10 | 87 | 4 | 2 | 60 | 163 |
| Mental Health Support | 70 | 178 | 47 | 14 | 175 | 484 |
| Social Support - Substance Misuse Support | 0 | 7 | 1 | 0 | 4 | 12 |
| Social Support - Support for Social Isolation / Other | 12 | 41 | 23 | 3 | 100 | 179 |
| Total clients | 659 | 1,073 | 482 | 105 | 2143 | 4462 |

Data source: Data for Short and Long Term (SALT) return, Table LTS001b

Of the 4,462 clients aged 65 and over being supported by social care as at 31 January 2019:

- 30.1% had a reported physical health condition¹³ (Chronic Obstructive Pulmonary Disease; Cancer; Acquired Physical Injury; other physical health condition)
- 19.9% had a reported health condition of Dementia,
- 10.3% had a reported neurological health condition (Stroke; Parkinson's; Motor Neurone Disease; Acquired Brain Injury, other neurological health condition)
- 6.3% had a reported mental health condition (other than dementia)
- 5.6% had a reported sensory impairment,
- 2.8% had a reported learning, development or intellectual disability (Autism; Asperger's Syndrome / High Functioning Autism; learning disability, other disability)

People aged 18-64 (working age adults)

The total number of clients in East Sussex who received long term support aged 18 to 64 at any time between 1 February 2018 and 31 January 2019 was 3,126. A greater proportion of working age adults are supported in the community at home (2,169) than in care homes (633); see Figure 7 below.

Figure 7: working age adults in receipt of social care where they are being supported – January 2019

| Location | Number |
|-------------------------------------------|--------|
| Nursing Home | 72 |
| Residential Home | 561 |
| Community - direct payment * | 769 |
| Community - part direct payment | 207 |
| Community - LA managed personal budget ** | 1193 |

Data source: Data for Short and Long Term (SALT) return, Table LTS001b

* an agreed amount of money given to a client to arrange their own care

** the total amount it might cost to meet an individual's eligible care and support needs, inclusive of any amount the individual is assessed as able to contribute

¹² The PSR describes why the individual requires social care support; the primary disability/impairment impacting on the individual's quality of life and creating a need for support and assistive care.
¹³ Only health conditions relevant to the client's social care needs are recorded, and only those that have been formally diagnosed.

The table below shows the 2,802 clients aged 18 to 64 being supported by social care by PSR and support setting / mechanism.

Figure 8: working age adults in receipt of social care by PSR – January 2019

| Primary Support Reason for those Aged 18 - 64 | Nursing | Residential | Community | | | Total |
|-------------------------------------------------------|-----------|-------------|---------------------|---------------------|----------------------------|-------------|
| | | | Direct Payment only | Part Direct Payment | LA Managed Personal Budget | |
| Physical Support - Access and Mobility Only | 5 | 2 | 68 | 7 | 68 | 150 |
| Physical Support - Personal Care Support | 28 | 84 | 333 | 57 | 240 | 742 |
| Sensory Support - Support for Visual Impairment | 0 | 0 | 13 | 1 | 3 | 17 |
| Sensory Support - Support for Hearing Impairment | 0 | 0 | 3 | 1 | 4 | 8 |
| Sensory Support - Support for Dual Impairment | 1 | 5 | 5 | 0 | 2 | 13 |
| Support with Memory and Cognition | 4 | 11 | 15 | 4 | 30 | 64 |
| Learning Disability Support | 20 | 393 | 175 | 122 | 586 | 1296 |
| Mental Health Support | 12 | 51 | 99 | 6 | 190 | 358 |
| Social Support - Substance Misuse Support | 0 | 6 | 3 | 0 | 7 | 16 |
| Social Support - Support for Social Isolation / Other | 2 | 9 | 55 | 9 | 63 | 138 |
| Total clients | 72 | 561 | 769 | 207 | 1193 | 2802 |

Data source: Data for Short and Long Term (SALT) return, Table LTS001b

Of the 2,802 clients aged 18 to 64 being supported by social care as at 31 January 2019:

- 22.5% had a reported learning, development or intellectual disability
- 13.4% had a reported physical health condition (Chronic Obstructive Pulmonary Disease; Cancer; Acquired Physical Injury; other physical health condition)
- 8.8% had a reported neurological health condition (Stroke; Parkinson's; Motor Neurone Disease; Acquired Brain Injury, other neurological health condition)
- 6.1% had a reported mental health condition (other than dementia)
- 2.6% had a reported sensory impairment
- 0.9% had a reported health condition of dementia

Learning disability

The table below shows a breakdown of the 1,373¹⁴ working age adults with a PSR of Learning Disability receiving long term support between 27 February 2018 and 28 February 2019, by accommodation status. As shown below, 71.7% were recorded as being settled accommodation (living on their own or with their family¹⁵).

Figure 9: accommodation status – February 2019

| Settled Accommodation | | | | | | |
|-------------------------------------------|---------------------------|--------------------------------------------------|---------------------------------------------------------------------|---------------------|------------------------------------------------------------------|-------|
| Owner Occupier or Shared Ownership Scheme | Tenant (private landlord) | Settled mainstream housing with family / friends | Supported accommodation / supported lodgings / supported group home | Shared Lives Scheme | Sheltered housing / extra care housing / other sheltered housing | Total |
| 7 | 32 | 505 | 309 | 126 | 5 | 984 |

| Unsettled Accommodation | | | | |
|-----------------------------------|-----------------------------------------------------|----------------------|-------------------------|-------|
| Placed in temporary accommodation | Staying with family / friends as a short term guest | Registered care home | Registered nursing home | Total |
| 1 | 2 | 373 | 13 | 389 |

Data source: Data for Short and Long Term (SALT) return, Table LTS004

¹⁴ This figure is over a 12 month period

¹⁵ Living on their own or with their family is intended to describe arrangements where the individual has security of tenure in their usual accommodation

As at 28 February 2019, a total of 54 clients (aged 18+) were receiving home care (please note: this will not include clients purchasing home care through their direct payment).

Mental health

The table below shows the 842 clients aged 18+ with a PSR of mental health support being supported by social care as at 31 January 2019 by support setting / mechanism.

Figure 10: clients 18+ with a PSR of mental health support – January 2019

| Primary Support Reason | | | Community | | | Total |
|-------------------------------------|-----------|-------------|---------------------|---------------------|----------------------------|------------|
| | Nursing | Residential | Direct Payment only | Part Direct Payment | LA Managed Personal Budget | |
| Mental Health Support - 18 to 64 | 70 | 178 | 47 | 14 | 175 | 484 |
| Mental Health Support - 65 and over | 12 | 51 | 99 | 6 | 190 | 358 |
| Total clients | 82 | 229 | 146 | 20 | 365 | 842 |

Data source: Data for Short and Long Term (SALT) return, Table LTS001b

As shown from the table above, of the 842 clients 311 (37%) are being supported in a care home setting, with the remaining 531 (63%) being supported in a community setting. The table below provides a breakdown of services being provided in the community.

Figure 11: breakdown of community based services being provided – January 2019

| Service | |
|------------------------------------------|-----|
| Day Care | 38 |
| Direct Payments | 166 |
| Home Care | 151 |
| Meals in the Community | 51 |
| Supported Living/Community Based Service | 185 |
| Travel | 4 |
| Professional Support | 212 |

Young adults

As at February 2019, the East Sussex County Council (ESCC) Transitions Team had 272 young adults on their caseload. Figure 10 below shows the age range of young people being supported by the team.

Figure 12: Transitions Team caseload

| | |
|--------------------------------------------|------------|
| Total number of cases on caseload | 272 |
| Caseload broken down by age | |
| Number on caseload that are aged 15 yrs | 0 |
| Number on caseload that are aged 16 yrs | 19 |
| Number on caseload that are aged 17 yrs | 27 |
| Number of on caseload that are aged 18 yrs | 36 |
| Number on caseload that are aged 19 yrs | 34 |
| Number on caseload that are aged 20 yrs | 38 |
| Number on caseload that are aged 21 yrs | 39 |
| Number on caseload that are aged 22 yrs | 36 |
| Number on caseload that are aged 23 yrs | 27 |
| Number on caseload that are aged 24 yrs | 14 |
| Number on caseload that are aged 25 yrs | 2 |

The table below shows the 384 clients aged 18 to 25 being supported by social care long term support as at 31 January 2019 by PSR and support setting / mechanism.

Figure 13: young adult in receipt of social care by PSR – January 2019

| Primary Support Reason for those Aged 18 - 25 | Nursing | Residential | Community | | | Total |
|-------------------------------------------------------|----------|-------------|---------------------|---------------------|----------------------------|------------|
| | | | Direct Payment only | Part Direct Payment | LA Managed Personal Budget | |
| Physical Support - Access and Mobility Only | 0 | 0 | 1 | 2 | 2 | 5 |
| Physical Support - Personal Care Support | 0 | 17 | 37 | 19 | 19 | 92 |
| Sensory Support - Support for Visual Impairment | 0 | 0 | 1 | 0 | 0 | 1 |
| Sensory Support - Support for Hearing Impairment | 0 | 0 | 0 | 0 | 0 | 0 |
| Sensory Support - Support for Dual Impairment | 0 | 0 | 2 | 0 | 0 | 2 |
| Support with Memory and Cognition | 0 | 0 | 1 | 1 | 0 | 2 |
| Learning Disability Support | 2 | 33 | 76 | 30 | 101 | 242 |
| Mental Health Support | 0 | 0 | 10 | 0 | 12 | 22 |
| Social Support - Substance Misuse Support | 0 | 0 | 0 | 0 | 0 | 0 |
| Social Support - Support for Social Isolation / Other | 0 | 2 | 13 | 0 | 8 | 23 |
| Total clients | 2 | 52 | 141 | 52 | 142 | 389 |

Data source: Data for Short and Long Term (SALT) return, Table LTS001b

Anticipated future demand for services

Much of the demand for health and social care in future will be driven by the increasingly complex management of people with multiple long term conditions and who are becoming increasingly frail. An estimated 24,000 older people are living in East Sussex with frailty. The number of people estimated to have dementia [10,800] is predicted to increase which mainly reflects the increase in size of the elderly population. Falls are the largest cause of emergency hospital admissions for older people, and significantly impact on long term outcomes. In 2016/17 there were over 3,100 emergency admissions for injuries due to falls among older people in East Sussex, comparable with the South East Regional and England rates.

In the 75-84 and 85 and over age groups the proportion of people dying in their usual place of residence [which includes care homes] was higher than in England.

Supply

Key messages in this section:

- organisations should expect there to be a much stronger link between funding and outcomes
- there remain a number of challenges in sustaining the home care market within the county; quarterly surgeries have been established to work with new providers
- providers offering day opportunities are encouraged to apply for accreditation through Support With Confidence
- no further extra care or general residential care capacity is currently required within the county
- there are capacity issues regarding dementia residential care in the west of the county, whereas supply is meeting demand in the east of the county
- interim analysis indicates an additional 220-290 nursing beds are required by 2028
- the overall quality of provision has improved over the last three years

Community based support to maintain independence

East Sussex has a vibrant set of voluntary activities that help to support people and their carers within the community¹⁶. Health and social care commissioners will continue to help fund some of these activities but in the future organisations should expect there to be a much stronger link between funding and outcomes.

Informed by engagement with the market commissioners have recognised the need to develop a new sustainable model of community-based support, focussed on outcomes to ensure we can continue to meet increased demand within our financial envelope. Commissioners want to develop strategic partnerships, collaborating with delivery partners to achieve long-term benefits and innovation based on mutually desired outcomes, where resources are shared in a way that promotes positive outcomes for everyone involved and maximises external funding. Strategic partners will develop a range of micro voluntary and community sector providers in response to identified need, supported by a small grants programme. Commissioners will support this through longer term contracts, recognising the additional risks (and benefits) and to provide additional security.

Our procurement team is working with SpeakUp (the countywide Network for the Voluntary and Community Sector in East Sussex) to review the current Social Value Charter and continuously improve our social value approach so that it delivers real benefits to our local communities.

Community Equipment, Wheelchairs and Assistive Technology

Demand for equipment and assistive devices to support independent living in the community continues to increase, particularly in regard to complex equipment and devices. Commissioners work closely with providers of these services to ensure they support the local health and care system whilst functioning at optimal efficiency within a robust asset management approach.

There are plans to implement personal wheelchair budgets as part of the review and re-procurement of the East Sussex wheelchair service. Further details can be found at: <https://www.england.nhs.uk/personal-health-budgets/personal-wheelchair-budgets/>

Personal Assistants

There are over 800 Personal Assistants (PAs) known to be operating in East Sussex, of which 157 are currently accredited with our local Support With Confidence (SWC) scheme. The number of PAs applying for accreditation through SWC has increased by 56% in 2018/19, and SWC members report limited capacity soon after approval suggesting demand for this type of provision is high.

Alongside general demand, there are a number of areas of the county where market intelligence indicates particular issues with capacity:

- rural areas: particularly in High Weald and Rural Rother (Ripe, Alfriston, Nutley, Rye, Northiam, Camber, Ticehurst, Wadhurst, Crowborough, Uckfield, Kent borders)
- non-rural areas: Lewes, Seaford, Hastings & St Leonards, Ringmer, Seaford, Newhaven, Peacehaven
- Eastbourne area: PAs offering personal care, and skilled in working with people with complex mental health issues and substance (drug and alcohol) misuse
- countywide: PAs offering specialised health related

support to individuals with complex care needs (e.g. administration of diabetic injections, wound dressings); who provide cancer care; weekend and evening working; support to return home (hospital discharge), and; help for young adults

- PAs offering specialist mental health support (e.g. working with Asperger's, Autism, dementia, bipolar) in Newhaven, High Weald, Crowborough, Uckfield, Peacehaven, Rural Rother and Hastings

SWC now has a programme of health related training courses on offer to further develop the PA workforce to be able to meet more complex needs in the community.

Home care

There are 73 independent sector agencies providing home care in East Sussex, 51 of which are commissioned by ASC and delivering just over 19,500 hours of state funded care per week. Approximately 2,570 people are in receipt of funded home care services; this includes a cohort of 655 people funding their home care provision through a direct payment (DP). The numbers of people receiving funded support in their own home continues to increase year-on-year. The average size of commissioned packages has also slightly increased.

Home care providers received fee increases on hourly rates paid of up to 16.9% in 2017/18, 4% in 2018/19, and 3.81% in 2019/20. Care worker pay rates have subsequently increased significantly resulting in improved recruitment and retention and, in most areas of the county, an improved capacity position. Supply Management continue to meet with key providers on a regular basis to understand key issues affecting the market and take a joint approach to developing strategies to resolve problems.

However, there remain a number of challenges in sustaining the home care market within the county. Whilst the Hastings and Rother area continues to be well supported by a number of well-established home care providers, Eastbourne, Hailsham and Seaford are supported by multiple providers but there isn't enough supply in these areas to meet demand at all times. Within High Weald, Lewes and Havens there is limited capacity (as are our demand requirements), and clients are likely to experience a longer referral time.

Providers cite staffing recruitment and retention issues particularly in rural areas. Many providers report that home care workers seek flexible working arrangements, however

this results in staff shortages during peak holiday times. In response to the large number of new start-ups approaching ASC (40 in last 24mths), the ASC Supply Management team have established quarterly 'surgeries' to work with new or prospective providers.

The current home care contracts end in October 2021. The recommissioning of these services is already underway, which will include looking at a move to outcomes-based commissioning to ensure we can continue to meet increased demand within our financial envelope. We are working with the Institute of Public Care to look at how the market can be supported to respond to the new commissioning approach. Alongside this, the recommissioning exercise will consider appropriate responses to the key issues identified in the current market, such as recruitment and retention of staff, provision in 'hard-to-reach' geographical areas or to complex client groups (e.g. provision into Lewes prison), use of assistive technologies, and payment mechanisms.

Extra care housing

Extra care enables adults to continue living independently via assured tenancies and the ability to access increasing levels of care as needs change, whether they are renting or buying their flat. ASC have introduced a new approach to allocating flats across our 7 countywide extra care schemes to make the most of the 263 self-contained 1 and 2 bed homes available via assured tenancies. We are not currently looking to develop any additional sites, and are implementing a new approach to making the most of our existing capacity.

Day opportunities

The use of building based day care has been in decline for older people and working age adults with physical difficulties as more people seek alternatives, such as engaging a Personal Assistant. There are 24 day services for older people in the county and 18 day services for people with physical disabilities. We are moving away from block contractual arrangements for the provision of day opportunities and as such are encouraging all day opportunity providers to become accredited with our SWC scheme. Of the 42 current providers, 14 are already accredited or going through the accreditation process. SWC membership assists organisations to maintain a close working relationship with ESCC, and offer providers access to SWC scheme training and support.

Residential and nursing care

The latest information from the Care Quality Commission (CQC) (March 2019) shows that across all client groups in East Sussex there are 74 care homes with nursing, with approximately 3,568 beds, and 243 care homes with approximately 4,620 beds. Over the last 2 years there have been 26 residential and nursing home closures resulting in a loss of 435 beds, across all care groups. Home owners have indicated a number of reasons for home closures, including staff recruitment, occupancy levels, poor CQC ratings or personal reasons (including retirement).

From regular discussions with providers, commissioners are aware that there are a number of older people's residential care homes with a significant level of vacancies in the county. As more people are choosing to stay at home with support, this is affecting the number of people moving to a residential care setting. Despite the overall increased demand for social care services, the number of people moving into residential care has been gradually reducing, whilst the number of people moving to nursing care has increased since January 2017. Figure 14 shows the different types of older people's placements purchased by ESCC in the between January 2017 and May 2018. If requirements continue to follow this pattern, there will be an over supply in the general residential care market in the next 5 years. There are capacity issues regarding dementia residential care in the west of the county, whereas supply is meeting demand in the east of the county.

Demand for general nursing beds has increased in the last 18 months, whilst demand for dementia nursing beds has remained fairly constant. Nursing homes have been consistently operating with occupancy levels above 90% during the same time period, although fluctuations were reported between November 2018 and March 2019.

If requirements continue to follow the same pattern, and new homes continue to aim beds at self-funders, there will be an undersupply in the nursing market in the next 5 years. Initial analysis undertaken indicates that an additional 220-290 nursing beds are required by 2028.¹⁷ To support and grow capacity in the nursing home sector, the local authority has increased rates for nursing homes by 8% in 2017/18 and a further 4% in 2018/19 and 3.81% in 2019/20, and continued targeted Supply Management activity with nursing home operators across East Sussex, including from the Market Support team. We are considering establishing an approved provider list of nursing care providers to support hospital discharge later in the year.

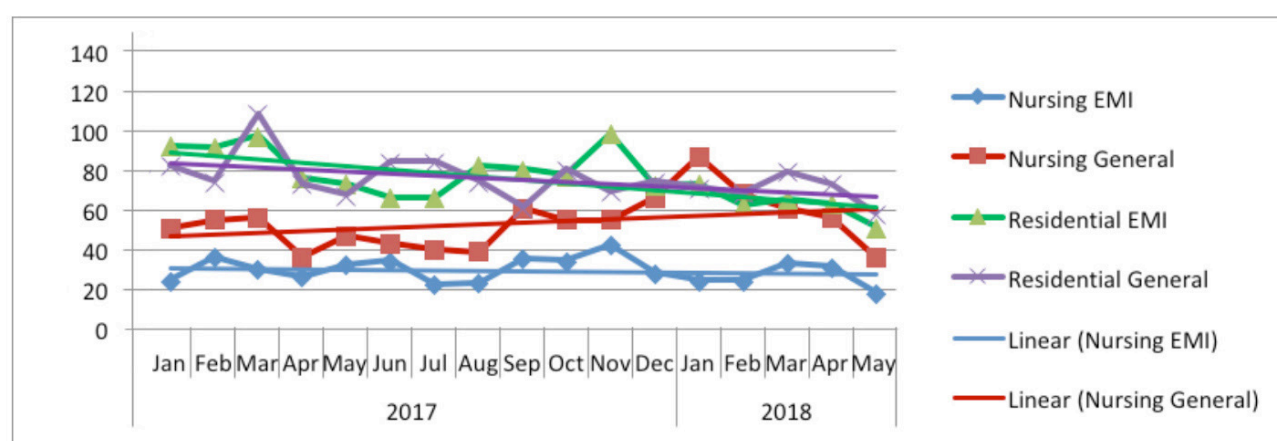
Learning disability services

A review of independent care provision in East Sussex identified that in 2017/18, ESCC commissioned services from 251 providers. A significant challenge within specialist service provision is to provide care and support to people with complex and challenging behaviour. The national Transforming Care Programme requires all areas to support individuals to move from inpatient hospital settings to community based support. Like many other areas there is a lack of experienced providers within East Sussex with the appropriate environments and skilled staff to support the Transforming Care cohort. Learning Disability Commissioners (ASC and NHS) and Supply Management staff are working with national and local providers to develop this area of provision and a Behaviour Support Network of statutory and independent providers has been established.

Mental health services

There have been significant developments within mental health services to redesign and develop provision that

Figure 14: purchasing patterns in older people's residential and nursing care Jan 17- May 18



is accessible and provides support for mental health as early as possible. All priorities support and avoid crisis, improve independence, develop resilience and maintain good mental health. These drivers for change are also intended to maximise resources to meet demand; to develop a more accessible and coherent care pathway through services; and to establish new ways of working with mental health service users.

East Sussex has a strong network of voluntary and community sector providers that deliver a range of support services across the mental health pathway. Close partnership and integrated approaches have been developed in areas such as; employment, crisis care and specialist personality disorder services. We have developed support that is available and responsive to local primary care and GP surgery needs as well as people supported in secondary care. Wellbeing centres are established in key locations offer open access to advice and a wide range of support.

Commissioners are continuing the development of accommodation based support that increases the opportunity for recovery and moves people towards independence. An ongoing pressure for integrated commissioning is developing accommodation support provision for mental health clients to move on to from in-patient or residential settings; particularly for those with higher or more complex needs reducing the need for residential support in working age service users even further. There is a particular challenge in securing and sustaining accommodation where service users have a complexity of need such as mental health and substance misuse. Commissioners will develop stronger spot purchase arrangements with clearer timescales, transparency around reviews, reducing support where necessary and strengthening the potential of exit from supported accommodation into mainstream provision.

Substance misuse

National policy still reflects a shift from drug treatment to a recovery orientated system. The development of a mutual aid programme across East Sussex will continue for 2019/20. The services delivered by the Recovery Community will focus on:

- supporting those with a dual diagnosis or alcohol misuse disorders
- supporting members of the street community affected by substance misuse
- working to address a range of accommodation issues

- supporting veterans of the Armed Forces
- supporting the education, training and employability of members of the Recovery Community and working to support the carers of those from the Recovery Community

A commissioning process for Recovery Community projects has concluded and new projects will begin on 1st April 2019. They provide a range of peer led groups and activities which can help build relationships and develop constructive networks. The projected population increases in the rural areas of the county coupled with the knowledge that there are significantly fewer people from the more rural parts of the county accessing treatment accentuates the need for more substance misuse services to be based in these areas of the county so that treatment can be accessible to all. The newly commissioned service seeks to address these points.

Domestic and sexual violence and abuse

There is a continued challenge facing all agencies to maintain and develop services in response to need, focusing on the following key types of intervention:

- quality, responsive and emergency support through commissioned specialist services and effective partnership working between agencies
- prevention work that challenges attitudes and behaviours and educates future generations
- recovery provision that acknowledges the long term impact of domestic violence and abuse, sexual violence and abuse, stalking and harassment and harmful practices on victims and survivors, and their families

There is wide recognition that our collective response to these issues is victim focused, and whilst it is a priority to protect those who are at risk, national research and guidance is starting to move towards acknowledging the necessity to provide intervention with perpetrators at an earlier stage, through proactive behavioural change programmes and effective criminal prosecution. Significant consultation has taken place, and work will continue on a broad review and redevelopment programme including the production of a new partnership strategy across East Sussex and Brighton and Hove; redesign and implementation of the Multi-Agency Risk Assessment Conference (MARAC) operating model; development of a multi-agency training and awareness response; and the recommissioning of specialist services.

Quality

There has been a significant improvement in the overall ratings of CQC registered service provision in East Sussex over the last three years.

Figure 15: summary of CQC ratings in East Sussex Feb 2016 & 2017

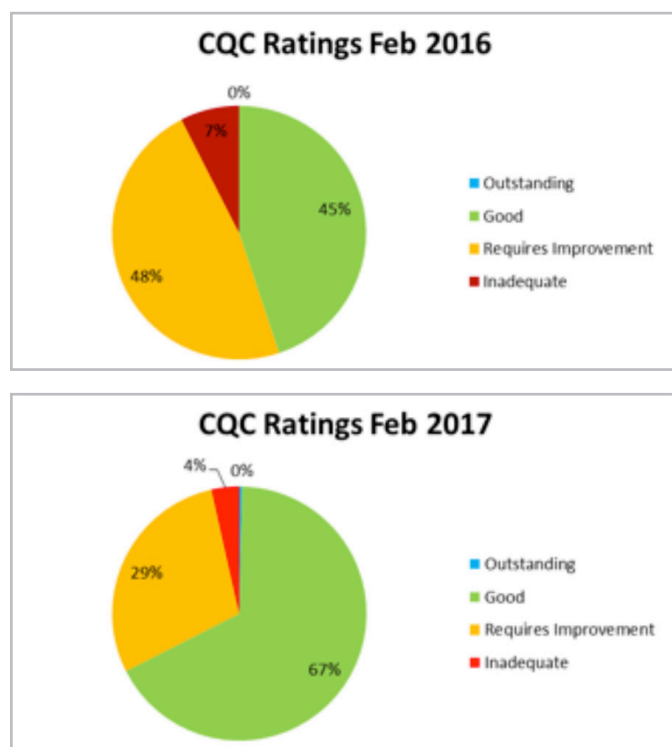
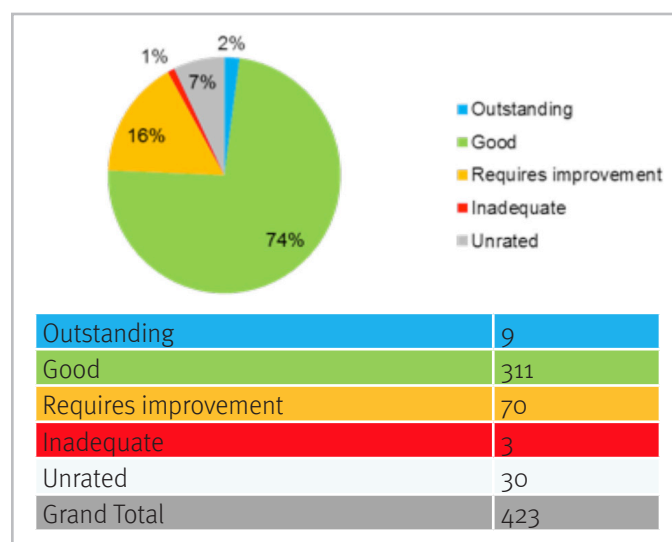
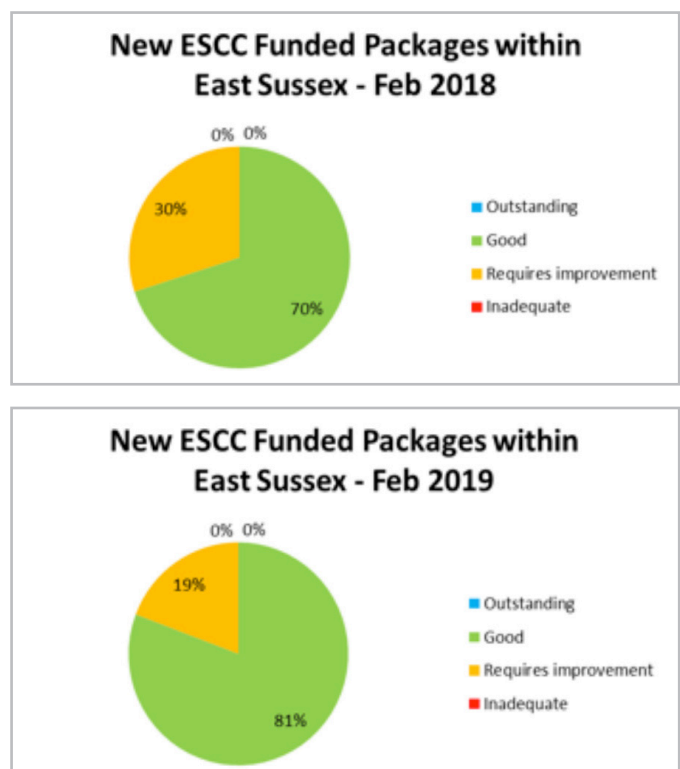


Figure 16: summary of CQC ratings in East Sussex Jan 2019¹⁸



Wherever possible the ASC Brokerage team source services from providers with 'Good' CQC ratings. However, this is not always possible and individuals and/or their families select care providers using a range of criteria, including service location, physical environment and general appearance and service reputation.

Figure 17: Comparison of funded placements by CQC rating Feb 2018 to Feb 2019



¹⁸ For up-to-date CQC ratings and an interactive map: <https://www.cqc.org.uk/help-advice/help-choosing-care-services/map-service-ratings-across-england>

Market support

Training and workforce

ESCC commission and run a number of training events open to staff from the independent sector at no cost to the provider. The training offered is a mix of mandatory, bespoke and developmental in nature. To support the market to meet future demand, training is provided in key areas such as long term conditions, dementia, frailty, falls and end of life care. During July 2017-July 2018 a total of 2529 staff attended training delivered by ASC. Attendance was from a range of staff including registered managers, care staff and administrators. In addition all staff have free access to a suite of e-learning modules. The link to the training portfolio is here: <https://www.eastsussex.gov.uk/socialcare/providers/training/>

The ASC Training team also facilitate the East Sussex Registered Managers Network. The network is supported by Skills for Care and meets three times a year. Contact Jo Barnes: Jo.Barnes@eastsussex.gov.uk

The Skills East Sussex Health and Social Care Task and Finish Group brings together businesses, training providers, schools and colleges, and representatives of local government to identify and tackle the skills gaps and needs of the county in the health and social care sector. There are three areas for task group activity that emerged strongly from the initial health and social care meeting in Eastbourne, these are:

- promoting careers opportunities in the sector and pathways into them
- new technologies
- curriculum development

Supply Management

The Adult Social Care Supply Management Team consists of brokerage and market support staff who work within four teams, bedded care, community services, specialist services and market support.

The purpose of the Market Support team is to support and strengthen independent care providers throughout the life cycle of provision. The role of the team is to:

- provide advice and guidance to providers to resolve quality and business continuity concerns which could potentially impact on the wellbeing and safety of people in receipt of services
- work in partnership with a provider following a CQC inspection and advise on areas for development and necessary actions in order to sustain and improve CQC ratings
- identify when a risk and asset analysis needs to be undertaken in order to ensure the performance, capacity and quality of a provider

Supply development managers meet regularly with strategic independent care providers to discuss issues of mutual benefit including referral patterns, service levels, quality and delivery of service provision, both on an individual provider level and within the wider market context. This enables the Supply Management team to better understand factors affecting providers' business, operations and delivery, so that supply management can appropriately support providers and the market to meet the needs of individuals in East Sussex.

To contact the teams:

- Community Services: Mark Sands-Smith
mark.sands-smith@eastsussex.gov.uk
- Bedded Care: Sophie Permain
sophie.permain@eastsussex.gov.uk
- Specialist Services: Laureta Lake
laureta.lake@eastsussex.gov.uk
- Market Support: Carla Stevens
carla.stevens@eastsussex.gov.uk

Support With Confidence scheme

ESCC's SWC scheme provides a directory of vetted and approved providers who offer home care and support services for adults in East Sussex. Among the many advantages for providers signing up to the scheme are the free training, free Disclosure and Barring Service (DBS) checks and support and guidance from the county council.

For more information about the scheme visit:

www.eastsussex.gov.uk/supportwithconfidence.

If you're interested in becoming an accredited member call 01323 463440 or email:

supportwithconfidence@eastsussex.gov.uk

Micro market development

Micro providers are able to deliver a vast range of services to meet the needs of their local community. Some services will 'look like' those traditionally associated with adult social care (e.g. a small home care agency or supported housing service); while others may not (e.g. a dance club, volunteering opportunities or pet care services); but all will be able to support individuals to achieve their desired social care outcomes. In East Sussex, ASC actively supports micro market development to deliver personalised support and services to the local population through provision of market intelligence and networking opportunities, and advice, support and ideas to develop a business or idea. For more information please see: www.eastsussex.gov.uk/microproviders

External funding opportunities

The ESCC External Funding Team help East Sussex based voluntary organisations and social enterprises identify and secure funding, providing the following services to organisations working in East Sussex:

- help with identifying money for your project
- quality checking applications for funding.

The team help make sure your application has the best chance of success by:

- going through your draft application and giving you some feedback
- organising training on how to write a good application suitable to your organisation's needs
- sharing good practice

For more information call 01273 336616 or email: external.funding@eastsussex.gov.uk

Provider forums

Adult Social Care holds a number of regular provider forums to engage with key sectors of the market. For more information on the forums and upcoming dates, please see: www.eastsussex.gov.uk/socialcare/providers/forum

East Sussex 1Space

East Sussex 1Space is our local care, support and wellbeing directory: <https://1space.eastsussex.gov.uk/>

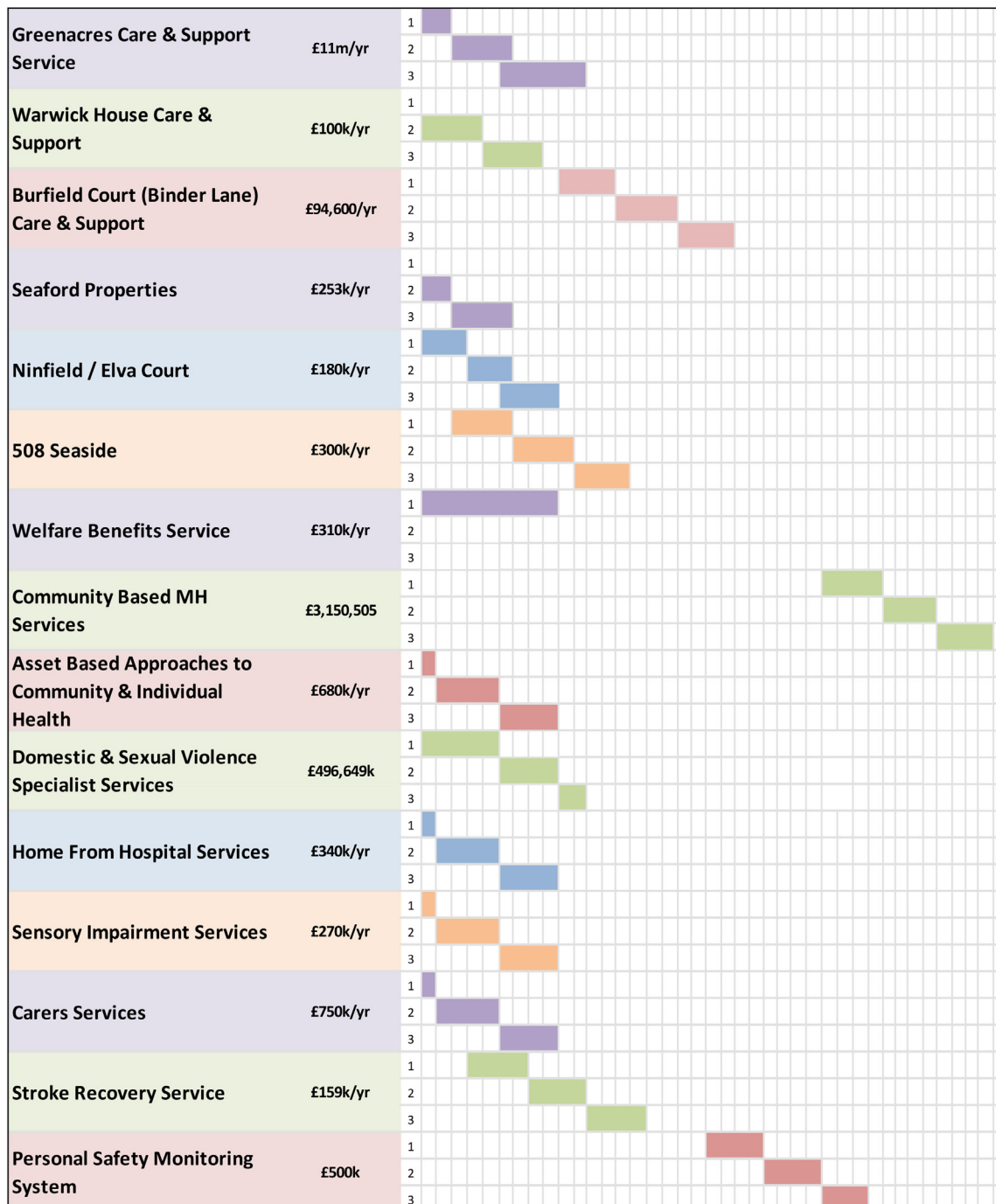
East Sussex Community Information Service

East Sussex Community Information Service is a database of local and community information and events: <https://www.escis.org.uk/>

Procurement plan

| KEY | 1. Planning phase |
|-----|----------------------|
| | 2. Procurement phase |
| | 3. Transition phase |

| | | 2019 | | | | | | | | | | | | 2020 | | | | | | | | | | | | 2021 | | | | | | | | | | | | 2022 | | | | | | |
|------------------------------------------------------|------------------|------|---|---|---|---|---|---|---|---|---|---|---|------|---|---|---|---|---|---|---|---|---|---|---|------|---|---|---|---|---|---|---|---|---|---|---|------|---|---|---|---|--|--|
| CONTRACT NAME | ESTIMATED VALUE | | J | F | M | A | M | J | J | A | S | O | N | D | J | F | M | A | M | J | J | A | S | O | N | D | J | F | M | A | M | J | J | A | S | O | N | D | J | F | M | A | | |
| Direct Payments Tender OJEU | £233k/yr | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Drug & Alcohol Services OJEU | £5.1m/yr | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Independent Advocacy under the Care Act | £1.5m (£288k/yr) | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Healthwatch & Independent Health Complaints Advocacy | £468k/yr | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Generic Infrastructure Tender | £370k/yr | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Floating Support & Navigator (West & East) OJEU | £5,054,524 | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Community Services (Homecare) OJEU | £15.5m/yr | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Telecare | £350k/yr | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| ICES - Community Equipment Service | £1.6m/yr | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Downlands / Margaret Extra Care Tender | £1.6 million | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |





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Fax: 01273 481261

Website: eastsussex.gov.uk/contactus



Service Closures and Openings

| | 2016 | 2017 | 2018 | 2019 |
|----------------------|------|------|------|------|
| Nursing Closures | 3 | 5 | 1 | 2 |
| Residential Closures | 5 | 4 | 3 | 3 |
| Nursing Openings | 1 | 1 | 1 | |
| Residential Openings | | 1 | | 1 |

CQC Ratings May 2019

| Service type | Outstanding | Good | Requires improvement | Total |
|--------------|-------------|------|----------------------|-------|
| Nursing | 3 | 47 | 18 | 68 |
| Residential | | 107 | 27 | 134 |
| Grand Total | 3 | 154 | 45 | 202 |

Approximate corporate company market share

| Service type | Percentage |
|---------------------|------------|
| Corporate | 21% |
| Not for profit | 9% |
| Independently owned | 70% |
| | 100% |

| Total |
|-------|
| 11 |
| 15 |
| 3 |
| 2 |

| | |
|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Report to: | People Scrutiny Committee |
| Date of meeting: | 20 June 2019 |
| By: | Director of Adult Social Care and Health |
| Title: | Annual Review of Safer Communities Performance, Priorities and Issues |
| Purpose: | To update the Committee on performance in relation to safer communities in 2018/19 and priorities and issues highlighted in the Partnership Business Plan |

RECOMMENDATIONS:

- (1) To consider and comment on performance in 2018/19 and the priorities and issues identified for 2019/20**
 - (2) To consider if there are any specific issues that should be considered for inclusion in the Committee's future work programme**
-

1 Background Information

1.1 The County Council's priorities for community safety are informed by the East Sussex Safer Communities Business Plan April 2017 to March 2020, refreshed in March 2019, which has been agreed by the Safer Communities Partnership and is attached at Appendix 1 of this report.

2 Supporting Information

2.1 There are no specific financial implications arising from this report.

2.2 Unlike previous years, the Police and Crime Commissioner has allocated funding directly to District and Borough Council based Community Safety Partnerships.

Headline Activity

2.3 Over the past three years there have been significant changes nationally in the way that performance information is viewed. Agencies have moved away from numerical targets and measures, focussing instead on broader aims over longer periods. This is reflected in the Sussex Police and Crime Plan for 2017/21, and the Sussex Police Operational Delivery Plan 2018/19. The Safer Communities Partnership has also mirrored this trend and has developed a headline report, which monitors outcomes and activity as opposed to targets.

2.4 At the end of 2018/19, the recorded levels of total crime in East Sussex had increased by 513/ +1.5%. This is preceded by an increase of +3,051/ +9.7% in 2017/18. Although total crime appears to be increasing, an increase in the number of crimes recorded does not necessarily mean the level of crime has increased. For many types of crime, police recorded crime statistics only cover crimes that come to the attention of the police and can be affected by changes in policing activity and recording practice and by willingness of victims to report.

2.5 For example, there has been an increase (+11.7%) in Violent Crime as a whole, but we need to be mindful that these figures also include reports of Sexual Offences and Domestic Abuse, which we are actively asking people to report, and also reflects a longer term national trend. Locally, in the last 12 months (to March 2019), Serious Sexual Offences have risen by 8.6% (+90) and reports of domestic abuse crimes have increased by 965 (+19.8%).

2.6 Between April 2018 and March 2019, there were 889 high risk domestic violence and abuse cases discussed at the East Sussex Multi Agency Risk Assessment Conferences (MARACs). This was an increase of 157 (+21.4%) when compared to the previous year. Repeat referral rates have decreased to 24% and sit just outside of the Safe Lives recommended range of 28% to 40%. There were a total of 1,452 children associated with the MARAC cases recorded in the year up to the end of March 2019.

2.7 There has been a great deal of work undertaken in raising awareness and specialist training has been undertaken and available on request from the Safer East Sussex Team to ensure that all professionals are aware of the MARAC process. The Joint Unit has also enabled East Sussex and Brighton & Hove to coordinate activity to review and develop training and awareness activity. In addition, a redesign process is underway, with the pilot of a dual route MARAC process that includes multi-agency hub case management to commence during 2019.

2.8 According to the Office for National Statistics, Fraud is the most common type of crime in England & Wales and is becoming more complex and deceptive, much of which is targeted at vulnerable and elderly people. The East Sussex Against Scams Partnership (ESASP) launched in March 2017 to encourage organisations to sign up to the Charter and pledge their commitment to help raise awareness about scams. By the end of March 2019, 105 organisations had joined the ESASP Charter and, with the assistance of other East Sussex SCAM champions, 2,979 residents had participated in Friends against Scams awareness sessions.

2.9 Think Protect Connect, a programme for promoting digital resilience and critical thinking skills in the online world, has been integrated into the East Sussex Community Safety Education Programme 2017/18 and is being rolled out to primary schools. Between April 2019 and March 2019, 103 Think Protect Connect sessions had been delivered to schools within East Sussex. In addition, training was delivered to a total of 5,270 young people, which also included raising awareness around online safety, personal safety and drugs.

2.10 In 2019/20, the Think Protect Connect programme will be relaunched as the Relationships Programme for children and young people. This will consist of four workshops which will provide young people with the opportunity to discuss Community Safety issues that can impact early on in their development. One of these workshop focuses strongly on relationships with social media. The programme provides schools and other youth settings with a range of innovative resources to safeguard children and young people from online radicalisation and extremism.

2.11 The reported instances of modern slavery and human trafficking are increasing nationally each year and the reported instances in Sussex have followed this national trend. In 2018, there were 48 (15 adult and 33 minor) potential victims referred to the National Referral Mechanism (NRM) by Sussex Police and East Sussex Local Authority, a 31% increase on 2017, compared to a 36% increase nationally. Referrals for minors accounted

for 68% of all potential victims and had increased by 45% (48% nationally) since 2017. This is largely due to the increase in NRM referrals relating to County Lines. UK, Vietnamese and Albanian were the most commonly reported potential victims. The most common exploitation type recorded (for both adults and minors) was labour exploitation (66%), a category which also includes criminal exploitation, followed by sexual exploitation (23%).

Partnership Priorities April 2017 to March 2020

2.12 The Modern Crime Prevention Strategy was published by the Home Office in March 2016 and updates the way in which we think about crime prevention, aiming to build upon the successes of the past while making the most of new research, techniques and technology. To ensure the Safer East Sussex Partnership is following the ongoing strategy, the Strategic Assessment of Community Safety 2016 was produced using MoRiLE (Management of Risk in Law Enforcement); a UK-wide project that is used by law enforcement agencies to assess and prioritise risk. It allows a consistent approach to the identification of strategic priorities across all law enforcement and community safety agendas and provides a sound evidence base for selecting partnership priorities.

2.13 This has led to a fundamental shift in the way we have undertaken our strategic assessment and business planning processes. For example, an engagement event in May 2018 provided 140 people with an opportunity to discuss what they identify as the main community concerns in the county. The participants were individuals who represented a range of different perspectives, from directors to service users, and who work, live and support various people in East Sussex. Their thoughts and responses were used to form an insightful qualitative background to the Strategic Assessment. Once completed, we held another engagement event with partners with a focus on business planning for the year ahead. The event was an opportunity for partners to be involved in developing the partnership plan for the future. All discussions were captured by facilitators and, along with the information taken from the strategic assessment, have helped shape the partnership priorities.

2.14 In addition to the priorities adopted by the partnership, and shown in the attached business plan, work will be undertaken in relation to:

- Preventing Violent Extremism
- Drug and Alcohol Misuse
- Offending
- Domestic and Sexual Violence and Abuse

2.15 For those areas that have not been agreed as priorities, such as street communities, road safety and elder abuse, it is important to note that these are being dealt with through other partnership structures. It is also important to note that the partnership remains interested and involved in these areas of work and provide support where appropriate. The full descriptions of the priorities are set out in the attached Business Plan.

Community Safety Developments in East Sussex 2018/19

2.16 The Partnership continues to work closely with other partnership structures that also have a role to play in community safety. In 2018 these working relationships led to the development of a protocol which assists in clarifying roles, expectations, joint working arrangements and shared priorities between the Local Safeguarding Children's Board (LSCB), Safeguarding Adults Board (SAB), Safer Communities Partnership, Children and Young People's Trust (CYPT), and the Health and Wellbeing Board (HWBB).

2.17 Domestic Violence and Abuse, Stalking and Rape, Sexual Violence and Abuse are existing work packages that are included in the Safer Communities Partnership Business Plan. We are currently in the process of recommissioning our Specialist Domestic Violence

services work that is being undertaken, this is described in further detail in the attached Appendix 2.

2.18 During 2018, the five District and Borough Councils reviewed their existing arrangements in line with the revised policing models. This has led to the development of Strategic Partnerships with all five councils retaining their locally focused Joint Action Groups. There are, at present, three District and Borough based Community Safety Partnerships within East Sussex:

- Eastbourne and Lewes Community Safety Partnership
- Safer Wealden Partnership
- Safer Hastings and Safer Rother Partnerships are trialling a joint Community Safety Partnership

2.19 The number of domestic violence and abuse crimes and incidents, and sexual offences have increased. While it is positive that more cases are being reported, this has an impact across all service areas and there are pressures on both statutory services and agencies, including commissioned specialist services, to respond to the needs of those referred within existing resources. Tragically since 2017 there have been five domestic homicides in East Sussex. These deaths have triggered corresponding Domestic Homicide Reviews (DHR). There are a range of partnership developments underway, including the redevelopment of the Domestic Abuse Strategy as a Domestic and Sexual Violence and Abuse Strategy across East Sussex and Brighton and Hove. This will reflect legislative and policy changes and recognise the changing resource and funding environment, putting emphasis on cross sector partnerships for sustainability.

2.20 Drug and alcohol treatment provided to adults over the age of 18 years, has provided timely, relevant and effective support to East Sussex residents as proven by a low rate in representations to the service. This means that clients receive treatment for as long as it is needed and results in those engaged being able to sustain recovery and be able to reintegrate into their community. The Support and Treatment for Adults in Recovery (STAR) service recognises many paths to recovery including abstinence and harm reduction pathways. Clients are also able to benefit from a range of trauma informed care including specialist counselling and a full range of psycho-social interventions. A further commitment to support sustaining recovery is reflected through the commission of mutual aid and peer support services through the Innovation Fund. These services include peer led groups, specialist support for carers and gender specific support for women. These services have consistent engagement rates and contribute to the low presentation rate to the STAR service.

2.21 A comprehensive needs assessment has been written and extensive consultation has been carried out with a wide range of stakeholders to inform the commissioning of a new drug and alcohol treatment service for East Sussex. The new service will focus on individuals fulfilling their potential through combining formal substance misuse treatment with an enhanced partnership approach. Individuals will work with specialist workers as well as other community assets within the substance misuse landscape and beyond. This approach will concentrate on the skills and assets that an individual has rather than “treating” needs and deficits.

2.22 The Safer East Sussex Team will continue to conduct two confidential enquiries a year into the drug related deaths which occur in East Sussex. The themes and learning from these reports will feed into the Safer Communities Board as well as the newly implemented drug related death working group.

3. Conclusion and Reasons for Recommendations

3.1 The Committee is asked to consider and comment on the performance and achievements of the Partnership and their plans for 2019 to 2020.

KEITH HINKLEY
Director of Adult Social Care and Health

Contact Officer: Justine Armstrong-Smith
Telephone. 01323 466526
Email: Justine.armstrong@eastsussex.gov.uk

LOCAL MEMBERS

This report impacts on all wards across the County.

APPENDICES

Appendix 1 - Safer Communities Partnership Business Plan
Appendix 2 - Domestic and Sexual Violence and Abuse and Violence Against Women and Girls: Partnership Strategy and Service Commissioning Programme

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east sussex
safer
communities
partnership

Business Plan

April 2017 – March 2020

Produced by the Safer East Sussex Team

For the East Sussex Safer Communities Partnership

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east sussex safer communities partnership

Foreword

*Successful and innovative partnership
working to ensure we make the most effective
and efficient use of resources in the field of
community safety*

Welcome to our East Sussex Safer Communities Business Plan for 2017/20.

Community Safety remains a key priority within East Sussex. The Safer Communities Partnership, which involves a range of agencies, is the key strategic partnership in overseeing the community safety agenda and is committed to ensuring East Sussex remains a safe place for residents and visitors.

However, it is evident that as we move forwards, the broader threat of exploitation is something that should be considered within the field of community safety. Many of the threats identified through our engagement with a range of individuals, from directors to services users, who work, live and support various people in East Sussex, crossover into the sphere of exploitation of both vulnerable adults and young people, and it is clear that these should therefore not be considered in isolation. There are commonalities between all of these areas, with vulnerable individuals within our communities being targeted and exploited by others for personal, commercial or financial gain.

A common theme throughout our work is vulnerable people with complex needs, which would relate to any one or a combination of substance misuse, accommodation and mental and physical health.

It is therefore essential that we continue to ensure we are making the most efficient and effective use of resources across the East Sussex Safer Communities Partnership. Sustaining existing work within the partnership and developing new and existing relationships with partners is of particular importance to ensure that we are supporting vulnerable individuals within the community and helping them feel safe and confident in their everyday lives.

This is a three year business plan, which is refreshed annually, and sets out how partners will work together to deliver our community safety priorities. It also highlights what we have achieved during the past 12 months and what we are planning to do to improve the services to support local people for the future.

I am once again looking forward to working with all our partners to deliver the community safety priorities. I welcome the new challenges and opportunities that lie ahead. This plan will inevitably develop further as we progress, and the overall aim will be to make East Sussex an even safer place to live, work and visit.



Councillor Bill Bentley
Lead Member for Adult Social Care and
Chair of the East Sussex Safer Communities Board

About this plan

The East Sussex Safer Communities Partnership undertakes a strategic assessment of community safety every three years with an annual refresh in order to select work streams and plan activity for the year ahead.

It takes into account any concerns raised at the recent Safer People Safer Places event; the latest survey results on what residents feel are the biggest community safety priorities in the county; crime trends over the past year; and some of the challenges and changes that we will need to take into consideration when planning activity, including Government legislation and statutory policies.

The Strategic Assessment is written in the context of other work streams identified at both a national and local level as well as those work streams identified by the Office of the Sussex Police and Crime Commissioner and Sussex Police. It also shows those areas identified as priorities at a District and Borough level.

Organised crime, modern slavery, scams and fraud were on the agenda as partners from across East Sussex came together for our annual Safer People Safer Places event which was held at the View Hotel, in Eastbourne, on Wednesday, June 20. The event brought together representatives from 42 different services including local councils, the emergency services, health, education and voluntary sectors and the armed forces.

The conference outlined the partnership's priorities for the year ahead – protecting victims of fraud and rogue trading and vulnerable people exploited by crime gangs, and tackling cybercrime and modern slavery.

Although reported crime in East Sussex has fallen substantially, new threats, new challenges and new types of crime have surfaced. There has been a notable shift away from traditional crime types to new emerging threats such as cyber-crime, human trafficking, and child exploitation and this is evident in our priority areas of work. The number of missing children has increased by over 10% in two years and over the next four years it is predicted that demand relating to human trafficking and modern slavery is likely to grow substantially, given 'county lines' drug distribution often involves the criminal exploitation of adults and children.

This plan describes the work streams for the partnership, achievements and what needs to happen next in relation to the findings of the refreshed Strategic Assessment 2018. It also details both County and District and Borough level community safety work streams. The East Sussex Community Safety Partnership priorities are cross cutting and so we will continue to work closely with the Sussex Police and Crime Commissioner, Local Safeguarding Children's Board and Safeguarding Adults Board on shared work streams, particularly those that involve working with local communities and partners to keep Sussex safe.



Partnership Business Planning Process 2017/20

STEP ONE

We involved as many people as possible in identifying local threats to community safety

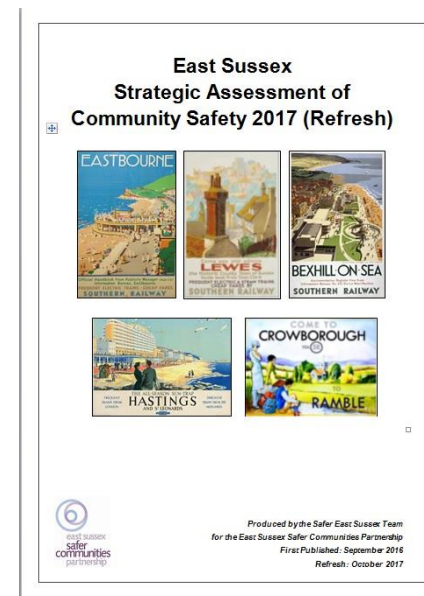


Safer People, Safer Places Annual Engagement Event

Attendees from directors to services users, who work, live and support various people in East Sussex, discussed what they feel the main community concerns are in the county

STEP TWO

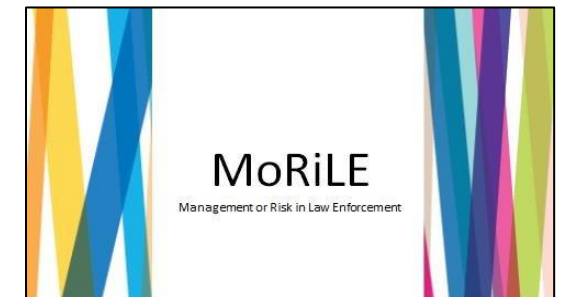
We found out more information about these areas and other areas we know about



East Sussex residents views via the East Sussex Reputation Tracker Survey helps inform our work

STEP THREE

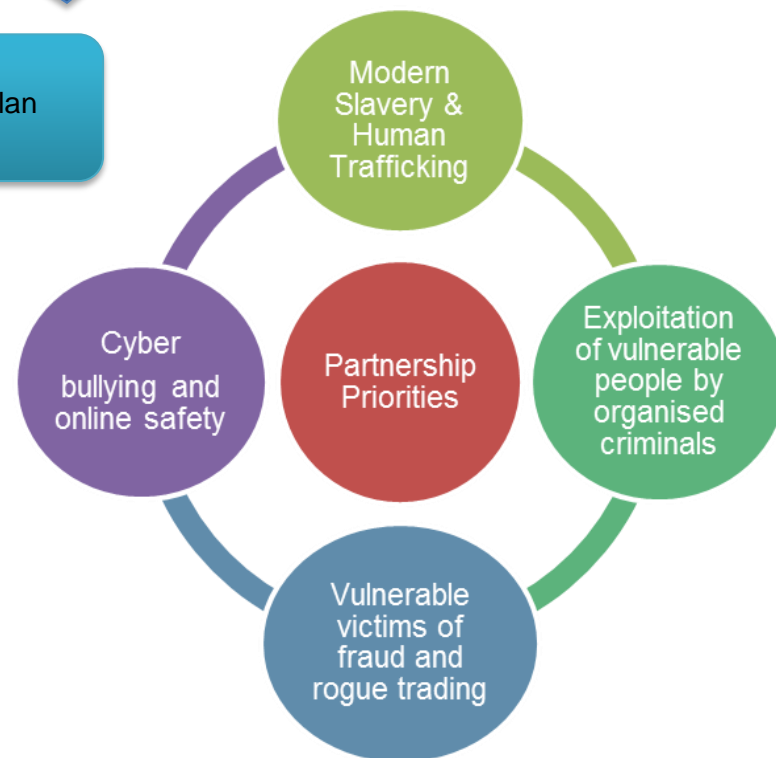
We assessed the risk for these areas



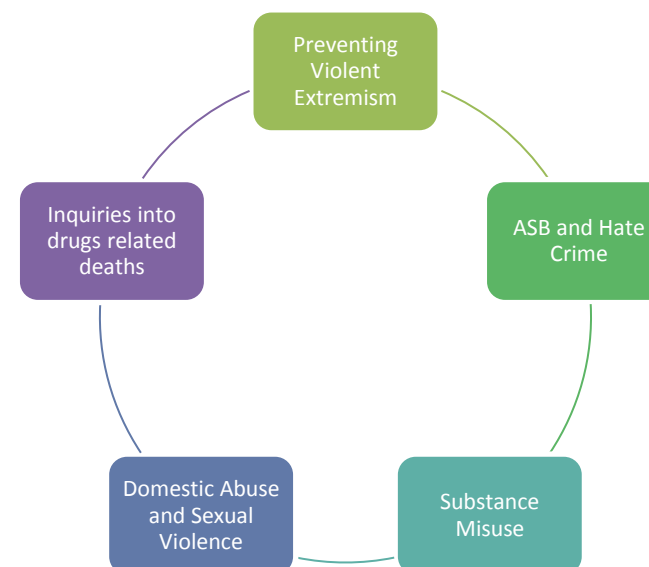
MoRiLE helps us to look at the threat, risk and harm of an issue and the impact it has. It provides an evidence base for selecting partnership priorities

STEP Four

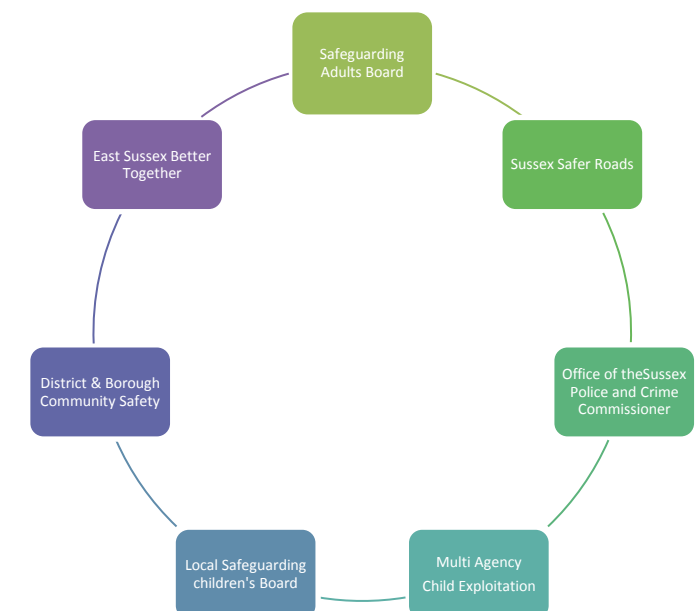
We put the Business Plan together



Other work streams undertaken by the Safer Communities Partnership



Other work streams undertaken by the other Partnership structures



Community Involvement

Central to planning community safety activity in East Sussex is how we engage and listen to the concerns of our communities.

The East Sussex Reputation Tracker Survey, which is carried out annually, gathers information from a cross section of approximately 1,000 residents to find out about their perceptions on key issues. Residents were asked to select **THREE** community safety priorities that they thought was most important for the Partnership to tackle.

A total of 1,003 East Sussex residents were asked to select **THREE** community safety priorities and **ONE** type of Anti-Social Behaviour that they thought was most important for the Partnership to tackle.



The priorities most selected as either a first, second or third choices by respondents were:

- Serious Sexual Offences (46%)
- Anti-social behaviour (33%)
- Burglary (28%)
- Road Safety (27%)

Other priority areas achieving responses from at least 20% of all respondents were Drug and alcohol misuse (24%), Hate crime (23%), Tackling Violent Extremism (21%) and Cyber Crime (20%).

People's Voice is a panel of Sussex residents who have signed up with Sussex Police to complete a series of online surveys throughout 2017.

The top Sussex Police Peoples Voice results on future emerging threats are listed below and reflect much of our current work streams:

- Terrorism/Extremism/Radicalisation
- Cyber Crime/Cyber Bullying/ Online Safety
- Anti-Social behaviour
- Fraud and Rogue Trading

The Public Health Annual Report, **Wellbeing and Resilience in East Sussex** use results from a Community Survey to update and recalculate the Wellbeing and Resilient Measure (WARM).

The survey contains a Crime and Anti-Social Behaviour component. Results from this year's surveys shows a significant decrease in the proportion of residents stating that they feel safe either during the day and just under two thirds feel that crime and anti-social behaviour in their local area has not changed much, however there has been a significant increase in the proportion stating that crime and anti-social behaviour has got worse.



Big Event 2018 - Focus on Safeguarding & Community Safety

At the end of September 2018, the SpeakUp Forum, a countywide network for the voluntary and community sector in East Sussex, hosted a one-day conference event focusing on “*Safeguarding & Community Safety: The Roles of the Voluntary Sector*”.

It was an opportunity for partners from the voluntary and statutory sectors to share information about statutory priorities and procedures, and an opportunity to gather information about key concerns and priorities from the voluntary sector’s perspective. Following the event a number of actions have been identified which will be taken forward over the forthcoming year. They are as follows:

- Continued and focused working with the Safeguarding Adults Board to improve relations with the VCS;
- Raising safeguarding concerns at other strategic partnerships, where they are related to the services/projects being discussed e.g. Personal and Community Resilience Planning and Design Group;
- Coordinating better VCS participation in the Safer East Sussex strategic assessment and planning processes;
- Participation in development of the new Domestic Violence Strategy for the county.

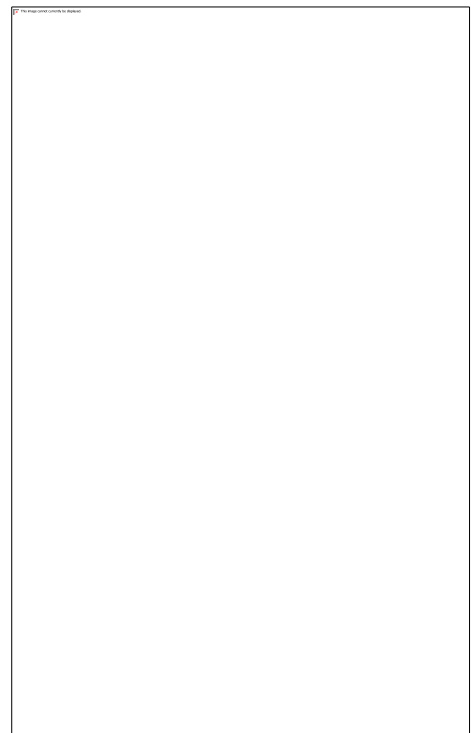
Make Your Mark 2018 Over 12,000 young people in East Sussex voted in the 2018 Make Your Mark national ballot. Their top three priorities will be the focus of the East Sussex Youth Cabinet campaign in the coming year, which include:

- End Knife crime
- Improve mental health support
- Tackle homelessness

The priorities have been shared with partners across the County and further discussed at the 2018 Children and Young People’s Partnership event.

Number of votes cast in East Sussex (total 12,166):

- End Knife Crime – 2,406
- Mental Health – 1,889
- Homelessness – 1,600
- Equal Pay, Equal Work – 1,451
- End Period Poverty – 1,232
- Votes at 16 – 952
- Curriculum 4 Life – 845
- Transport – 838
- Welcome Refugees – 652
- Support Youth Services – 242



Community Action and Involvement

We have developed the active involvement of the wider community in the work the partnership does over the past 12 months. An example of this over the past year has been the **East Sussex Against Scams Partnership** and 105 organisations are now helping to raise awareness about the impact of scams/fraud in the county . Although much of this work has been developed around a partnership of organisations across the County it has also involved many local residents and communities who have taken an active part in running **Friends Against Scams** awareness raising sessions for their staff, family and friends, members and volunteers.

Building on this engagement we are developing a **Communities Against Exploitation Campaign** in partnership with Rother Voluntary Action and Stop the Traffik .This campaign will raise awareness of the priority areas within this business plan directly with our communities and encourage them to report and share concerns where there is currently a limited level of information and intelligence.

The overall aim will be to raise awareness of emerging crime trends and equip community groups with knowledge and current information in order for them to signpost individuals and groups about subjects they are currently not familiar or confident to respond to.

The three overarching objectives of this project will be:

- Increasing knowledge; raising awareness of the latest threats and how to be preventative.
- Empowering individuals to have the ability to respond appropriately.
- Enhancing the ability for local organisations to provide solutions for these issues through partnership working.



Serious and Organised Crime Partnership Priorities



The aim of the Government's Serious and Organised Crime Strategy 2018¹ is to substantially reduce the level of serious and organised crime affecting the UK and its interests. The National Strategic Assessment of Serious and Organised Crime² 2018 identified a number of threat areas which are incorporated into our existing priority areas of work and are highlighted below.

Cyber Crime - Under-reporting of cyber-crime remains a key barrier to our understanding of its true scale and cost. UK cyber-crime continues to rise in scale and complexity. 2017 witnessed a significant expansion in the visibility of cyber-crime and although cyber awareness is developing, there remains a lack of understanding as to what exactly constitutes a cyber-crime and how to protect against it. This long-term challenge will improve with greater cyber education.

Fraud and Other Economic Crime - Fraud is the most commonly experienced crime in the UK and residents are now more likely to be a victim of fraud than any other type of crime. Remote purchase or card not present (CNP) fraud remains the highest fraud loss type. With the introduction of the General Data Protection Regulation (GDPR) in May 2018 and subsequent increases in protective measures this should bring about a reduction in instances of data breaches.

Drugs/Criminal Exploitation- Demand for all common drug types remains high in the UK and the use of crack cocaine has increased. Crack cocaine is linked to county lines drugs supply networks and has been identified as a driver for an increase in serious violence. Children are being exploited by gangs, to transport drugs into county markets, to store and distribute them to customers. Young girls are also vulnerable to sexual exploitation. Vulnerable adults are also exploited, particularly through a process referred to as cuckooing where the person has their home partially or entirely taken over to facilitate drug storage or supply.

Modern Slavery and Human Trafficking (MSHT)- The prediction is that in next three to five years it is highly likely that the numbers of global victims of MSHT will gradually increase, and that this will be mirrored in the UK. Modern slavery and human trafficking are underpinned by a number of drivers including victim vulnerabilities, economic imbalances, the demand for cheap labour in destination countries, ease of money movement, and cultural factors conducive to slavery.

Across the priority areas outlined in our Business Plan, it is evident that the broader threat of exploitation is something that is widely linked. Many of the threats identified in Serious and Organised Crime crossover into the sphere of exploitation of both vulnerable adults and young people, and it is clear that these should not be considered in isolation.



¹https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/752850/SOC-2018-web.pdf

²<http://www.nationalcrimeagency.gov.uk/publications/905-national-strategic-assessment-for-soc-2018/file>

Vulnerable victims of fraud and cyber-enabled crime

Identify vulnerable adults at risk of fraud, rogue trading and cyber-enabled crime to develop targeted preventative support.

Why is it a Priority?

Increasingly fraud, such as mass marketing fraud, internet fraud, doorstep crime and rogue trading, is becoming more complex and deceptive, much of which is targeted at vulnerable and elderly people.

The nature of fraud victimisation is not only financial. The emotional impact is significant and includes guilt, misplaced trust and diminished confidence, resulting in detrimental effects on physical and mental health and increased social isolation. Doorstep crime, and rogue trading in particular, can involve elements of grooming and befriending, pressure and aggression.

Mass marketing mail scams are often targeted at vulnerable or disadvantaged consumers, and causes approximately £5-10 billion of detriment to UK consumers each year. Some chronic victims even struggle to identify themselves as victims, and respond because it helps with feelings of loneliness.



The internet and social media is a growing platform of choice for criminals, and technology is enabling fraudsters to carry out attacks more quickly and employ more complex behaviours to remain undetected. The definition 'cyber-enabled crime' refers to traditional crimes, which can be increased in their scale or reach by use of computers. Two of the most widely published instances of cyber-enabled crime relate to fraud and theft. Action Fraud³ report that 70% of fraud is cyber-enabled which is why it is now included as a partnership priority.

Victims are often, although not exclusively, vulnerable through age. With the ageing population and the documented increase in dementia⁴, there is an increased risk of people falling victim to these types of fraud in East Sussex.

Achievements so far

Locally, we have well established links between East Sussex Trading Standards Service, Sussex Police, the National Trading Standards (NTS) Scams Team, East Sussex Fire and Rescue Service, and Adult Social Care.

In January 2018 we held our first annual 'Scams Networking and Engagement Event' to provide a platform for partners in the voluntary and statutory sectors to showcase their work against scams.

³ <http://www.actionfraud.police.uk/what-is-fraud>

³ Operation Signature: Sussex Police Vulnerable Victims of Fraud Profile, Author: Colin Purslow, Performance Information Unit, Sussex Police

⁴ https://www.alzheimers.org.uk/info/20091/what_we_think/93/demography

This event also incorporated a facilitated forum to test practice, share operational procedures, share research and plan strategies. The event successfully provided opportunities for organisations who would not typically meet to work in partnership in the fight against scams.

NATIONAL TRADING STANDARDS

Scams Team

The NTS Scams Team works across England and Wales and engages with local authorities and partner agencies to identify and support victims of scams. As part of this, the East Sussex Trading Standards Service team visits scam victims identified by the NTS Scams Team, usually accompanied by an Age UK or Citizens Advice Bureau representative. The NTS Scams Team also runs the **Friends Against Scams** initiative which aims to increase the awareness of scams throughout the UK.



This is supported by the **East Sussex Against Scams Partnership (ESASP)** which is a partnership of organisations - businesses, charities, church groups, clubs, community enterprises, councils, societies, voluntary groups and other partners. Partners are committed to the Charter's three key aims which are:

- Raising awareness and de-stigmatising scams
- Prevention and protection
- Identification and recording

Over 100 partners have signed up to the ESASP Charter and pledged their commitment to taking a stand against scams and the number continues to grow. During the 2018 Citizens Advice national Scams Awareness Month campaign there were over 21 events held in East Sussex (e.g. Friends Against Scams awareness sessions, display stands, talks, literature displays etc) with over 375 people reached directly and many more via social media.

Financial Abuse Strategy guidance has been agreed by the Operational Practice Subgroup of the Safeguarding Adults Board. Members of the group have developed and implemented the SAB Financial Abuse strategy, outlining

approaches in dealing with financial abuse of adults with care and support needs in East Sussex.



Most of the recommendations in the Strategy have now been completed. This includes guidance to identify improvements in responses to adults who are experiencing chronic financial abuse. The guidance will be implemented from 4th February 2019 following a period of promotion within relevant agencies. It will be reviewed in July 2019. Once the evaluation is completed consideration will be given to developing guidance for people who are at high risk of financial abuse who do not have care and support needs.

- Continue to support the implementation of the SAB financial abuse strategy and the development of guidance for people who are at high risk of financial abuse who do not have care and support needs.
- Increase Charter Partners and continue to provide scams / fraud awareness raising activities to existing members.
- Develop resources for people with additional needs to prevent them from becoming victims of fraud, rogue trading and cyber-enabled crime. Share these resources with charter partners to support their inclusive practice.
- Continue to strengthen communications with Charter Partners; sharing key messages, providing electronic bulletins and maximising social media output for Charter Partners to disseminate information more widely through their own channels to reach a wider audience.
- Hold an annual networking and engagement event which will incorporate a facilitated forum to test practice, share operational procedures, share results of surveys and plan strategies.



Cyber Crime

We will continue to focus on activities and initiatives which promote digital resilience to young people in East Sussex.

Why is it a Priority?

Crime as we know has been changing. As we've embraced technology and moved online, it has too, and people are now more likely to be a victim of an online crime than a traditional crime.



The Department for Education published their revised Keeping Children Safe in Education 2018 and introduces a number of notable changes and updates with regards to online safety.

- Abuse definition now includes: Abuse can take place wholly online, or technology may be used to facilitate offline abuse.
- Emotional abuse now includes: may involve serious bullying (including cyberbullying).
- Governing bodies and proprietors should ensure that children are taught about safeguarding, including online safety. Schools should consider this as part of providing a broad and balanced curriculum: Clarifies teaching online safety is not optional.

Cyber bullying is rife on the internet and most young people will experience it or see it at some time. Due to advancements in technology, cyber bullying can happen 24 hours a day, 7 days a week and it can go viral very fast. For many cyber bullying affects their everyday lives and is a constant source of distress and worry. With mobile technology being so freely available it is an ongoing issue and one that is relentless. It has been well documented that cyber bullying has resulted in tragic events including suicide, and self-harm and clearly, more needs to be done in order to protect vulnerable children and adults from online bullying⁵.

Cyber bullying is also part of the much wider issue of exploiting the vulnerabilities of young people, which also includes threats such as grooming and even radicalisation and extremism. Cyberbullying and online safety were areas of concerns highlighted by the young people that attended the Safer People Safer Places event in 2016 and which partners agreed were areas we should continue to focus on.



Achievements so far

- The **East Sussex Stay Safe Directory 2019** has been refreshed and provides a variety of programmes and workshops which are currently being offered by a range of organisations and focus on different strands of community safety, personal safety and online safety.

New partners for 2019 offering support and intervention for schools and colleges include the Education, Support and Behaviour Service and the Regional Serious Organised Crime Unit - **Cyber Crime Unit Prevent Team** who work with young people to identify those who are gifted and talented in the world of cyber, as well as those who are vulnerable or at risk of cyber exploitation and committing cyber-crime. The Cyber Prevent role is a new one, delivering the national Cyber Prevent strategy led by the National Crime Agency.

⁵ <http://www.bullying.co.uk/cyberbullying/>

- Think Protect Connect has now been delivered to nearly 4,000 young people in East Sussex. A large component of these workshops focuses on online safety with the key message of: *what is unacceptable offline should be unacceptable online*. Topical discussions, role play and activities further assist in promoting digital resilience and critical thinking skills in the online world for the young people taking part.

FEEDBACK



The sessions are delivered by the Safer East Sussex Team and feedback continues to be extremely positive from all the schools/colleges who have participated in this programme.

- ***Thanks so much for all of your input. The children have really enjoyed your sessions and got a lot out of them. It has generated much discussion at other times within the year group.*** (Grovelands Primary School)
- ***The workshops were very informative and tackled challenging areas in a very appropriate way. I am so glad my pupils were given the opportunity to take part.*** (Five Ashes Primary School)
- ***We had overwhelming positive feedback to all of your sessions and more importantly the information seems to have stuck with our learners for that year.*** (Sussex Downs College)
- ***Thanks as ever for the session with the boys this afternoon. I really do feel they are getting a lot from them!*** (Hilltop Special School)
- ***Well pitched, informative and thought provoking sessions delivered in a really engaging way by Dave.*** (Seahaven Academy)

Over the next 12 months we will....

- Continue to develop and promote online safety sessions within the Stay Safe Directory and encourage educational establishments to take up these sessions through the PSHE hubs and via Partnership activity.
- Continue to deliver Think Protect Connect which focuses on promoting digital resilience and critical thinking skills in the online world.
- Promote the work and support available of the Cyber Crime Unit Prevent Team to East Sussex Schools and Colleges
- Develop and implement a new Relationships Programme for children and young people designed for Year 6 upwards. These four workshops give young students the chance to discuss Community Safety issues that can impact early on in the development of young people. One of these workshop focuses strongly on relationships with social media.
- East Sussex CSD Standards and Learning Effectiveness Service (SLES) are hosting a performance by Applied Theatre specialists AlterEgo Creative Solutions. The play CLICK has been commissioned by SLES to perform to primary and special Year 6 pupils in 40+ schools across East Sussex in order to give young people the tools and knowledge that they need to keep themselves and their friends safe.



Vulnerable people being exploited and recruited by organised crime groups

We will aim to collaborate with partners and engage in early preventative work in relation to County Lines, organised crime and the exploitation of vulnerable people and increase the awareness of these issues amongst the wider community.

Why is it a Priority?

Vulnerable people continue to be exploited by county lines gangs in East Sussex. Children from urban areas are recruited by gangs to courier drugs and money to county locations.

There has been an increase in awareness of the use of local and urban children to convey drugs into and supply them throughout county lines markets. This poses many risks to young people, not least violence, intimidation, unhygienic and unsafe practices, falling into Class A drug use and in some cases, child sexual exploitation. Class A drug users are also being targeted so that gangs can take over their homes (known as 'cuckooing').



Children travelling in taxis or private hire vehicles may be being exploited by gangs involved in drug crime.

Know the signs to spot.

County lines gangs use children to courier drugs and money across the country. Many of these children travel by taxis or private hire vehicles.

Have you seen:

-  A child, sometimes as young as 12, travelling alone.
-  Are they travelling during school hours or unusual hours (early in the morning, late at night)?
-  They might seem unfamiliar with the local area, or not have a local accent.
-  Are they travelling a long distance?
-  Are they paying for these journeys in cash?

If you see something that doesn't feel right, or looks suspicious, concerning a child or young person you should report it to Crime Stoppers on 0800 555 111.

Home Office

CrimeStoppers.

Locally in East Sussex data and intelligence in relation to this area can be limited and often restricted. However, drugs lines between London and Hastings have been evident for a number of years and are believed to account for a considerable percentage of Class A drugs that are supplied into the town.

A number of individuals identified as being part of these drugs lines are affiliated to, or have links to London Gangs. Local intelligence suggests that these groups from London are 'cuckooing' at addresses of vulnerable local people where they base their activities, travelling to and from London via train or hire cars. London Gangs operating in Hastings and Eastbourne have been known to coerce vulnerable young people (both from the local area and from London) to deal drugs for them.

Public awareness has often been limited in relation to this threat area and to some extent professional awareness amongst practitioners who support many vulnerable people within our communities. In East Sussex the numbers of statutory Child Protection Plans for young people are increasing as a response to the Criminal Exploitation agenda. It is positive that universal services have become better able to recognise sexual or drug related harms, following awareness raising initiatives and campaigns.

Referrals to the operational Bronze MACE group (Multi Agency Child Exploitation) have increased from 3-5 new referrals per month to each locality panel, to a new volume of typically 5-10 per panel. There has been a significant increase in the number of high risk children discussed at MACE in the last quarter of 2017/18, which coincides with the wider focus of the group on all forms of child exploitation

We now know that groups from London are 'cuckooing' at addresses of vulnerable local people where they base their activities, travelling to and from London.

Drug dealers exploit the vulnerable and often take over their properties in order to store and deal drugs at the address.



Local estimates in East Sussex identify 60+ properties with many more hidden from partner agencies that can provide enforcement and support, thereby improving the quality of life of victims and residents of neighbouring properties.

Multi-agency cuckooing groups have since been established locally to safeguard victims of cuckooing, to support them and to reduce their vulnerability. In Eastbourne, Lewes and Wealden there have been 27 adults referred to the multi-agency cuckooing meeting since July 2018.

Achievements so far

- Sussex Police established a **monthly multi-agency cuckooing meeting** in 2018 in order to provide a co-ordinated response from local services, such as Social Services, Police, NHS, Fulfilling Lives, and Housing Associations amongst other support agencies for victims of cuckooing.

This multi-agency approach has paved the way for some innovative work to take place in complex circumstances and cases where best practice standards are attained. For example, the arrangement of a multi-agency strategy meeting within 24 hours and working with agencies across counties to secure emergency accommodation for a victim of cuckooing and provide long-term support for mental health and substance misuse issues. The case was a prime example of how agencies worked together to co-ordinate short and longer term measures for the victim to have immediate safety and support options to make healthier choices for the future.

- In partnership with Sussex Police a **County Lines awareness session** for front line professionals was coordinated. A special one-day conference involving more than 50 people heard from Junior Smart of the South London-based St Giles Trust.

Attendees include representatives from the police, local authority children's services, and locally based welfare support services and charities. His presentation helped raise the awareness of professionals who are directly involved in supervising or spending time with children, to be alert to the warning signs and understanding these areas of criminality.

The event proved very popular and feedback received following the event was extremely positive.



- At the end of September, the SpeakUp Forum, a countywide network for the voluntary and community sector in East Sussex, hosted a one-day conference event focusing on **"Safeguarding & Community Safety: The Roles of the Voluntary Sector"**. Presentations from the Safer East Sussex included information on County Lines to 137 people who attended the event, two thirds of whom represented voluntary and community organisations. And a further workshop delivered by Change Grow Live (CGL) highlighted the exploitation of cuckooing with links to Modern Slavery.

- The Safer East Sussex Team and the Youth Safety and Intervention Team of Sussex Police have piloted a new resource '**Against Exploitation**' aimed at providing young people with factual information about gangs/criminal exploitation and tactics on how to avoid them.

Spotting the signs that your friend might be involved with a gang



- Missing from school or poor results
- Going missing for long periods of time or staying out unusually late
- Unexplained amounts of money, mobile phones, credit, clothing, jewellery, tagging or other items and gifts
- Getting involved in fights

The workshops also focus on what real friendships are, why and how criminals persuade or encourage young people to do things they often don't want to get involved in and ways they can say 'No'. They have been delivered in various settings Schools and supported housing establishments. Young people's feedback has included:

- This was helpful and made me understand more about the consequences.
 - It was worth it I learned to say no to things I don't want to do.
 - This was good because it showed us ways to stay safe.
 - From school staff: They said the workshop was really informative and related to real life so was easier to get a sense of what it was like
-
- Childrens Services East Sussex Standards and Learning Effectiveness Service (SLES) commissioned 20 performances of "County Lines" by Applied Theatre specialists AlterEgo Creative Solutions to support the MACE strategic priorities.

AlterEgo Creative Solutions Ltd is a not-for-profit social enterprise dedicated to using theatre to inform, to educate & to entertain. The play was commissioned by SLES to perform to secondary Year 8+ students in the schools in order to give young people the tools and knowledge that they need to keep themselves and their friends safe.



Independent schools had access to a twilight performance so that they could evaluate the performance and decide whether to commission a production for their students.

In addition, a professionals' performance was held on the 7th February and members of key teams from ES Children's Services, Health and the Police attended. The professionals' performance enabled all agencies to be aware of the messages provided to schools through this play and to participate in a discussion forum and update session about drug trafficking and criminal exploitation in East Sussex.

Over the next 12 months we will...

- Incorporate County Lines and Cuckooing into the Communities Against Exploitation Campaign in order to raise awareness within our Communities through the voluntary and community sectors of how organised crime is operating and how to respond to it.
- Continue to support the MACE and LSCB in raising awareness of child criminal exploitation
- Support the Office of the Sussex Police Crime Commissioner in the promotion and implementation of the Early Intervention Youth Programme in East Sussex which looks to support and prevent young people who are at risk of getting involved in crime and addresses the risk factors which are linked to serious violence.
- In the Silver Multi Agency Child Exploitation (MACE) Group it has been agreed that agencies should be seeking to review with a view to the possible integration of prevention responses delivered within East Sussex County schools, that are associated with child criminal exploitation. This will require partners to adopt a co-ordinated delivery approach.



**SPEAK OUT
AGAINST
CHILD
EXPLOITATION**

Recognise the signs and speak out.

Contact the Single Point of Advice
Tel: 01323 464222 or email:
0-19.SPOA@eastsussex.gov.uk

Or Sussex Police on 101 or 999 in an emergency

Modern Slavery and Human Trafficking

We will be continuing to develop the skills and knowledge of this crime type within a network of Single Points of Contact based within our statutory and voluntary workforce, we will also be encouraging the community to learn how to spot the signs of exploitation and how to report it through a range of communication campaigns.

Victims of modern slavery are unable to leave their situation of exploitation, controlled by threats, punishment, violence, coercion and deception. The term Modern Slavery captures a whole range of types of exploitation, many of which occur together. These include but are not limited to:

- Sexual exploitation
- Forced labour
- Domestic servitude
- Criminal exploitation
- Other forms of exploitation: organ removal; forced begging; forced benefit fraud; forced marriage and illegal adoption

As Modern Slavery is a complex crime, with victims and perpetrators moving across local authority boundaries a Pan Sussex Modern Slavery Network has been established which brings together all the organisations across Sussex that are committed towards tackling modern slavery, prosecuting perpetrators and assisting the victims. The purpose of the Network is to co-ordinate activity to prevent duplication and ensure a Sussex wide approach. Membership includes statutory and voluntary sector partners and a multi-agency action plan has been developed.

Why is it a Priority?

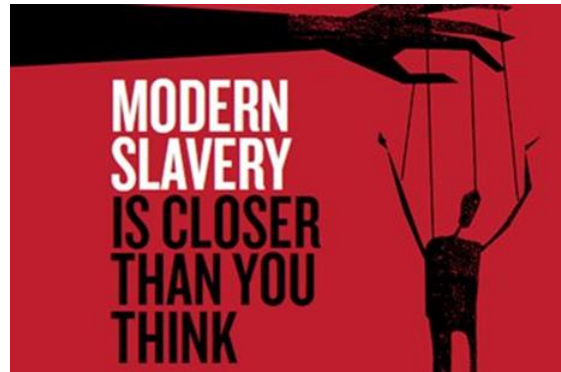
Modern Slavery is a priority for the East Sussex Safer Communities Partnership as one of the areas as high risk due to the severe and long-term impact that it has upon the vulnerable, the high level of public expectation and the need for a multi-agency response to tackling it effectively.

Modern Slavery is a type of abuse within the Care Act 2014 that provides the statutory footing for adult safeguarding responses. The Partnership is working in collaboration with the East Sussex Safeguarding Adults Board and Local Safeguarding Children's Board to ensure that information is effectively shared in order to protect vulnerable adults and children from harm.

For Law enforcement agencies, Modern slavery is a Strategic National Priority. The legislation, the response to information and the meaningful investigation is mandatory as set out by Article 4 ECHR (III). Within the Sussex Police Force Strategic Assessment Modern Slavery, Human Trafficking and Organised Immigration crime was assessed as high risk and therefore remains on the Sussex Police Control Strategy to ensure a focus on enhancing understanding and improving the multi-agency response to the issue.

Modern Slavery is sometimes regarded as a hidden crime. The UK annual report on Modern Slavery 2018 provides an overview of modern slavery in the UK and explains how the UK has responded to this threat over the last 12 months. The number of modern slavery crimes recorded by the police in the year to March 2018 recorded 3,337 modern slavery offences, a 49% increase on the previous year.

In 2017, among potential adult victims, the most common reported exploitation type was labour exploitation (44%) followed by sexual exploitation (39%). Among potential child victims, the most common reported exploitation type was also labour exploitation (48%), followed by sexual exploitation (27%). This pattern was broadly similar to 2015 and 2016.



Sussex referral figures for the first 6 months of 2018 show 24 referrals in total by Sussex Police and one by West Sussex County Council. From July 2016 to June 2017, Sussex Police made 55 referrals to the NRM. Of these 9 were from East Sussex (with 13 from Brighton & Hove and 33 from West Sussex).

The Modern Slavery Act 2015 consolidated the current offences relating to trafficking and slavery. Its key areas include:

- Two new civil orders to prevent modern slavery
- An Independent Anti-Slavery Commissioner
- Provision for the protection of modern slavery victims.

In addition, the Act introduced a duty on specified public authorities to notify the Secretary of State of any individual encountered who they believe to be a suspected victim of slavery or human trafficking. This involves raising awareness of modern slavery to improve the identification of victims of the crime. The duty applies to all police forces and Local Authorities, The Home Office, the Gangmasters and Labour Abuse Authority, certain charities and the National Crime Agency. In 2017 almost all reports under the duty to notify were made by the police 1,501 (45%) and the Home Office 1,474 (45%). Other organisations are also encouraged to put forward notifications where they encounter a potential victim of modern slavery who does not want to enter the National Referral Mechanism (the framework for identifying victims of human trafficking or modern slavery and ensuring they receive the appropriate support and the mechanism through which the Modern Slavery Human Trafficking Unit collects data about victims).

Achievements so far...

The **Modern Slavery Network** has successfully established links with National and Regional Networks such as the Human Trafficking Foundation National Modern Slavery Co-ordinators Network, the Police and Crime Commissioner national network on Modern Slavery, and the South East Strategic Partnership for Migration in order to learn more about best practice and to gain a more holistic view of work around modern slavery.

A **multi-agency audit** was conducted by East Sussex Safeguarding Adults Board (SAB) in February 2018 as part of an initiative by the Sussex Modern Slavery Network. The audit group made several recommendations for improvement and development including:

- Improved information about modern slavery for staff and the public at strategic locations including leaflets in other languages.
- Relevant training to be made available to staff in all agencies.

The Safer East Sussex Team, Safeguarding Adults and Local Safeguarding Children's Board, Sussex Police, Local Clinical Commissioning Groups and Stop the Traffik have come together to deliver a truly collaborative approach to the way partners across the County can work together to develop a consistent approach to this crime.

80 frontline professionals attended **training events** in October 2018 to improve their understanding and knowledge around Modern Slavery in order to share this more widely within their own teams and organisations. They heard from local police and partners about local cases,

where to report concerns locally and how referrals can trigger relevant support to potential victims of modern slavery. This new group of **single points of contact** (SPOC's) will be at the forefront of sharing information, intelligence and best practice.

In 2018 Adult Social Care & Health updated the Safeguarding Adults Pathway to ensure that all safeguarding concerns raised regarding Modern Slavery and Human Trafficking are accepted and logged as safeguarding concerns. The response required as a result of these concerns is then assessed on a case by case basis, including discussions with referrers and other relevant agencies to establish who is best placed to discuss support options with suspected victims, and to consider which first responder agency will complete an NRM referral, or MS1 notification, where appropriate.

The Sussex Police Crime Commissioner has provided funding for a **Modern Slavery Manager** to develop the response and sits within the Specialist Crime Directorate. As well as developing the Police response (I.E identification, recognition, escalation, intelligence gathering, recording and investigation). The role also seeks to working with multi agency partners to better understand the complexities and the scale of modern slavery and human trafficking across Sussex and to seek to provide the right level of interventions and service to the victims of this emerging crime.

Over the last year the Modern Slavery Manager has

- Undertaken evaluations of neighbourhood policing projects, intelligence and investigation processes, guidance, training and tactical command.
- Supported the development and delivery of training to multi-agency partners in East Sussex
- Developed and delivered bespoke training to the National Crimestoppers contact centre, the care quality commission, UK Border Force personnel, Immigration detention.
- Trained 18 detectives to have specialist investigator skills for Modern slavery, and over 50 senior detectives, critical incident managers and duty inspectors with the skills to direct safeguarding and investigation activity.
- Worked with several universities in terms of academic analysis of response measures and the South East Regional Strategic Partnership for Migration, looking at the cross-over and vulnerability elements of the asylum and refugee systems.

Locally, Police have been working in Hastings and Rother, and now other parts of the county, to uncover the reality of trafficking in their area and have developed a multi-agency project to identify and deal with modern slavery. **Project Discovery** brings together local police officers, fire officers, King's Church and staff from Hastings and Rother Councils, the DWP, the Gangmasters & Labour Abuse Authority, immigration and local charities, all with the aim of seeing victims of modern slavery rescued and supported, and perpetrators brought to justice.

During 2018 Project Discovery has:

- Conducted over 18 successful operations with outcomes ranging from issuing community protection notices, fining and closing of business premises, re-patronisation of an individual and issuing fire prohibition notices.
- Undertaken 17 NRM applications (which is a referral mechanism for potential victims of modern slavery and ensuring they receive the appropriate support, where victim has given consent)
- Submitted 13 MS1 forms (notification of potential victim of modern slavery to the Home Office, where a potential victim has declined support)

To support the Discovery model, Stop the Traffik received funding for a **Modern Slavery Community Coordinator** whose main purpose is to increase victim identification by:



- Focusing on at risk communities
- Increasing engagement with the voluntary and community sector, faith groups, businesses and other networks
- Running events, campaigns and awareness raising activities.

Over the last year the co-ordinator has:-

- Hosted 3 Non-Government Organisations Modern Slavery Forums. All of the Forums have had different themes, including looking at what support can be offered to victims outside of the NRM process. As a result of these forums there has been an increase in contacts with the co-ordinator and the police.
- Trained over 350 professionals in spotting the signs of Modern Slavery and how to report concerns.
- Attended multi-agency operational days to encourage a victim centred approach.
- Built relationships with local faith groups and hosted a multi-faith forum which began to highlight the roles that these communities can play in addressing modern slavery and human trafficking

In 2018 Hastings Borough Council received £342,203 from the Controlling Migration Fund to support the council's participation in Operation Discovery, a multi-agency project that is tackling Organised Crime, Human Trafficking and Modern Slavery. The project aims to **disrupt illegal activities and identify dangerous and unlicensed HMOs and business premises**. Benefits will include: reducing overcrowded, dangerous housing conditions and associated risks (e.g. fire); educating landlords in their obligations to (all) tenants; disrupting criminal activity; and, increasing confidence that businesses that employ migrants are legitimate.

Over the next 12 months we will...

- Include Modern Slavery and Human Trafficking within the Communities Against Exploitation public campaign. The campaign aims to raise awareness of emerging crime trends and equip communities with further knowledge and information on current issues, signposting to where they can go for further information and support, or how they can report/respond appropriately.
- Utilise and build on the Single Point of Contact network established as a result of the county wide training events held in October with frontline staff and key agencies.
- Continue to support the development of Project Discovery across East Sussex.
- Expand the Modern Slavery Network to include Faith and Business Communities in order to and enable a dialogue between them and the Voluntary and Statutory Sector partners.



Work Streams Identified Through our Other Partnerships

- Preventing Violent Extremism
- Anti-Social Behaviour and Hate Crime
- Drugs and Alcohol
- Domestic Violence & Abuse, Stalking and Rape & Sexual Violence and Abuse
- Reducing Re-Offending
- Armed Forces Community



Preventing Violent Extremism

East Sussex remains a non-priority Prevent area and although the risk here is less than other areas within the UK we remain committed and diligent in upholding and adhering to the requirements of the Prevent Duty.

The Counter Terrorism and Security Act 2015 introduced a number of new duties for local authorities and the Safer East Sussex Team has taken the lead in implementing these duties and ensuring compliance with the legislation on behalf of East Sussex County Council.

The East Sussex Prevent Board assesses the countywide risk of people being drawn into terrorism and continues to coordinate Prevent partnership activity according to section 29 of the Counter-Terrorism and Security Act 2015.

Prevent forms part of the National Counter Terrorism Strategy (CONTEST) which was reviewed and published in the Spring of 2018.



Think Protect Connect, a digital resilience programme was integrated into the **East Sussex Stay Safe Programme 2018/19**. In 2018 30 schools and organisations participated in this programme which reached over 1,240 young people with 104 sessions being delivered. This resource provides schools and other youth settings with a range of innovative resources to safeguard children and young people from online radicalisation and extremism. Since 2016 nearly 4,000 young people have participated in the programme.

Think Protect Connect (Autism Friendly) is available nationally on the Government website: **educate against hate** and has been independently evaluated by Leicester University and approved for sharing nationally by the Department of Education, The Department of Health and the Home Office.

The resource has also been included in the 2018 Autism Self-Assessment Framework and shows East Sussex County Council's progress towards meeting the requirements of the Autism Act 2009.

**educate.against.
hate**

HM Government

This website gives parents, teachers and school leaders practical advice on protecting children from ~~extremism and radicalisation.~~

Dovetail is the name of the national process of transferring resources and responsibility for administering the case management (referrals) aspects of Channel from the police to local authorities. Currently there are 9 Local Authority Dovetail sites operational, the North West region will be going live in January 2019. The South East region is expected to take place sometime in 2020. This will introduce new posts and joint coordination of referrals across areas the South East region.

Over the next 12 months areas of focus will be to:

- Incorporate Prevent awareness into the Communities Against Exploitation Campaign to highlight what is happening locally and to increase community knowledge on all types of extremism
- Undertake a self-assessment audit of the Prevent Duty through the Prevent Board to ensure all partners are meeting the requirements of the Prevent Duty and to develop areas where there are areas for further improvement
- Ensure the learnings from the Parsons Green Attack are incorporated in the self-assessment.

Anti-Social Behaviour and Hate Crime

Anti-social behaviour is a broad term used to describe the day-to-day incidents of crime, nuisance and disorder that make many people's lives a misery – from litter and vandalism, to public drunkenness or aggressive dogs, to noisy or abusive neighbours.

Such a wide range of behaviours means that responsibility for dealing with anti-social behaviour is shared between a number of agencies, particularly the police, local councils and social landlords. Please see the District and Borough Overviews in this document for localised ASB plans.

A number of crime types had declined compared to the previous year such as criminal damage which is down by 206 crimes. There was also a reduction in all types of Anti-Social Behaviour, particularly reports of ASB Nuisance (-2,174).

A blue rectangular graphic with the words "TACKLING ANTI-SOCIAL BEHAVIOUR" in white, bold, uppercase letters.

In 2017/18, there were 94,098 hate crime offences recorded by the police in England and Wales, an increase of 17% compared with the previous year. This continues the upward trend in recent years with the number of hate crimes recorded by the police having more than doubled since 2012/13.⁶

A blue rectangular graphic with the words "REPORT HATE CRIME" in white, bold, uppercase letters.

While increases in hate crime over the last five years have been driven by improvements in crime recording by the police, there has been spikes in hate crime following certain events such as the EU Referendum and the terrorist attacks in 2017.

The Local Policing Model, directed by the Sussex Police and Crime Commissioner's Police and Crime Plan sets out local policing in terms of **prevention**, **response** and **investigation** with the aim to remove silo working and improve consistency and partnership working.

Prevention Teams

Together with evidence from the local community gathered by the Police Prevention Teams or reported to police online or through the police call centre, they develop and prioritise an action plan with ASB and Hate Crime Coordinators, and Prevention Support and Engagement Officers, who have local knowledge and are able to assess the threat and harm.

We know that hate crime has historically been under reported. By prioritising demand on the basis of threat, harm, risk and vulnerability, the police hope to see greater public confidence and trust in them to take the right actions. Continued and closer collaboration with partners and communities in dealing with ASB and other crimes and incidents which affect the most vulnerable continues to improve how all organisations support victims and witnesses.

The ASB and Hate Crime Coordinators continue to work closely with key partners including statutory authorities and other agencies to ensure ASB & Hate Crime is accurately recorded as well as ensuring High and Medium risk ASB & Hate Crime cases and those involving repeat victims are identified and problem solved effectively with partners.

⁶ https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/748598/hate-crime-1718-hosb2018.pdf

Drugs and Alcohol

Reducing drug-related harm

Early use of drugs increases the chances of becoming addicted. Preventing early use of drugs (and alcohol) can go a long way to reducing these risks. Young people are often exposed to greater availability of drugs, drug use by older teenagers and social activities where drugs are used when they start secondary school. They are also more vulnerable to peer pressure at this time. Hence education around drugs and alcohol in schools is an important part of prevention.

Achievements so far...

- A Public Health transformation programme to embed health improvement approaches in education settings has led to over 180 schools and colleges developing school health profiles and whole-school health improvement action plans. An aspect of the programme has included supporting the provision of high quality health education, and relationships and sex education (RSE), often delivered by schools through Personal Social Health and Economic (PSHE) Education.
PSHE and RSE support services have also previously been commissioned to facilitate high quality delivery in schools, and PSHE Hubs have continued to be funded to offer ongoing school-to-school support for both primary and secondary schools. Through PSHE, pupils should be able to gain an essential understanding of how to be healthy, the problems and challenges, and, for example, know the facts about legal and illegal harmful substances and associated risks, including smoking, alcohol use and drug-taking.
- A new East Sussex Personal, Social and Health Education (PSHE) & Relationships and sex education (RSE) Support Service has been commissioned by Public Health and will commence work in 2019/20.

Over the next 12 months

- The East Sussex PSHE & RSE Support Service will support schools to prepare for the introduction of statutory Relationships Education, Relationships and Sex Education (RSE) and Health Education in all primary and secondary schools from September 2020.
- In primary schools, the subjects will aim to put in place the key building blocks of healthy, respectful relationships, focusing on family and friendships, in all contexts, including online. By the end of primary school children should know the facts about legal and illegal harmful substances and associated risks, including smoking, alcohol use and drug-taking, and the impact of alcohol on health.
- At secondary schools, teaching is then expected to further develop pupils' understanding of health, with an increased focus on risk areas such as drugs and alcohol, so that pupils should be taught about problems and challenges to include: the prevalence and characteristics of drugs and alcohol and information about effective interventions; the facts about legal and illegal drugs and their associated risks, including the link to serious mental health conditions; the law relating to the supply and possession of illegal substances; the physical and psychological risks associated with alcohol consumption and what constitutes low risk alcohol consumption in adulthood; the physical and psychological consequences of addiction, including alcohol dependency; awareness of the dangers of drugs which are prescribed but still present serious health risks.
The service offer will include: reviewing school readiness and identifying priority next steps; professional development opportunities for PSHE delivery staff, senior leaders and school governors and termly e-bulletins; resources for schools such as customisable model policies, action planning tools, parental engagement templates, PSHE curriculum and resources map, teaching guidance and lesson plans.

Care and Treatment

While we continue to be committed to reducing the crime, anti-social behaviour and social harms caused by substance misuse the provision of treatment and care has more of a focus on developing and sustaining recovery communities throughout the county, recognising the wider support needed to achieve and sustain a life free from drugs and crime. There has also been a change from bedded care and residential rehab to community detox and peer support for people in recovery.

In addition to the focus on primary prevention, the care and treatment services also focus on reducing drug-related harm in their clients. Provision includes: detecting and treating client's health problems; providing needle and syringe exchange to reduce the transmission of viral Hepatitis and HIV; supervised consumption of opiate substitutes which enable people to integrate back into society through employment, education etc; and naloxone distribution programmes to reduce drug-related deaths

Achievements so far...

- Extensive consultation has been carried out with a wide range of stakeholders. This has resulted in the design of a new service which, whilst maintaining a focus on specialist drug and alcohol treatment, will further concentrate on a person centred, holistic approach. This will use specialist and wider community assets to support service users' reintegration into their wider community.
- Our specialist third sector provider has continued to provide a wide range of treatment interventions. These have been provided from a range of locations across the county and range from medical to psycho-social. The provider has also continued responsibility for managing admissions to residential rehabilitation or exploring other options as appropriate.
- A celebration of recovery – the South Coast User Forum Conference was held in September at the De La Warr Pavilion, Bexhill. This was a very successful which combined recovery stories, dramatic and musical performances and a display of art work which highlighted the many different paths to recovery.
- A series of partnership sessions have been organised by the Community Development Officer. These have involved all stakeholders from the recovery community to share information and develop new working pathways.
- The rate of representations to the treatment service has remained low after the change in emphasis from concentration on completions to the number of unique users accessing the service. This also means the service continues to support the most complex set of users in the most appropriate way.
- Presentations of young people to the multi-agency East Sussex Under 19's Substance Misuse Service remain well above the national average due to the successful integration of care pathways across vulnerable children's services.
- At quarter 2 2018/19 there were 209 young people in treatment, 95% receive a planned discharge and only 1% represent at a subsequent treatment episode post service discharge. The multi-disciplinary team work with a range of wider client vulnerabilities such as mental ill health and sexual exploitation to avoid onward referral and building upon the evidence based principles of developing Trusted Relationships to achieve sustained change. The service offer is integral to the MACE operational group and good practise was reported during the LSCB and Ofsted inspection case audits for children involved in criminal exploitation.



Over the next 12 month

- Commence the new contract for drug and alcohol treatment services on 1st June 2019. The new service will focus on the priorities identified through our ongoing consultation with clients, families, community groups and professionals and include dual diagnosis, protected characteristics, housing, and Education, Training and Employment.
- Undertake two confidential inquiries into those drug related deaths that have occurred within East Sussex. We will include a brief 'reflection' on each death to consider whether there are any indications of opportunities for earlier intervention and whether there are lessons to be learnt that would enable partners to focus resources on areas of work that could reduce the frequency and underlying causes of drug related deaths within the county.
- Take the learning from the Dependence Forming Medication (DFM) Service that has been piloted at Station Practice in Hastings to other areas of the County.
- Continue to support the recovery community through the Community Development Officer. There will be ongoing specialist support for mutual aid projects as well as continuing development of the Partners in Recovery Network..
- The Innovation Fund will be re-launched inviting bids for mutual aid and peer support projects. These projects will allow mutual providers to develop an accessible, flexible and sustainable approach to provide services addressing local areas of need.
- The recovery community will continue to be supported by the Community Development Officer. There will be ongoing specialist support for mutual aid projects as well as continuing development of the Partners in Recovery Network.
- Explore the integration of substance misuse information, advice and other key messages into existing training packages with key stakeholders and partners.
- The Under 19's SMS will respond to the findings of the East Sussex Learning Needs Analysis 2018 and enhance its existing practise in relation to the delivery of trauma intervention in line with what works in responding to individuals misusing drugs and alcohol.
- Work will be undertaken with key partners, including Sussex Police, to address the perceived "normalised" use of drugs and drug dealing in East Sussex. This has become more apparent in the urban areas mainly with the use of white powder e.g. Cocaine. Often these individuals do not consider their drug use to be a problem and do not self-identify as having an addiction which requires support. This group may also be unaware of the wider implications of buying illicit drugs as the seller is usually someone not known to them and likely to be involved in serious and organised crime.



Reducing Alcohol Related Harm

Alcohol misuse is a sizeable problem in the UK, costing the NHS £3.5 billion a year⁷ and the economy over £17 billion per year when accounting for alcohol-related crime and lost productivity costs. Whilst the majority of people who consume alcohol do so within safe levels, more than 10 million people consume more than the recommended daily limits.⁸ And though alcohol consumption has been declining in recent years, alcohol-related harm is still at record levels.

In England, alcohol misuse is the biggest risk factor attributable to early mortality, ill-health and disability for those aged 15 to 49 years, and the fifth most important for all ages.⁹ Alcohol related harm disproportionately affects the poorest in society.

Achievements so far...

The East Sussex Alcohol Partnership is continuing to develop a more community centred approach to reducing alcohol harm in the county. Beginning with the Hastings Alcohol Inquiry (HAI) the alcohol partnership is exploring the full range of effective ways to empower communities in East Sussex to develop a healthier relationship with alcohol.

Work is ongoing to support the HAI to implement the recommendations agreed with local agencies.

The Ore Community Alcohol Partnership (CAP) a multi-agency partnership in Hastings received an Award for Outstanding Achievement in Tackling Underage Drinking in 2018. Some of the key successes include:

A group of young people passed the Royal Society of Public Health Understanding Alcohol Misuse Module of the Young Health Champions course and are now peer influencers in their school.

There are two social marketing projects, focusing on alcohol, commissioned by Hastings and Rother CCG and implemented through a local multi-agency programme group. **The 'Think Again Now' behaviour change programme** was piloted in short blasts during 2017 and 2018 with the aim of reducing parental supply of alcohol to 11-15 year olds. The campaign is informed by insight which shows parents behaviour of supplying alcohol to their underage children is informed by several myths. 'Think Again Now' is designed to debunk those myths and inform parents with evidence regarding the serious harm alcohol causes to the physical health of 11-15 year olds. During two short periods of two weeks and one month the campaign showed a positive change in attitudes within the target audience. Further investment is required to optimise the programme and move parents from changing their understanding and attitudes towards sustainably changing their behaviour reducing the supply of alcohol to 11-15 year olds.

The second project resulted in the establishment of **Hastings Safe Space** which aims to reduce inappropriate alcohol-related A&E attendances and ambulance callouts. This continues after a successful pilot in 2017. It provides support, advice and first aid to vulnerable young people during the night-time economy. It operates from His Place Church in Central Hastings on Saturdays from 10PM – 4AM.



⁷ Local Government Organisation (January 2013), Public health and alcohol licensing in England: LGA and Alcohol Research UK briefing.

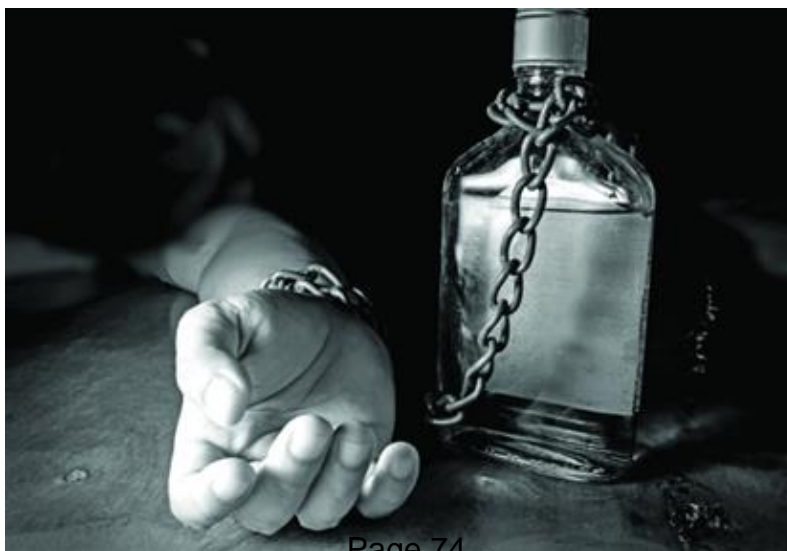
⁸ Office for National Statistics (February 2015), Alcohol-related Deaths in the United Kingdom.

⁹ Public Health England (2016) The Public Health Burden of Alcohol and the Effectiveness and Cost-Effectiveness of Alcohol Control Policies: An evidence review. Crown copyright 2016.

The Alcohol Health Harm report in East Sussex focuses on the health aspects of alcohol and pulls together information on alcohol-related behaviours and health outcomes in East Sussex. It continues to be used to inform local work, e.g. the development of the Eastbourne Community Alcohol Partnership (CAP) with a focus on those areas where the harms are highest. Several agencies in Eastbourne have agreed that initiating a local Community Alcohol Partnership (CAP) will help reduce underage drinking in the borough. It is currently in the early stages of development, informed by robust local intelligence; discussions with several partner agencies are in progress to agree which community could most benefit from a CAP programme in East Sussex.

Over the next 12 months we will...

- Continue multi-agency work that addresses the issues identified in the regional Alcohol CLeaR self-assessment and peer review process throughout 2019.
- Take forward the Alcohol Partnership Group priorities as follows:
 - Develop local policies to prevent or reduce alcohol use by young people by exploring sources of funding to invest further in the 'Think Again Now' programme;
 - Explore the full range of community centred approaches which increase participation of local people in a systems approach to reducing alcohol related harm;
 - Explore funding opportunities to develop targeted social marketing campaigns to encourage behaviour change in increasing and high risk drinkers;
 - Promote responsible sales and target problem premises;
 - Explore the feasibility of taking learning from Hastings initiatives to other areas of the county i.e. the development and implementation of a CAP in Eastbourne;
 - Work to progress evidence-based initiatives within the local NHS.
 - Up-date the report Alcohol Health Harm in East Sussex in 2019.
 - Work with the Hastings Alcohol Inquiry Panel to ensure local people play an on-going and active role in shaping solutions to reduce alcohol related harm.
 - Expand the parent's social marketing campaign to a wider area and evaluate its impact.



Domestic Violence & Abuse, Stalking and Rape & Sexual Violence and Abuse

Incidents of domestic violence and abuse, rape and sexual violence, stalking and harassment and harmful practices (such as forced marriage, honour based violence and female genital mutilation), as reflected nationally, continue to increase in East Sussex. There is also a need to recognise hidden prevalence and to consider impact from an equalities, and whole family perspective.

In East Sussex in the 12 months to August 2018, there were a total of:

- **9,261** reports of Domestic Abuse-related incidents and crimes (+9.6% compared to the previous year) This increase is likely to be, in part, driven by an increase in domestic abuse-related incidents coming to the attention of the police, improvements in crime recording practices and an increased willingness of victims to come forward.
- **1,345** reports of Sexual Offences (+7.8% compared to the previous year)
- **375** reports of Stalking
- Between October 2017 and September 2018, there were **794** high risk cases discussed in East Sussex, at the Hastings & Rother MARAC and Eastbourne, Lewes & Wealden MARAC. This represented an increase of 73 cases (57%) since 2015
- Of the 794 cases, there were **179** repeat victims (22.5%) and a total of **1,255** children living in the household of victims.
- In East Sussex, in the 12 months to September 2018, Sussex Police received **14** Right to Know33 applications and **27** Right to Ask34 applications.
- There were a total of 454 domestic homicides recorded by the police in England and Wales between April 2013 and March 2016. In 2018 there were **4** homicides in East Sussex where the victim's death was suspected to have been caused by domestic violence and abuse, 3 of which are subject to a 'Domestic Homicide Review' (DHR).

There is a challenge facing all agencies to maintain and develop services in response to need, acknowledging the following key types of intervention:

- Quality, sufficient responsive and emergency support through commissioned specialist services and effective partnership working between agencies
- Prevention work that challenges attitudes and behaviours and educates future generations
- Recovery provision that acknowledges the long term impact of domestic violence and abuse, sexual violence and abuse, stalking and harassment and harmful practices on victims and survivors, and their families.
- There is wide recognition that our collective response to these issues is victim focused, and whilst we must always protect those who are at risk, there is a challenge facing us in changing the way we work to intervene with perpetrators at an earlier stage, through proactive behavioural change programmes and effective criminal prosecution.



Achievements so far...

- Worked in partnership to review the systems we use to support those at risk. The resulting recommendations have led to the initiation of:
- A redesign project for the MARAC process to focus on victim outcomes and managing significantly increased demand
- A recommissioning programme for specialist services.
- Completed a comprehensive stakeholder consultation exercise resulting in the AVA (Against Violence and Abuse) Report, which has informed the development of a new Partnership Strategy Framework for Domestic Violence and Abuse, Sexual Violence and Abuse, Stalking and Harassment and Harmful Practices. Work is underway to finalise the strategy through further stakeholder involvement, and to develop a detailed delivery plan over a 6 year period that has partnership working at its core. Key focuses include sustainability of services, equality of access to services, and for East Sussex, ease of access to services in a largely rural community.
- In East Sussex a number of agencies have worked together in order to roll out Operation Encompass, to enable schools to support children who live with domestic abuse more effectively.
Operation Encompass is an early information sharing partnership enabling schools to offer immediate support for children and young people experiencing domestic abuse. Information is shared by the police with a school's trained key adult prior to the start of the next school day after officers have attended a domestic abuse incident.
Operation Encompass went live in the Hastings Opportunity Area in December 2018. 26 out of 28 schools in the area signed up to the project in December and the aim is to have all 28 schools signed up.
Schools have been trained in how to respond and access to advice from Children's Services is in place. Our SWIFT service will be creating a resource pack to help school staff work with children. Operation Encompass will be rolled out Countywide from Easter 2019.
- 16 Days of Action saw a multi-agency effort to raise awareness of domestic abuse and sexual violence across East Sussex.
- A successful bid was made to the MHCLG for Refuge Provision over the next 2 years, and several multi-agency and voluntary sector externally funded projects have continued to enable us to explore local need and develop our response (e.g. Rita Project East Sussex Learning Events focused on working in rural communities). There is ongoing commitment to secure external funding through partnership working, and whilst some bids were not successful we continue to seek to identify new funding opportunities to bring in further resources to the area.
- A training and awareness raising programme has continued to be delivered throughout the year and a review is taking place to ensure that future training and awareness raising is integrated with training offered through the safeguarding boards, and that multi-agency delivery adds value to training ensuring learning is focused and relevant for services.

Over the next 12 months we will...

- Finalise the new partnership strategy and begin implementation of the partnership delivery plan to maintain or improve response for victims and their families, and to perpetrators
- Recommission specialist domestic violence and abuse and sexual violence and abuse (DVSV) services
- Implement the new MARAC operating model
- Develop and implement a new partnership training and awareness programme for DVSV
- Develop and improve a wider stakeholder and community network to support awareness raising and response to DVSV, stalking and harassment and harmful practices.

Reducing Re-Offending



Integrated Offender Management (IOM)

The Home Office estimates that nationally 0.5% of offenders commit 10% of offences; in addition 10% of offenders commit 50% of offences. A significant proportion of crime is committed by a relatively small group of persistent or prolific offenders who cause harm and distress to individuals and to our communities.

Integrated Offender Management (IOM) brings a cross-agency response to manage the small amount of offenders who cause a disproportionate amount of crime. Historically, therefore the IOM Sussex cohort has been made up of serious acquisitive offenders. From May 2017 offenders regardless of offence type, who are having the most impact on our local communities will be considered for offender management arrangements by local IOM teams. This means the scheme will now manage a wider cohort of offenders including;

- Domestic Violence Perpetrators
- Multi-Agency Public Protection Arrangements (1)
- Serious Organised Crime
- Child Sexual Exploitation

Youth Offending

In East Sussex young offenders are managed by the Youth Offending Team. More information on their work can be found here:

www.eastsussex.gov.uk/childrenandfamilies/youngpeople/youthoffending/yotworker/yotteam/

Women's Justice and the Whole Systems Approach

The Corston Report published 10 years ago in response to the alarming numbers of women dying in prison, recognised that most women who go to prison have not committed a violent crime. Corston recommended women in custody should be referred to women's centres for support and supervision in the community, to receive help for problems such as addiction, mental illness, homelessness and domestic violence.



Ministry of
JUSTICE

Whole Systems Approach to Female Offending

The Whole System Approach (WSA) for Female Offenders assesses a woman's needs at her first contact with the criminal justice system, and provides holistic support throughout her justice journey. Through early intervention when a woman first comes into contact with the police, the aim is to divert appropriate low-level offenders out of the justice system into support to address needs that may be underlying her offending. These are often complex vulnerabilities, such as domestic abuse, drug and alcohol misuse, mental health issues, and other barriers to education, training and employment. By providing holistic support throughout the offender journey, we will see fewer women serving short custodial sentences, and re-offending.

In Sussex, the WSA project delivers a women's triage and diversion service, operating out of six police custody suites. It builds on an existing 12-month project coordinated by Sussex Police and Brighton Women's Centre, working with women offenders as they reach custody. The enhanced approach also incorporates Out of Court Disposals and access to the Voluntary Attendance Suites, which allows the individual to attend a police interview, or help progress a case, in their own time, which has shown to improve their engagement in the process.

Female Offender Strategy

June 2018, the Ministry of Justice (MoJ) published the Female Offender Strategy, which seeks to move emphasis from "custody to the community". This strategy marks the launch of a new programme of work to improve our collective approach to female offenders and make society safer by tackling the underlying causes of offending and reoffending. The strategy commits to:

- Invest £5 million of cross-Government funding over two years in community provision for women.
- Work with local and national partners to develop a pilot for 'residential women's centres' in at least five sites across England and Wales.
- Reducing the number of women serving short custodial sentences.

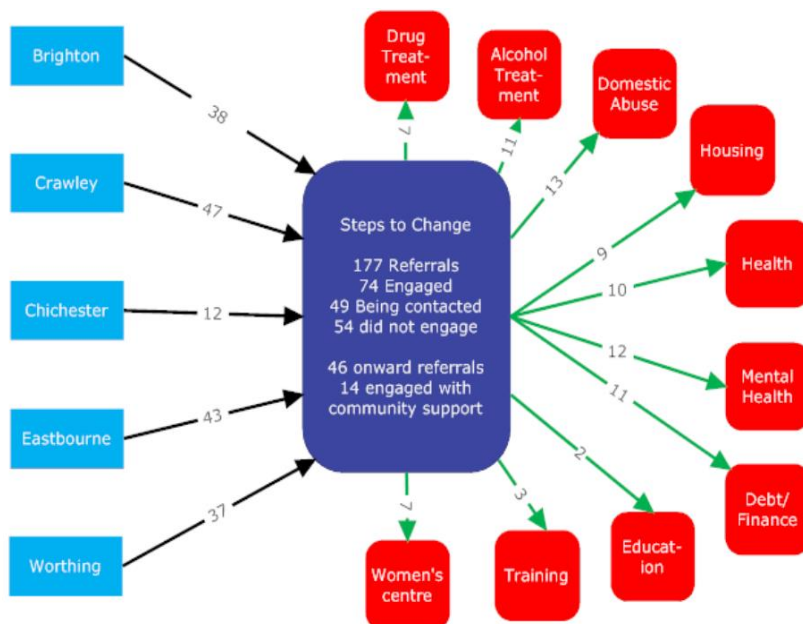
To support implementation, they are publishing alongside this strategy:

- Guidance for the police on working with vulnerable women, developed in partnership with the National Police Chiefs Council (NPCC) and guidance on the development of whole systems approaches.

Achievements so far

- Sussex is one of 6 regions across the country to be successful in gaining a grant of almost £194,000 over the next three years from the Ministry Of Justice Whole System Approach for Female Offenders Funding.

This diagram provides an overview of the project's work to date. The numbers in the green outcome arrows refer to the number of women who have received help with a particular area of need either direct from a WS2C worker or from a community agency to which they have been referred. Many women received help with more than one issue.



Over the next 12 months we will

- Continue strategic support to embed the whole systems approach to women's justice in East Sussex
- Assist in the implementation of the Female Offender Strategy through our joint work at the Reducing Re-Offending Sub Group of the Surrey Sussex Criminal Justice Board.

Armed Forces Community



The Armed Forces Network established in 2011, which is funded by Clinical Commissioning Groups (CCGs) across Sussex, Kent and Medway, supports CCGs in meeting obligations to the Armed Forces Community set out in the Armed Forces Covenant, the NHS Constitution, NHS Contracts and The 10 Year Plan.

Integration and collaborative working is required across the system to meet the needs of the Armed Forces Community, which is why the Network is a member of the East Sussex Safer Communities Partnership. It ensures this community are taken into account in all areas.

Thus providing:

- Support to individual vulnerable and complex members of the Armed Forces Community.
- Support through faster appropriate care for the Armed Forces Community whether reservists/regulars to be deployable or those who have been impacted by serving or a member of their family.
- Holistic support for individuals, families and carers to ensure wellbeing, prevention and care.
- Support to ensure the quality and safety of the armed forces community.
- Support the transition and utilisation of this community as an asset to the wider population and prevention unwanted diversions.

The East Sussex Safer Communities Partnership has integrated the requirements of a Civil Military Partnership Board within it. It therefore has the responsibility to meet the needs of this population and ensure engagement with employers and youth occurs in partnership with Military organisations.

Key focus over the next 12 months

- Armed Forces Service Champions Training
- Armed Forces Network Veterans, Families and Carers Training linked with social prescribing
- Mental Health First Aid Training
- Suicide Prevention for the Armed Forces Community
- Development of the CMPB functions in East Sussex



Work Streams Overseen by Other Partnership Structures

Below is a list of various partnerships whose work streams overlap and connects with the Community Safety Agenda

East Sussex Better Together

A partnership of organisations working together to plan and deliver health and care in Eastbourne, Hailsham, Seaford, Hastings, Rother and surrounding areas

<https://news.eastsussex.gov.uk/east-sussex-better-together/>



Rough Sleeping Initiative

The Ministry for Housing, Communities and Local Government (MHCLG) awarded joint-funding of £664,000 to both Hastings and Eastbourne for a project aimed at getting rough sleepers into long-term housing. The project will focus on working with rough sleepers to get into long-term accommodation and involves the setting up of 'Housing First' units, where people with the most complex needs can get shelter and one-on-one support.

<https://www.gov.uk/government/news/james-brokenshire-announces-30-million-immediate-support-for-rough-sleepers>

Sussex Rough Sleeper Prevention Project

The Home Works service is a key partner in the Department for Communities and Local Government (DCLG) funded Rough Sleeper Prevention Project, with two specialist rough sleeping prevention workers (RSPCs) co-located in the housing teams of Hastings and Eastbourne District Borough Councils.

<https://www.southdown.org/news-jobs/news/introducing-sussex-rough-sleeper-prevention-project>

Water Safety – ESFRS

Since 2013 72 people have died in and around the waters of our County and the most recent figures from The National Water Safety Forum (NWSF) show that in 2016 there were a total of 16 deaths in East Sussex related to water.

<https://www.esfrs.org/your-safety/water-safety-drowning-prevention/>

Sussex Safer Roads Partnership

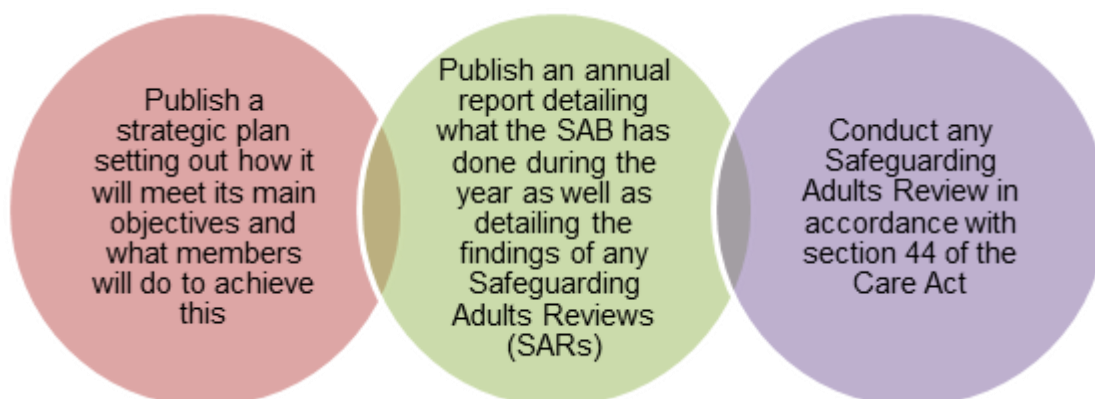
The Sussex Safer Roads Partnership (SSRP) The Sussex Safer Roads Partnership (SSRP) comprises Sussex Police, East and West Sussex County Councils, East and West Sussex Fire and Rescue Services, Brighton and Hove City Council and Highways England, and believes that together, we can create a safer environment for all road users, significantly reduce life-changing injuries and eliminate fatalities.

<https://www.sussexsaferroads.gov.uk/>

Sussex Safer Roads
P A R T N E R S H I P

East Sussex Safeguarding Adults Board

The Care Act 2014 sets out the first ever statutory framework for adult safeguarding, which stipulates local authorities' responsibilities, and those with whom they work, to protect adults who may be at risk of abuse or neglect. One of these responsibilities requires the local authority to establish a Safeguarding Adults Board (SAB) in their area. The SAB has three core duties:



In terms of community safety and the threats identified within the Strategic Assessment of Community Safety 2016 that are not outlined elsewhere in the Business Plan, it is important to note the Safeguarding Adults Board oversees adult safeguarding practice that includes the threat of elder abuse with appropriate partners.

Practice, policy and training with regards to mental capacity, self-neglect, and appropriate interventions, have been reviewed across multi-agency partners, in light of a Safeguarding Adults Review (SAR), evaluating multi-agency responses to the death of a man aged 64 in a nursing home placed by an out of area Clinical Commissioning Group (CCG). Updated Sussex Self-neglect procedures will be launched early 2019, and the Safeguarding Community Network (formerly known as the Client and Carers Safeguarding Advisory Network) continues to raise awareness of elder abuse, the role of carers and sharing knowledge.

The SAB will be focussed in 2019-20 on ensuring that the principles of Making Safeguarding Personal (adults being involved and consulted in the process of helping them to stay safe and agreeing goals to achieve), are embedded within safeguarding practice across all agencies, that adults with care and support needs, assist to shape the work of the SAB and safeguarding responses, and that learning from reviews is effectively carried forward across agencies



Local Safeguarding Children's Board - Multi-Agency Child Exploitation (MACE) Operational and Strategic Groups

The MACE partnership remains strong and is increasingly effective at providing an effective multi agency response to the identification and management of risks associated with child criminal exploitation.

In 2018, LSCB partners agreed to broaden the referral criteria of the MACE Bronze Operational Group and Silver Strategic Panel to take into account those young people who were subject to criminal exploitation such as "County Lines" involvement, as well as sexual exploitation. The MACE operational guidance was updated in 2018 to reflect this.



The role of the MACE strategy group includes the development of an annual multi agency action plan and the regular completion of case audits to quality assures the multi-agency operational response. In 2018/19 the MACE audit identified that professionals need to be aware of the risk of overwhelming children with too many professionals which can lead to disengagement with services. It is important to identify the lead practitioner who can build a trusted relationship with the child. This will lead to children and young people being more engaged with the support on offer and they will feel less overwhelmed.

Accountability for the child exploitation agenda is to the Local Safeguarding Children's Board (LSCB) with membership and reporting links to the Youth Offending Team Chief Executive Group and the Safer Communities Board.

The East and West operational "bronze" groups are co -chaired by Social Care and Sussex Police and provide the multi-agency oversight of risks and safety planning for individual children and groups of children, identified as being vulnerable or involved in Child Exploitation within East Sussex. During 2018 the 'Bronze' Operational Group delivered a multi-agency response to 66 children (30 East and 36 West). Of this number 44 are no longer MACE having been discharged with risks reduced.

The 'silver' MACE group has five current priorities:

- Deliver a holistic and effective response to children and young people referred to MACE;
- Raise awareness within the community and deliver preventative education;
- Develop a 'disruption toolkit' to divert children and young people from being exploited and disrupt those engaging in child exploitation;
- Strengthen support and safeguarding arrangements for transitional 18-25 year olds (with a particular focus on care leavers); and
- The MACE strategic group provides oversight of children who are reported missing.

Over the next 12 months the work of the MACE will include the development of a local multi agency response to contextual safeguarding and continued development of MACE in line with a growing awareness of the impact of County Lines.



East Sussex Road Safety Programme

East Sussex County Council is currently in the process of implementing a two to three year programme for work designed to reduce the number of people killed and seriously injured in East Sussex. Using dedicated funding from Public Health, this work began with detailed data analysis of the key issues underlying collisions and to identify those at higher risk of being involved in an incident which results in someone being killed or seriously injured.

The project is implementing a number of targeted behaviour change programmes, specifically designed to address the identified groups and underlying issues, together with a number of evidence based infrastructure schemes designed to target high risk locations across East Sussex. Both these elements are currently in the process of being implemented. Emerging initial outcomes are expected from Autumn 2019 with a full analysis of outcomes available by Spring 2020. It is expected that the outcomes from both aspects of this programme of work will inform the future direction of road safety work both within ESCC and across Sussex more broadly.

This programme of work is data and evidence driven and is being implemented in line with national best practice, following a review of successful similar schemes elsewhere with the overall aim of improving road safety and reducing the number of people killed and seriously injured on the roads in East Sussex. It is being delivered with the support of the Behavioural Insights Team who are leading experts in the field of behaviour change.



Police and Crime Plan

The Police & Crime Commissioner (PCC) has a statutory duty to set the policing and crime objectives for their area through a Police & Crime Plan.

A new Police & Crime Plan was developed last year which sets out the strategic policing objectives for how policing services will be delivered in Sussex across 2017/21. An Operational Delivery Plan sets out how the Chief Constable will use its resources to deliver policing services and achieve the objectives set out in the Police & Crime Plan.

The PCC has confirmed the following four policing and crime objectives, each containing three underpinning aims, for 2017/21 as follows

Strengthen local policing

- Ensure local policing services are accessible
- Provide effective specialist capabilities to support local policing
- Maintain engagement in the delivery of local policing services to improve public confidence

Work with local communities and partners to keep Sussex safe

- Encourage and support local communities to prevent crime and disorder
- Work with partners to reduce offending and reoffending
- Catch criminals and prevent serious and organised crime and terrorism

Protect our vulnerable and help victims cope and recover from crime and abuse

- Commission high-quality services which support victims
- Prioritise access to services for vulnerable victims
- Enhance our understanding and meet the needs of victims in Sussex

Improve access to justice for victims and witnesses

- Ensure victims and witnesses have the most positive experience of the criminal justice system
- Support vulnerable victims and witnesses
- Maximise the use of technology to improve access to justice for all

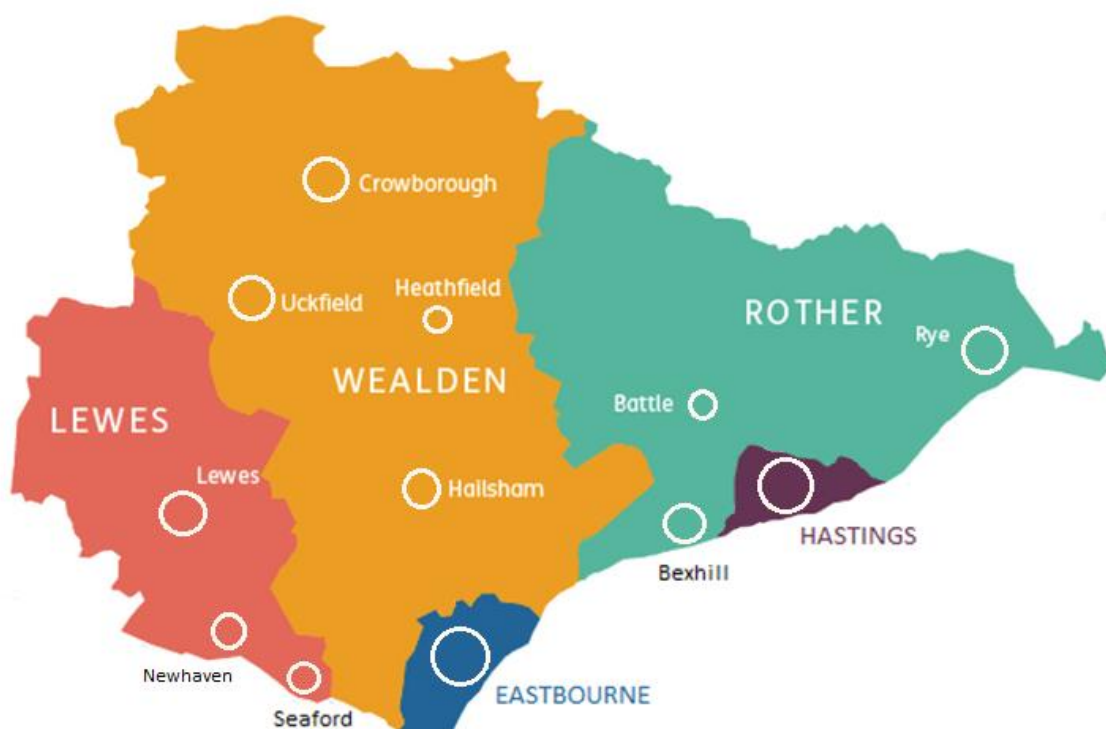
The PCC has supported the Chief Constable in the development of the Sussex Police 2018/22 Transformation Strategy. The Strategy sets out how the Force will use the additional funding provided by the PCC to modernise and strengthen local policing. Now that the Strategy has been launched, the PCC will hold the Chief Constable to account for its delivery, including monitoring progress and challenging, where appropriate, on behalf of the public.

District and Borough Community Safety Overviews

There are four local Community Safety Partnerships (CSPs) in East Sussex:

- **Eastbourne and Lewes Community Safety Partnership**
- **Safer Hastings Partnership**
- **Safer Rother Partnership**
- **Safer Wealden Partnership.**

The local partnership priorities follow, to deliver the priorities each Borough or District area has a separate action plan.



Eastbourne and Lewes Community Safety Partnership



What are the Eastbourne priorities and why?

- **Street Communities** – Anti-social behaviour associated with street communities in the town remains a source of concern for Eastbourne residents, businesses and visitors. Our new Eastbourne and Lewes Street Community Strategy recognises that people living and sleeping on our streets are amongst the most vulnerable in our community. We will work closely with the new Eastbourne and Lewes Street Communities Partnership to ensure we address the issues presented by street communities in an effective way whilst ensuring appropriate services are in place which meet their needs and reduce the need to be on the streets.
- **Anti-Social Behaviour** – Anti-social behaviour remains a key priority for residents of Eastbourne adversely affecting their quality of life. Young people involved in ASB are being targeted by criminal gangs and are particularly vulnerable to being drawn into criminal activity. We will work with Children's Services, the police and other partners to develop specific projects to reduce anti-social behaviour amongst young people and protect them from the risk of serious exploitation.
- With the nature of crime continually changing we need to support our most vulnerable residents from new and emerging threats which they may be particularly at risk of falling prey to. We will continue to respond proactively to **Emerging Threats and Priorities Based on Threat, Risk and Harm**. We are concerned by the growth of violent crime and organised crime and, in particular, the impact of this on young people, particularly in relation to drugs. In partnership with members of the Eastbourne Youth Partnership, we will explore ways of preventing young people from becoming involved in anti-social behaviour, violent crime and substance misuse.
- Contributing to the Work of Agencies and Partnerships that have a Leading Role in **Working with Victims and Offenders** – We will continue to work closely with local partners to meet the needs of victims and offenders. Where the Community Safety Partnership does not have a leading role in delivering these services, it can play a key part in supporting and raising awareness of these. Our contributions will include support with funding and using our networks and communications to promote services and campaigns.

Achievements so far....

- Developed a Street Communities Strategy and launched a new Eastbourne and Lewes Street Communities Partnership.
- Trained staff and raised awareness of Prevent, Modern Slavery, County Lines, Cuckooing and Scams.
- Funded an Outreach Worker to engage with street communities and support them to access services.
- Raised awareness of domestic abuse through the Rita project and the White Ribbon Campaign and funded a drop in service for victims of domestic abuse



Over the next 12 months we will

- Review the demand for outreach engagement with street communities and continue our work with the Eastbourne and Lewes Street Communities Partnership and Rough Sleeping Initiative
- Complete a review of our Joint Action Group to ensure we deliver effective responses to anti-social behaviour in local neighbourhoods
- Work with the Eastbourne Youth Partnership to help young people at risk of being drawn into anti-social behaviour and crime stay safe
- Continue our work to raise awareness and reporting of domestic abuse and address the needs of those affected
- Support the Discovery Project to identify the extent of human trafficking and modern slavery in our area and support victims
- Deliver a programme of campaigns through our social media with a particular focus on Scams.



What are the Lewes priorities and why?

- **Anti-Social Behaviour** is a key priority for residents of Lewes District and a particular focus for members of the Community Safety Partnership.
- **Road Safety** - Road safety in the district continues to be raised as a concern by residents affected by speeding and dangerous driving in their local area and can affect people's lives and feelings of safety.
- **Young people at risk** - Young people involved in anti-social behaviour are being targeted by criminal gangs and are particularly vulnerable to being drawn into criminal activity. We will work with Children's Services, the police and other partners to develop specific projects to reduce anti-social behaviour amongst young people and protect them from the risk of serious exploitation.

- **Street Communities** - The presence of rough sleepers in parts of the district and incidence of anti-social behaviour related to street communities has been an increasing source of concern. The recent count of rough sleepers showed an increase on previous years and the migration of street communities between towns along the coast has increased the number of people living and sleeping on our streets.
- **Organised crime** - We are particularly concerned by the growth of violent crime and organised crime across the south, particularly in coastal towns.
- **Domestic abuse** continues to be under-reported. The Community Safety Partnership can play a key role in raising awareness and encouraging reporting, as well as ensuring services are in place to support the people affected.

Our achievements so far...

- Raised awareness of domestic abuse through the Rita Project and the White Ribbon Campaign
- Established Neighbourhood First teams focusing on anti-social behaviour and environmental issues
- Contributed funding to employ an Outreach Worker to work with street communities
- Promoted road safety campaigns and supported the development of community speedwatch initiatives
- Established a Lewes District Business Crime Working Group



Over the next 12 months we will

- We will continue to work with Town and Parish Councils and local groups and community groups to improve road safety drawing on the knowledge and experience of partners in Wealden.
- Review the demand for outreach engagement with street communities and continue our work with the Eastbourne and Lewes Street Communities Partnership and Rough Sleeping Initiative
- Complete a review of our Joint Action Group to ensure we deliver effective responses to anti-social behaviour in local neighbourhoods
- Continue our work to raise awareness and reporting of domestic abuse and address the needs of those affected
- Support the Discovery Project to identify the extent of human trafficking and modern slavery in our area and support victims
- Deliver a programme of campaigns through our social media with a particular focus on Scams

Safer Wealden Partnership

What are the priorities and why?

- Working to ensure local people feel safe and secure and reducing the fear of crime.
- Taking a dynamic and flexible approach to emerging threats and rising crime types.
- Working together to reduce the number of people killed or injured on Wealden's roads and to improve road safety awareness.
- Developing an engagement strategy relating to the protection of young people from serious crime.



The Partnership's priorities for the year ahead have been informed from several sources. The views of residents have been taken into account, these have been collected in a variety of local surveys; what crime data informs the partnership is happening in the district; and insights from people in this area of work.

It is also considered important that the partnership reflect in its priorities, what all partners working together can bring to an issue, rather than, as we have in the past focussed on a list of crime types. These priorities should create a more dynamic working environment and partnership, which has the ability to focus on any crime type or issues which emerge as posing a threat, risk or harm to the communities we represent.

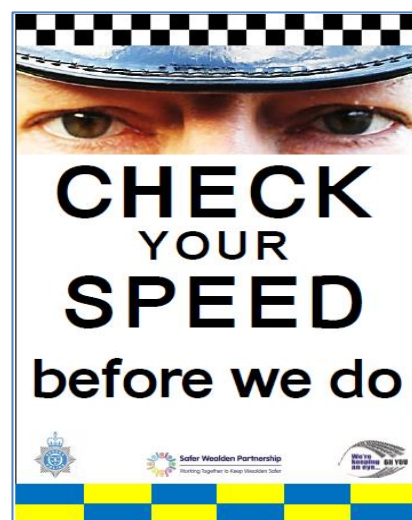
There is one exception to this more flexible approach and that is road safety. Wealden has the worst crash record in the County and local residents and communities clearly prioritise the subject for action.

This year we are including a new priority aimed to help protect young people in the district from getting involved in serious crime. Part of this work will be to have a conversation with young people to gain insight about the possible reasons for getting involved in crime and also importantly why the vast majority do not get involved. Hopefully this will improve knowledge about this important topic.

Achievements so far....

The Partnership has continued to work hard for the communities we serve to reduce crime and the fear of crime. As a partnership we are intelligence led and we also, wherever possible, evaluate our projects and interventions to ensure they make a difference and represent a good return on investment.

We have joined up with the Lewes district on our road safety plans. The Wealden and Lewes Road Safety Action Group have gone from strength to strength and now include members from the Kent Surrey and Sussex Air Ambulance Trust and Network Rail. The group has championed several partnership projects aimed at making the areas roads safer. The 'We're keeping an eye on you' project featured in a documentary for Japanese television earlier in the year. The project was also featured at the National Road Safety Conference in Brighton.



The Action group has seen the number of 'Community Speedwatch' groups in the district increase to 14 with several more to become active soon.

Many successful projects have been carried out directly by partners or funded by the Safer Wealden Partnership to improve community safety and increase awareness of the issues over the year. These projects have included:

- Operation Blitz has been established in Wealden since 2011. It continues to provide a dedicated, visible and accessible policing resource for tackling nuisance behaviour and low level crime across the Wealden area at weekends and on specific occasions such as Halloween and Bonfire Night.
- Continued to support and partly fund the Friday Night project which provides diversion activities for young people in the Hailsham area on Friday evenings aimed at reducing anti-social behaviour in the town. The project was recently expanded to take in the Heathfield area.
- The Partnership has funded both Mediation Plus and the Safe from Harm initiatives to help to resolve anti-social behaviour related neighbourly disputes and offer support and advice to victims of anti-social behaviour and hate crime.

Over the next 12 months, we will...

- The Safer Wealden Partnership will continue to work hard for the communities it serves to reduce crime and the fear of crime and deliver on its priorities.
- As a partnership we are increasingly being intelligence led and use insights from the behavioural sciences to improve the effectiveness of any interventions. Many of the projects highlighted above will continue to be developed during the year ahead. As an example there has been a rise in theft from motor vehicles during the summer months, particularly in beauty spots across the district. As a result the Partnership will be reviewing its plans and putting measures in place in readiness for the spring and summer 2019.
- We will also be looking to develop new projects and joint working on emerging threats to the District and the people who live here.



Safer Hastings Partnership and Safer Rother Partnership

The **Safer Hastings Partnership** and the **Safer Rother Partnership** continue to work at board level as a joint strategic partnership with local differences managed by local authority area based Joint Action Groups. The joint work focuses on issues at both levels action helps in improving communication between partners, pools resources and makes the impact of interventions, initiatives and projects far more effective and long lasting.

Hastings and Rother share some similar issues and priorities (see below), and criminal activity crossing Rother, Hastings and Wealden and into the Kent area, although the extent that these issues affect local communities varies considerably from urban to rural, business to residential, tourist areas to back alleys.



Joint Community Safety priorities for 2019/20

Community safety priorities which continue to evolve as issues are investigated and examined by partner agencies. The annual Strategic Assessment demonstrates the range of community safety issues needing to be addressed. Local residents still consider antisocial behaviour (in all its forms) as the main issue that needs addressing. Both partnerships continue to support and address the wide range of issues described in the Strategic Assessment but will focus on:

- **Street & community related anti-social behaviour** – street based antisocial behaviour, in all its forms, causes alarm and distress to all. Medium and High Risk victims continue to be supported through the multi-agency ASBRAC process.
- **Violent Crime (especially Domestic Abuse)** – violence, either in public or at home is unacceptable. Public violent behaviour will not be tolerated in any of the town centres or in rural areas. Reported hidden violence and abuse continues to rise. More is also being dealt with. The safer community partnerships want to continue this positive activity and promote reporting of domestic abuse.
- **Youth Crime and vulnerable young people** – both in reducing young people as victims of crime and anti-social behaviour and working in partnership to reduce both the occurrence and impact of young people involved in crime and ASB.
- **Road Safety** - the Safer Hastings & Rother Roads Partnership group, delivers a range of campaigns and actions needed to reduce injury and make road use safer. Inconsiderate driving behaviour, especially speeding and lack of attention are of local concern.
- **Modern Slavery & Human Trafficking** – this hidden issue can be found in a variety of circumstances from caring and domestic services, farming, hand car washes to nail bars and takeaways. The exploitation of individuals across Rother and Hastings includes people trafficking UK residents across the country.
- **Partnership communications and reassurance messages** – Many messages about personal and community safety are lost in modern communication methods. Improving and focusing on messages that are important to residents, visitors and businesses will be developed.

Safer Hastings Partnership

Achievements so far....

The Hastings Street Community Partnership, consisting of 25 voluntary and statutory partner agencies, supported by the Safer Hastings Partnership helped Hastings Borough Council and Eastbourne & Lewes Council to obtain over £1M to tackle rough sleeping, an integral part of the street community profile.

Hastings Borough Council changed the role of its street wardens to enforce various aspects of the antisocial behaviour PSPO, taking the pressure off local police enforcement.

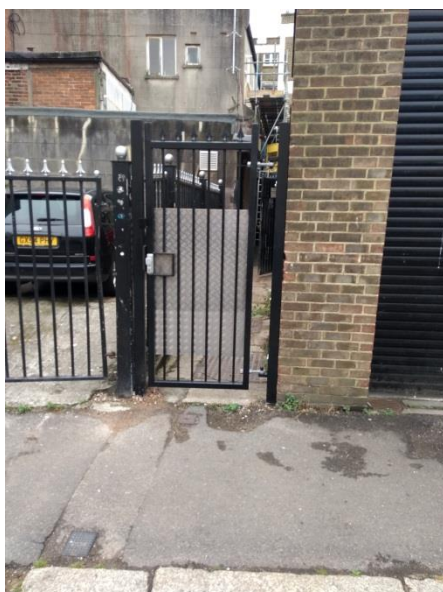


The Hastings Community Alcohol Partnership, re-launched in Ore, gained national recognition for innovation in addressing under-age alcohol abuse in October 2018. Students in a local school completed the RSPH alcohol module and continue to be ambassadors for the Community Alcohol Partnership.



The Discovery initiative continues to identify local areas of exploitation and Modern Slavery. Rother District Council, Hastings Borough Council and Police continue to participate in and carry out

successful operational and educational initiatives to address modern slavery and cuckooing across both areas, as a priority. It enables consistent practices and is an excellent example of developing and expanding initiatives across both Council areas



A number of prominent locations across Hastings and St Leonards have been redesigned to limit antisocial behaviour and improve the appearance of parts of Hastings.

Tackling those issues that make the Borough seem unattractive, like drug paraphernalia, litter and removing graffiti continues.

Safer Rother Partnership

What has been achieved in Rother in 2018/19.....

A significant amount of work in 2018/19 has focused on rough sleepers and members of the street community. This has included commissioning Seaview and partners to identify rough sleepers in Rother, engage and support them to access services including community support services, housing, mental health and substance misuse and with other agencies to find alternative solutions.



Hastings and Rother built on the campaign run in Rother in 2018 to deliver a White Ribbon Campaign – **‘16 Days of Action’** at locations across Rother and Hastings, including a social media campaign.

This enabled economies of scale both financially and in staff time, consistency and quality across both council areas and a more comprehensive campaign and communications system.



Cross partnership training sessions were delivered on the tools and powers available to address ASB e.g. Public Space Protection Order (PSPO), Community Protection Warning (CPW), Community Protection Notice (CPN) for council, police and social housing staff engaged in this work.

The **Rother Public Space Protection Order** to address Nuisance Behaviour and the Consumption of Alcohol in a Public Place was agreed and is being implemented by Rother District Council with partnership support.

The **Joint Hastings & Rother communications plan** is being delivered to help reassure residents that the partnerships are working together to address local community safety and anti-social behaviour issues.

The Safer Rother Partnership’s Joint Action Group and Rother District Council helped fund a number of diverse projects and initiatives over the last 12 months:

- The establishment of a community hub and Severe Weather Emergency Protocol (SWEP) Centre using the church community space.
- Safe from Harm service to provide dedicated Rother case work for victims of hate crime and anti-social behaviour.
- Variable Messaging System for both road safety and crime prevention messages including White Ribbon and other campaigns.
- CCTV at leisure facilities and public conveniences to address, criminal damage, drug dealing and taking, rough sleeping and issues with young people involved in ASB/drug dealing.

- Rent deposits for new homes in the private rented sector for victims of anti-social behaviour
- Work with the police, probation and substance misuse services to provide assistance with accommodation for ex-offenders as part of rehabilitation initiatives.
- National Bike register scheme combined with Hastings to check and report lost or stolen bikes, quick way to find owner details of abandoned bikes or bikes that are handed into Police Stations.

The emerging Rother priorities for 2019/20 include:

- **Rural Crime** - including cross border crime especially burglary, speciality thefts e.g. large plant and vehicles. This includes joint initiatives with Kent Policing and partner agencies in Rother.
- **County Lines** – drug supply and cuckooing in both urban and rural areas of Rother. In 2018/19 Rother has seen a significant increase in the issues relating to county lines and drug supply. This work will continue to focus on victims of cuckooing, the impact on the wider community and will include more joint work when county lines move/expand into Rother from Hastings and other areas.
- **Cocaine use across Rother** including in rural areas is seen by local police as a significant issue that needs addressing with partners including links to licensing, the community and support services.

Issues identified and prioritised during 2018/19. The following continue to be prioritised in Rother and interventions will continue during 2019/20:

- Delivering interventions under the ASB tools and power such as Public Space Protection Orders, Community Penalty Warnings and Community Penalty Notices.
- Drug supply and Cuckooing
- Modern Slavery and Human Trafficking - Discovery
- Rough Sleepers and the Street Community



Domestic and Sexual Violence and Abuse and Violence Against Women and Girls (VAWG):

Partnership Strategy and Service Commissioning Programme.

The following paper sets out the partnership and stakeholder engagement programme that will be used to inform the partnership strategy and future partnership service development and service commissioning.

Work will progress in line with best practice guidance provided in the Government's VAWG Commissioning Toolkit, focusing on effective stakeholder engagement, full needs assessment, co-production of the strategy, and appropriate modes of funding and commissioning that strengthen collaborative service delivery. This could include pooled budgets, grant funding, and within the realms of procurement, innovation partnerships and there is a need to understand the opportunities for creative procurement that exist in the area.

There are three strands of engagement/collaboration work that have emerged as a consequence of needs assessment and previous stakeholder engagement:

1. Evidence Base for Strategy Development and Service Redesign: Understanding Community Needs
2. Strategic Planning and Review Strand
3. Service Improvement Strand

The work will be coordinated by the Joint Unit for Domestic and Sexual Violence and Abuse and VAWG, and supported by **Brighton and Hove City Council (BHCC) Business Improvement Team, and the Safer East Sussex Team.**

1. Evidence Base for Strategy Development and Service Redesign: Understanding Community Needs

Within the context of strategic focus on Violence Against Women and Girls, initial victim and survivor engagement and engagement with service providers has confirmed themes for further investigation. These often relate to communities of type and their ability to access services. It is important that representatives from these groups/communities, and professionals with insight/involvement are given the opportunity to shape recommendations that can influence specifications for services going forward.

- i. **Understanding the needs of the LGBTQ community:** how well services are currently responding, and how partnership working can enhance the service offer to them leading to a set of partnership recommendations for best practice.
- ii. **Understanding the needs of men and boys:** whilst recognising the gendered/sex specific nature of Domestic and Sexual Violence and Abuse, there is a need to explore the needs of men and boys, how well services are currently responding, and how partnership working can enhance the service offer to them leading to a set of partnership recommendations for best practice.
- iii. **Understanding the needs of older people:** how well services are currently responding and how partnership working can enhance the service offer to them leading to a set of partnership recommendations for best practice.

- iv. **Understanding the needs of people with disabilities including mental health:** how well services are currently responding and how partnership working can enhance the service offer to them leading to a set of partnership recommendations for best practice.
- v. **Understanding the needs of people from ethnic minorities:** how well services are currently responding and how partnership working can enhance the service offer to them leading to a set of partnership recommendations for best practice.
- vi. **Understanding the impact of the rural geography of East Sussex:** how well services are currently addressing this impact for service access, and how partnership working can enhance the current service offer leading to a set of partnership recommendations for best practice.
- vii. **Understanding the needs of children and young people who have experienced family violence and abuse:** how well services are currently responding and how partnership working can enhance the service offer to them leading to a set of partnership recommendations for best practice.
- viii. **Understanding the needs of people with Multiple Complex Needs in the context of Domestic and Sexual Violence and Abuse, and their ability to access services:** how well services are currently responding and how partnership working can enhance the service offer to them leading to a set of partnership recommendations for best practice.
- ix. **Understanding the needs of those involved in sex work who require support:** how well services are currently responding and how partnership working can enhance the service offer to them leading to a set of partnership recommendations for best practice.
- x. Understanding the needs of women and girls.
- xi. Understanding patterns and responses to perpetration of abuse and violence.

2. Strategic Planning and Review Strand

There is a need to underpin all of the work we will do together in partnership with clear, shared objectives, and plans to improve sustainability of services.

- xii. **Strategy Development:** small working group led by the Joint Strategic Commissioner to produce a draft strategy for comment; to link in to Domestic and Sexual Violence and Abuse Operational Groups, Stalking and Harassment Working Group, Rape and Sexual Violence Operational Group; Harmful Practices Subgroup, and reflecting national guidance and best practice in working to address violence against women and girls.
- xiii. **Cross Sector Partnership Resource Assessment:** Understanding partnership and funding opportunities to inform service commissioning approach - what has changed in the funding landscape since the last commission? What are the risks? What are the opportunities? How might we work better together to use resources efficiently?
- xiv. **Models of Commissioning- Best Fit:** consideration of best practice commissioning approaches in line with Home Office guidance in relation to the VAWG strategy- identifying realistic options for the area

3. Service Improvement Strand

Central to the work will be consideration of existing data, service user and wider stakeholder insight, and active service pathways mapping and gap analysis:

- xv. **Redesign of the MARAC Process and victim service pathways:** to accommodate increased demand and service improvements by partners (supported by Brighton and Hove City Council's Business Improvement Team) to improve response for victims of Domestic Violence and Abuse and Stalking and Harassment.
- xvi. **Prevention Focus -Training, Awareness Raising and Extending Support in to the Community:** Developing sustainable responsive training and awareness-raising to support delivery of the strategy, including the growth and development of champions/ambassadors in services and communities that support victims of all forms of violence, particularly in relation to violence against women and girls.
- xvii. **Developing Services for Perpetrators:** With a focus on Violence Against Women and Girls, and including consideration of male victims of violence and abuse. Mapping and assessing the current service offer to perpetrators and its impact on outcomes for victims; understanding opportunities for joint working and resulting in recommendations for service development. This work also requires coordination of existing data and research/insight about perpetrators, and additional engagement with perpetrators to help shape strategic approach.
- xviii. **Housing Needs:** Identify opportunities for partnership working for sustainable refuge provision that meets need, negotiate and develop commissioning programme with realistic timescales. In addition, bring relevant partners together to understand how best to meet housing needs where domestic and sexual violence and abuse are a factor.
- xix. **Domestic Violence and Abuse, Sexual Violence and Abuse, Stalking and Harassment and Harmful Practices Service Requirements:** Using the findings from the 'understanding community needs' work, and other service improvement strands, develop service requirements for recommissioning, maintaining focus on the specific requirements for each aspect of the work. It is important to ensure that any grouping of services for commissioning purposes is evidence based for service user benefit/service improvement. Service requirements will inform commissioning/funding models adopted.

A conference will be organised in Autumn 2019 where the draft strategy and emerging findings will be presented to the wider stakeholder group for verification. We hope many of you will have had the opportunity to participate in the investigations over the coming months and feel that you have influenced the plans being presented.

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Report to: People Scrutiny Committee

Date of meeting: 20 June 2019

By: Assistant Chief Executive

Title: People Scrutiny Committee Work Programme

Purpose: To review and agree items for the People Scrutiny Committee's future work programme.

RECOMMENDATIONS: The Committee is recommended to:

- 1) review and agree any amendments to the work programme set out in Appendix 1, including agreeing agenda items for future Committee meetings and any changes or additions to the Committee's other scrutiny work;
 - 2) Agree topics for Scrutiny Reviews to be included in the Committee's future work programme; and
 - 3) review upcoming items on the County Council's Forward Plan (Appendix 2) to identify any issues that may require more detailed scrutiny.
-

1 Background

1.1 The work programme is an important tool in ensuring the correct focus and best use of the Committee's time in scrutinising topics that are of importance to the residents of East Sussex, and the efficient and effective working of the Council. It also provides clarity for those who may be requested to give evidence to the Committee on the issues under review, and the questions the Committee requires answers to.

1.2 All reports and activities on the work programme should have a clear objective and purpose. Reports should not be "to note" or simply to provide information to the Committee, which could be provided as briefings outside of the formal Committee meetings.

1.3. Discussion of the work programme provides the Committee with the opportunity to consider topics that it may be of value to scrutinise, and to decide whether further scoping work is required. This provides a basis for deciding the best way of scrutinising a topic, the timescale, and who from the Committee will be involved in carrying out the review work. If there are a number of potential topics for review, Members can determine the priority of the work within the resources available to the Committee.

2 Supporting information

Work programme

2.1 The Committee is asked to review and agree any amendments to the items set out in its work programme (attached at Appendix 1). This includes reviewing and agreeing the Committee's future agenda items, its list of potential future Scrutiny Reviews, the work of its Reference Groups and the subject matter for any reports for information.

2.2 When considering potential topics for inclusion in the work programme, the Committee is asked to consider a range of questions. These include:

- Is the topic relevant to the Council's Corporate Priorities?
- Is the issue of concern or of relevance to East Sussex residents?

- Can Scrutiny have an impact and add value by scrutinising this issue, service or policy?
- Is the issue one that the Committee can realistically influence?
- Are the resources needed to undertake the review available?

2.3 Any suggestions for potential Scrutiny Review topics should be discussed with the Chair, or the relevant Senior Democratic Services Adviser, in advance of the Committee meetings.

Forward Plan

2.4 A copy of the Council's Forward Plan of executive decisions for the period 1 June 2019 to 30 September 2019 is included at Appendix 2. The Committee is requested to review the forthcoming items on the Forward Plan to identify any issues within the remit of this Committee that may require more detailed scrutiny. The Forward Plan is revised and published on a monthly basis and Committee members should regularly review the Forward Plan.

3. Conclusion and reasons for recommendations

3.1 An important part of managing the work of the People Scrutiny Committee is to have an agreed future work programme. This involves the Committee assessing its priorities, ensuring its ongoing reviews are completed in a timely fashion and identifying new areas for scrutiny.

PHILIP BAKER
Assistant Chief Executive

Contact Officer: Stuart McKeown, Senior Democratic Services Adviser

Telephone No. 01273 481583

Email: stuart.mckeown@eastsussex.gov.uk

BACKGROUND DOCUMENTS

None

APPENDICES

Appendix 1 – People Scrutiny Committee Work Programme

Appendix 2 – County Council's Forward Plan

People Scrutiny Committee

| Current Scrutiny Reviews | | |
|--------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|
| Title of Review | Detail | Proposed Completion Date |
| Scrutiny Review of the Changing Care Market: Adult social care workforce | <p>The Committee agreed on 7 March 2019 to approve the recommendations set out in the Terms of Reference report and appoint a Review Board and Chair as set out below:</p> <ul style="list-style-type: none"> • Cllr Webb (Chair) • Cllr Clark • Cllr Ensor • Cllr Ungar <p>Proposed timeline:</p> <ul style="list-style-type: none"> • 19 September 2019 final report of the Review Board to the Committee • 12 November 2019 report to Cabinet • 3 December 2019 report to Council | <p>Proposed final report to the People Scrutiny Committee:</p> <p>19/09/19</p> |
| Unaccompanied Asylum Seeking Children | <p>The Committee agreed on 27 November 2018 to approve the recommendations of the Initial Scoping Board to appoint a Review Board and Chair as set out below:</p> <ul style="list-style-type: none"> • Cllr Field (Chair) • Cllr Webb • Cllr Whetstone <p>Proposed timeline:</p> <ul style="list-style-type: none"> • 19 September 2019 final report of the Review Board to the Committee • 12 November 2019 report to Cabinet • 3 December 2019 report to Council | <p>Proposed final report to the People Scrutiny Committee:</p> <p>19/09/19</p> |

| Initial Scoping Reviews | | |
|-------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------|
| Subject area for initial scoping | Detail | Proposed Dates |
| None currently underway | Initial scoping already undertaken for the Changing Care Market Review will inform a number of the potential reviews below. | |
| List of Suggested Potential Future Scrutiny Review Topics | | |
| Suggested Topic | Detail | |
| Scrutiny Review of the Changing Care Market: ASC Markets/Bedded Care Strategy (provisional timing: June – Sept 2019) | Specific areas of focus to be identified following the Adult Social Care Markets Capacity Review report to Committee in June 2019. | |
| Loneliness/resilience (provisional timing: Nov 2019 - Mar 2020) | Key questions to include: How can the Council incorporate addressing loneliness into its existing work, particularly the community resilience workstream? | |
| Elective Home Education | Issues relating to the increase in the numbers of children being home educated. Originally proposed by the Children's Services Scrutiny Committee. The Committee were informed that a Private Member's Bill is due for its next reading this spring and the expectation is that guidance will follow in due course (although there is not a clear date for this). The Committee can therefore potentially revisit this subject once the Government has published its guidance. | |
| Scrutiny Reference Groups | | |
| Reference Group Title | Subject area | Meeting Dates |
| Health and Social Care Integration Programme (Member-led Reference Group) | It was agreed at the first meeting of the People Scrutiny Committee in June 2018 to create a group of Members to keep track of ESBT and C4You related matters. These programmes have now been replaced with a single Health and Social Care Integration Programme covering the whole of East Sussex. The group will therefore continue with its monitoring role in relation to the countywide | Next meeting: group to meet as required. |

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| | <p>programme and will identify potential scrutiny topics. It will meet on an ad hoc basis.</p> <p>Membership of the group: Cllrs Ungar (lead), Davies, Webb, Ensor and Clark.</p> | |
| Strategic Commissioning Review of Early Help Scrutiny Reference Group | <p>It was agreed by the Committee on 25 June 2018 that following Members would sit on this group: Cllr Davies, Cllr Galley, Cllr Field and Cllr Whetstone.</p> <p>The purpose of this reference group is to provide scrutiny input into the review of Early Help.</p> | <p>Next meeting:</p> <p>To be confirmed.</p> |
| Educational Attainment and Performance Scrutiny Reference Group | <p>Established in light of discontinuation of Education Performance Panel. It was agreed by the Committee on 25 June 2018 that the following Members would remain on this group and that it would meet once per annum (in the spring). Membership: Cllr Galley, Cllr Field and Cllr Whetstone. As agreed at the meeting of the Committee on 1 October 2018, Matthew Jones, Parent Governor Representative was added to the Group.</p> <p>The Reference Group met on 7 January 2019 and was provided with a briefing on the attainment data for 2018.</p> | <p>Next meeting:</p> <p>January 2020</p> |
| Reconciling Policy, Performance and Resources (RPPR) | <p>RPPR Board meeting to agree detailed comments and any recommendations on the emerging portfolio plans and savings proposals to be put to Cabinet on behalf of their parent scrutiny committees.</p> | <p>RPPR Board – next meeting: tbc</p> |
| Reports for Information | | |
| Subject Area | Detail | Proposed Date |
| National Loneliness Strategy | <p>A briefing on the implications of the national Loneliness Strategy recently published by Government and the appointment of a Minister.</p> | <p>Circulated on 09/05/19</p> |
| Fixed term Exclusion and Permanent Exclusion from School and School | <p>The Committee discussed its concerns regarding school exclusion rates in East</p> | <p>Circulated on 11/04/19</p> |

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| Attendance | Sussex and Members agreed they would like to understand more about the challenges in this area. The Committee therefore requested data relating to both school exclusion and school attendance figures. | |
| Training and Development | | |
| Title of Training/Briefing | Detail | Proposed Date |
| Briefing on ASC Green Paper | To gain a better understanding of the potential implications of the Government's Green Paper on Adult Social Care once published. | Tbc dependent on publication of Green Paper. |
| Future Committee Agenda Items | | Author |
| 19 September 2019 | | |
| Safeguarding Adults Board Annual Report | <p>The Safeguarding Adults Board (SAB) Annual Report outlines the safeguarding activity and performance in East Sussex during the previous financial year, as well as some of the main developments in place to prevent abuse from occurring.</p> <p>The Strategic Plan sets out the aims and objectives of the SAB and is refreshed each year.</p> | Independent Chair, East Sussex Safeguarding Adults Board |
| East Sussex Local Safeguarding Children Board | Presentation of the annual report of the Local Safeguarding Children Board. | Independent Chair, East Sussex Local Safeguarding Children Board |
| Reconciling Policy, Performance and Resources (RPPR) 2020/21 | The Committee will start the process of examining the Departmental Portfolio Plans and budget for the 2020/21 financial year. | Becky Shaw, Chief Executive |
| Schools Coping with Change – The Way Forward Scrutiny Review | 6 Month monitoring report on progress with the Review Board's recommendations. | Stuart Gallimore, Director of Children's |

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| Scrutiny Review of the Changing Care Market: Adult Social Care Workforce Scrutiny Review | To consider the final report of the Review Board. | Services Councillor Trevor Webb, Chair of the Review Board |
| Committee Work Programme | To manage the committee's programme of work including matters relating to ongoing reviews, initial scoping reviews, future scrutiny topics, reference groups, training and development matters and reports for information. | Senior Democratic Services Adviser |
| 14 November 2019 | | |
| Reconciling Policy, Performance and Resources (RPPR) 2020/21 | The Committee will continue the process of examining the Departmental Portfolio Plans and budget for the 2020/21 financial year. | Becky Shaw, Chief Executive |
| Scrutiny Review of the Changing Care Market: Information and Signposting | 6 Month monitoring report on progress with the Review Board's recommendations. It is intended that a further 12 month monitoring report will be brought to the Committee at its meeting in June 2020. | Keith Hinkley, Director of Children's Services |
| Committee Work Programme | To manage the committee's programme of work including matters relating to ongoing reviews, initial scoping reviews, future scrutiny topics, reference groups, training and development matters and reports for information. | Senior Democratic Services Adviser |
| March 2020 | | |
| Reconciling Policy, Performance and | To provide the Committee with an opportunity to review its input into the RPPR | Becky Shaw, Chief Executive |

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| Resources (RPPR) 2020/21 | process for 2020/21 and suggest improvements to the process. | |
| Standing Advisory Council for Religious Education (SACRE) Annual Report | To update the Committee on the work of SACRE, with the report to include a further update on secondary school performance in relation to the requirements of the National Curriculum and Religious Education. | Roy Galley, Chairman of SACRE |
| Committee Work Programme | To manage the committee's programme of work including matters relating to ongoing reviews, initial scoping reviews, future scrutiny topics, reference groups, training and development matters and reports for information. | Senior Democratic Services Adviser |
| June 2020 | | |
| Schools Coping with Change – The Way Forward Scrutiny Review | 12 Month monitoring report on progress with the Review Board's recommendations. | Stuart Gallimore, Director of Children's Services |
| East Sussex Local Safeguarding Children Board Serious Case Reviews | A report outlining the findings and outcomes of Serious Case Reviews undertaken by the LSCB during 2019/20. | Independent Chair, East Sussex Local Safeguarding Children Board |
| Scrutiny Review of the Changing Care Market: Information and Signposting | 12 Month monitoring report on progress with the Review Board's recommendations | Keith Hinkley, Director of Children's Services |
| Committee Work Programme | To manage the committee's programme of work including matters relating to ongoing reviews, initial scoping reviews, future scrutiny topics, reference groups, training and development matters and reports for information. | Senior Democratic Services Adviser |

EAST SUSSEX COUNTY COUNCIL'S FORWARD PLAN

The Leader of the County Council is required to publish a forward plan setting out matters which the Leader believes will be the subject of a key decision by the Cabinet or individual Cabinet member in the period covered by the Plan (the subsequent four months). The Council's Constitution states that a key decision is one that involves

- (a) expenditure which is, or the making of savings which are, significant having regard to the expenditure of the County Council's budget, namely above £500,000 per annum; or
- (b) is significant in terms of its effects on communities living or working in an area comprising two or more electoral divisions.

As a matter of good practice, the Council's Forward Plan includes other items in addition to key decisions that are to be considered by the Cabinet/individual members. This additional information is provided to inform local residents of all matters to be considered, with the exception of issues which are dealt with under the urgency provisions.

For each decision included on the Plan the following information is provided:

- Page 107
- the name of the individual or body that is to make the decision and the date of the meeting
 - the title of the report and decision to be considered
 - groups that will be consulted prior to the decision being taken
 - a list of other appropriate documents
 - the name and telephone number of the contact officer for each item.

The Plan is updated and published every month on the Council's website two weeks before the start of the period to be covered.

Meetings of the Cabinet/individual members are open to the public (with the exception of discussion regarding reports which contain exempt/confidential information). Copies of agenda and reports for meetings are available on the website in advance of meetings. For further details on the time of meetings and general information about the Plan please contact Andy Cottell at County Hall, St Anne's Crescent, Lewes, BN7 1UE, or telephone 01273 481955 or send an e-mail to andy.cottell@eastsussex.gov.uk.

For further detailed information regarding specific issues to be considered by the Cabinet/individual member please contact the named contact officer for the item concerned.

EAST SUSSEX COUNTY COUNCIL
County Hall, St Anne's Crescent, Lewes, BN7 1UE

For copies of reports or other documents please contact the officer listed on the Plan or phone 01273 335274.

FORWARD PLAN – EXECUTIVE DECISIONS (including Key Decisions) –1 June 2019 TO 30 September 2019

Additional notices in relation to Key Decisions and/or private decisions are available on the [Council's website](#).

Cabinet membership:

Councillor Keith Glazier - Lead Member for Strategic Management and Economic Development
Councillor Nick Bennett – Lead Member for Resources
Councillor Bill Bentley – Lead Member for Communities and Safety
Councillor Rupert Simmons – Lead Member for Economy
Councillor Claire Dowling – Lead Member for Transport and Environment
Councillor Carl Maynard – Lead Member for Adult Social Care and Health
Councillor Sylvia Tidy – Lead Member for Children and Families
Councillor Bob Standley – Lead Member for Education and Inclusion, Special Educational Needs and Disability

| Date for Decision | Decision Taker | Decision/Key Issue | Decision to be taken wholly or partly in private (P) or Key Decision (KD) | Consultation | List of Documents to be submitted to decision maker | Contact Officer |
|-------------------|-----------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------|--------------|-----------------------------------------------------|-----------------------------------|
| 3 Jun 2019 | Lead Member for Education and Inclusion, Special Educational Needs and Disability | Concession contract for Music Service Lead Member to approve the recommendation to issue a concession contract for delivery of a Music Service for East Sussex. | KD | | Report, other documents may also be submitted | Lucy Morgan-Jones 01273 482149 |
| 3 Jun 2019 | Lead Member for Education and Inclusion, Special Educational Needs and Disability | Post-16 Transport Statement 2019-2020 The Lead Member is recommended to approve the Post-16 Transport Statement for the 2019-20 academic year following the required consultation. | | | Report, other documents may also be submitted | Ian Crudge 0300 3309472 |

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| 17 Jun 2019 | Lead Member for Transport and Environment | Countryside Access Strategic Commissioning Strategy: recommendation for future management of Countryside Sites Recommendations on the organisations and terms for the future management of the County Council's countryside sites. | KD P | | Report, other documents may also be submitted | Nick Mawdsley 01273 335222 |
| 17 Jun 2019 | Lead Member for Transport and Environment | Friday Street - proposed pedestrian and cycle crossing To consider the results of the local consultation on the proposed pedestrian and cycle crossing facility along Friday Street, Eastbourne and recommend how the scheme will be taken forward. | | Local Members | Report, other documents may also be submitted | Tracey Vaks 01273 482123 |
| 17 Jun 2019 | Lead Member for Transport and Environment | On-street car parking charges and tariff review To approve the launch of a consultation on proposed changes to on-street parking permit and parking tariff charges | KD | | Report, other documents may also be submitted | Carl Valentine 01273 336199 |
| 17 Jun 2019 | Lead Member for Transport and Environment | Traffic Management in Alfriston High Street To report the outcomes of the traffic signals and 20mph speed limit trial schemes carried out in September/October 2018; and to recommend next steps for traffic management in Alfriston High Street | | Local Members | Report, other documents may also be submitted | Andrew Keer 01273 336682 |
| 24 Jun 2019 | 24 Jun 2019 Lead Member for | Area reviews of Primary School provision in East Sussex | KD | | Report, other documents may | Gary Langford 01273 481758 |

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|-------------|-------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|----------------------------------|-----------------------------------------------|--------------------------------|
| | Education and Inclusion, Special Educational Needs and Disability | | | | also be submitted | |
| 25 Jun 2019 | Lead Member for Resources | Balloon releases on Council land To seek approval to introduce a general ban on the releasing of balloons from County Council owned land and property | | | Report, other documents may also be submitted | Bethan Bolland 01273 481404 |
| 25 Jun 2019 | Cabinet | Ashdown Forest Trust Fund (2018/19) To consider the Ashdown Forest Trust Income and Expenditure Account and Balance sheet for 2018/19. | | Local Members | Report, other documents may also be submitted | Jill Fisher 01273 482542 |
| 25 Jun 2019 | Cabinet | Council Monitoring: Quarter 4 2018/19 To consider the Council Monitoring report for the fourth quarter of the financial year 2018/19 as part of the Council's Reconciling Policy, Performance and Resources (RPPR) budget monitoring process. | | | Report, other documents may also be submitted | Jane Mackney 01273 482146 |
| 25 Jun 2019 | Lead Member for Resources | Isabel Blackman Centre, Winding Street, Hastings To declare surplus to County Council operational requirements and dispose of the site, allowing for its listing as an asset of community value | | Local Members | Report, other documents may also be submitted | Graham Glenn 01273 336237 |
| 25 Jun 2019 | Lead Member for Resources | Ringmer Swimming Pool To respond to the "Keep Ringmer Swimming Pool" petition submitted to the | | Local Members Lead Petitioner | Report, other documents may also be submitted | Pauline Young 01273 481180 |

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| | | County Council on 26 March 2019 | | | | |
| 26 Jun 2019 | Lead Member for Adult Social Care and Health | <p>Six-monthly update on progress with implementation of ASCH Reconciling Policy, Performance and Resources decisions made at Cabinet on 26th June 2018</p> <p>The Lead Member will receive an update on progress with the implementation of the Adult Social Care and Health RPPR decisions for 2018/19 as agreed at Cabinet on 26th June 2018. The Lead Member will be asked to consider and comment on the progress made.</p> | | | Report, other documents may also be submitted | Kirstie Battrick 01273 482016 |
| 16 Jul 2019 | Cabinet | <p>Internal Audit Annual Report and Opinion 2018/19</p> <p>To consider the Internal Audit Services annual report and opinion for 2018/19.</p> | | | Report, other documents may also be submitted | Russell Banks 01273 481447 |
| 16 Jul 2019 | Cabinet | <p>Reconciling Policy, Performance and Resources (RPPR) - State of the County 2019</p> <p>To begin the Reconciling Policy, Performance and Resources (RPPR) process for 2020/21 and beyond.</p> | KD | | Report, other documents may also be submitted | Jane Mackney 01273 482146 |
| 16 Jul 2019 | Cabinet | Transport for the South East (TfSE) Consultation | | | Report, other documents may also be submitted | Jon Wheeler 01273 482212 |

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| | | To agree East Sussex County Council's response to Transport for the South East's formal consultation on their draft proposal to Government. | | | | |
| 22 Jul 2019 | Lead Member for Children and Families | Adoption South East - Regional Adoption Agency proposals To consider regional adoption agency proposals | KD | | Report, other documents may also be submitted | Liz Rugg 01273 481274 |
| 22 Jul 2019 | Lead Member for Transport and Environment | Implementation of the Well Managed Highway Infrastructure Code of Practice Updates on the implementation of the New Well Managed Highway Infrastructure Code of Practice and to seek approval for proposed changes to highway policies and practices in response to the Code's 36 recommendations. | | | Report, other documents may also be submitted | Pippa Mabey 01273 335506 |
| 22 Jul 2019 | Lead Member for Transport and Environment | Proposed Policy position on connections to highway drainage To adopt a County Council Policy position for how it will consider and determine requests for new developments to connect to and dispose of surface water to the highway drainage. | KD | | Report, other documents may also be submitted | Ed Sheath 01273 481632 |
| 25 Jul 2019 | Lead Member for Communities and Safety | Petition to reduce the speed limit to 40mph on the A259 Seaford to Newhaven enforced by speed cameras | | Local Members Lead Petitioner | Report, other documents may also be submitted | Rupert Clubb 01273 482200 |
| 12 Sep 2019 | Lead Member for | Education Commissioning Plan 2019-23 | | | Report, other | Gary Langford |

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|-------------|-------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|------------------|--|-----------------------------------------------|------------------------------|
| | Education and Inclusion, Special Educational Needs and Disability | To seek Lead Member approval to publish the latest update to the Education Commissioning Plan, covering the period 2019 to 2023 | <i>KD</i> | | documents may also be submitted | 01273 481758 |
| 20 Sep 2019 | Cabinet | Council Monitoring: Quarter 1 2019/20 To consider the Council Monitoring report for the first quarter of the financial year 2019/20. | | | Report, other documents may also be submitted | Jane Mackney 01273 482146 |

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