

Housing-Related Floating Support Service - Appendix 6 - Profile of Service

12 months Oct 2023/Sept 2024: 5,064 people directly supported (443 re-referrals =5,497 cases).

- Total number of people in these households was 10,399 (parents, children, grandparents etc)
- 1,287 of these households had children (estimate from household data is 2,721 children)
- 1,116 people were 75+ years old
- 3,055 people reported having a long-standing illness

84% of referrals came directly from statutory partners. Referrals were assessed within 2 days and an Floating Support Officer (FSO) assigned to the case within 7 working days. Efficient referral process for statutory partners means that peoples needs are assessed rapidly, reducing the need for statutory intervention.

Local Housing Authorities: 1,416 referrals from the Local Housing Authorities (the 5 District and Boroughs- Hastings, Rother, Wealden, Eastbourne, Lewes):

- 282 single people referred who were homeless (208) or at risk of homelessness (74)
- 299 families referred that were homeless (175) or at risk of homelessness (124)
- 243 people referred due to Mental Health problems
- 101 older people referred with support needs (access to extra care housing, support with benefit applications, referrals for ASC care packages, mobility issues, physical health issues)
- 98 people referred at risk of domestic violence

Prevention of Homelessness: 1,856 people / households were facing imminent homelessness (i.e. they were losing their accommodation or at risk of losing their accommodation):

- 1,342 cases were prevented from becoming homeless, including:
- 877 cases – were supported to be able to remain in their current accommodation
- 412 cases - were supported to find new accommodation

Of the remaining 514 cases:

- 269 cases were supported to be ready to move once accommodation is identified (housing register forms completed, bidding on properties on Home Move, engagement with letting agents)
- 245 cases - support was not completed due to the person disengaging with the service.

Statutory Children's Services: 603 people were referred by Statutory Children's Services (referrals from Children's Services are when the risk to children in the household is high), including:

- 80 families at direct risk of homelessness
- 120 families already experiencing homelessness (families living in temporary accommodation, living in insecure accommodation)
- 101 people at risk of domestic violence

Adult Social Care: 2,230 people were referred by Adult Social Care, including:

- 490 people referred due to Mental Health problems (anxiety, depression, bi-polar disorder, schizoaffective disorders, personality disorders)
- 336 people referred directly from the Dementia Support Team (over 60's)
- 132 people referred due to high levels of vulnerability due to frailty (over 60's) – (frailty relates to the adult's mental and physical resilience, or their ability to bounce back and recover from events like illness and injury).

Mental Health Conditions and/or Long-Term Health Conditions (Oct 23 - Sept 24)

	<i>July - Sept 2024</i>	<i>April- June 2024</i>	<i>January - March 2024</i>	<i>October - December 2024</i>
Yes	1765	1657	1631	1575
No	517	512	501	474
Prefer not to say	1	3	1	1
<i>Mental Health Condition</i>	929	855	929	883
<i>Long-standing Illness</i>	867	732	750	706
<i>Mobility issue</i>	526	436	467	466
<i>Physical Impairment</i>	441	377	378	339
<i>Sensory Impairment</i>	140	112	128	116
<i>Learning Disability / Difficulty</i>	113	107	108	114
<i>Autistic Spectrum</i>	135	100	103	87
<i>Acquired Brain Injury</i>	52	49	42	40
<i>Other</i>	70	56	66	60

Adults accessing the service have severe complex health needs which are exacerbated by their housing situation. There is a clear link between housing and health inequalities.

Adults accessing the service live in insecure tenancies, live under the threat of eviction, have high housing costs, live in temporary accommodation for prolonged periods, live in housing that is in disrepair, damp, and in poor condition or overcrowded - all have a detrimental effect on physical and mental health.

Accommodation is often unsuitable for people who are accessing the services health needs.

The map below shows the location of adults who used the service in 2023/24.

