

Performance History

Financial Year	Total Debtors	Provision for bad and doubtful debts		Write-offs		Write-offs as a % of income collected	Net Improvement /(decline) in financial position ****
		£m	% of debtors	No. *	£m		
2024/25	**38.7	4.3	***11.11	625	0.59	0.11	(1.38)
2023/24	42.5	3.1	6.42	820	0.61	0.13	(1.03)
2022/23	41.7	2.3	8.46	594	0.38	0.09	(0.77)
2021/22	10.8	1.49	12.74	901	0.42	0.11	(0.28)
2020/21	15.5	1.25	8.06	682	0.38	0.09	(0.12)
2019/20	11.9	1.19	10.0	888	0.32	0.09	0.13
2018/19	14.8	1.24	8.4	1,272	0.40	0.11	(0.10)
2017/18	12.0	1.26	10.5	410	0.28	0.08	0.06
2016/17	12.0	1.27	10.6	577	0.33	0.09	(0.15)
2015/16	15.2	1.21	8.0	594	0.24	0.07	0.20
2014/15	14.8	1.42	9.6	415	0.23	0.06	0.31
2013/14	17.3	1.20	6.9	645	0.76	0.20	(0.84)
2012/13	11.5	0.76	7.2	445	0.36	0.10	0.07
2011/12	13.6	0.87	6.4	281	0.28	0.08	(0.09)
2010/11	13.2	0.70	5.3	335	0.26	0.08	(0.23)
2009/10	8.9	0.42	4.7	431	0.31	0.15	(0.08)
2008/09	10.9	0.46	4.2	301	0.19	0.11	(0.24)
2007/08	14.8	0.23	1.6	183	0.18	0.09	0.29
2006/07	10.6	0.30	2.8	549	0.40	0.20	0.38
2005/06	14.5	0.55	3.8	965	0.53	0.30	0.11
2004/05	13.3	1.12	8.4	-	0.07	0.06	-

*The number includes all write-offs

**This is the aged debt report as at 31st January 2025 and will change significantly by 31st March 2025, as large debts are raised to the ICB at year end

***This will be completed when the aged debt totals are known after all old year cash is allocated in April 2024

****Total provision (£m) and write-offs (£m) compared to previous year, this will change when bad debt is calculated mid-April 2025