

Connecting 4 You – Programme Structure

Background

- 1.1.1 On Friday 13 May 2016, East Sussex County Council (ESCC) and High Weald Lewes Havens Clinical Commissioning Group (HWLHCCG) held a facilitated away half day session to discuss and plan for the Connecting 4 You programme: the joint health and social care transformation programme between the two organisations and their partners in the High Weald, Lewes and the Havens patch of East Sussex.
- 1.2 The Connecting 4 You programme will be developed in partnership with Sussex Community Foundation Trust and Sussex Partnership NHS Foundation Trust. As the work develops, it will involve other NHS trust partners, including Brighton Sussex University Hospitals, Maidstone and Tunbridge Wells and East Sussex Hospitals. The programme will fully involve Healthwatch East Sussex, patients, clients, carers and partners from the voluntary and independent sectors.
- 1.3 The attendees of the away half day considered the range of priorities and imperatives that their own organisations and the High Weald Lewes Havens (HWLH) health and social care economy need to consider, and then discussed which of these required a partnership approach. The group determined that the priorities that required a joint response were to be included in Connecting 4 You programme.
- 1.4 The Connecting 4 You Programme priorities are:
 - Joint HWLH area mental health strategy
 - Integrated community health and social care teams
 - Joint model for streamlined point of access
 - Joint urgent out-of-hospital care approach and interface with locality work
 - Review children’s services, including plans for SEND, services for autism, role of community paediatricians and CAMHS
 - Strategy for nursing and dementia care homes, considering community hospitals and broader estates issues
 - Agreed approach to self-management
 - Planning of workforce and capacity
 - Design of integrated planning and locality planning: with decisions on how to devolve to the local level, wherever possible
- 1.5 In addition, a range of projects and programmes already in place will continue within the Connecting 4 You programme, subject to review when the implications of the Sustainability and Transformation Plan are fully understood. These are:

- Integrated Community Equipment Service
- Joint Community Rehabilitation team (JCR)
- Single Point of Advice (SPoA) for children and families
- Integrated delivery of services for children aged 0-5
- Integrated Night Service (INS)
- Community and personal resilience programme

1.8 The following core principles will underpin the development of the Connecting 4 You Programme:

- Connecting 4 You is based upon the principles of system leadership
- Community services should be:
 - Local
 - Responsive
 - Integrated – seamless and coordinated
 - High quality
 - Easy for the public to understand
- The programme should adopt a positive approach and address barriers to progress
- The partnership should be:
 - Open, respectful, considerate to the pressures and restrictions on others
 - Prepared to consider transformational solutions to current challenges
- Transformational activity should be considered in the context of whole system implications, with the primary goal being whole system financial balance
- Public and stakeholder engagement underpinning the work should be as broad as possible

2. Connecting 4 You Community Programme - model of care

2.1 The diagram attached at **Appendix 3** sets out a model of care which focuses support at the lowest level of intervention and cost required to deliver the agreed outcomes. Instead of the present situation, where activity tends to gravitate towards the higher end of the scale of acuity (emergency services and acute sector services), the new model of care will focus more on the community: a shift of activity, capacity and resource to enable the community to offer the same level of responsiveness and support as people presently seek through Urgent Care systems.

2.2 The diagram illustrates the following requirements.

a. The three primary outcomes that must be achieved in order to create a whole system of community services that best meets the developing needs of the population of HWLH area and delivers sufficient efficiencies to meet the existing and upcoming financial challenges:

- Strong emphasis on primary prevention
- Improved community capacity, and reduced reliance on Urgent Care
- Reliable and efficient emergency services for those who need them

The focus on these outcomes is to address the key requirements of sustainable services and financial balance.

All of the work undertaken through the Connecting 4 You programme will engage fully with all stakeholders.

3. Connecting 4 You Programme Governance Structure:

