

**Report to:** East Sussex Health and Wellbeing Board

**Date of meeting:** 25 July 2017

**By:** Interim Joint Director, Healthwatch East Sussex

**Title:** Healthwatch East Sussex Locality Engagement Project

**Purpose:** To update the Board on the Locality Engagement Project

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## **RECOMMENDATIONS**

**The Board is recommended to note the presentation**

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### **1. Background**

1.1 The Healthwatch East Sussex Listening Tour is a 3 year programme of engagement activity.

1.2 The first stage of the listening tour will began on Monday 10th July in Hastings and will run until Friday 11th August before moving on to other areas of the County. This is an opportunity for residents and organisations to take part in a programme of activity, to capture local views and experiences on health and care services.

1.3 The intended strategic outcomes of this project is for Healthwatch East Sussex to receive evidence and insight that it can share with the public and key strategic partners locally and nationally.

1.4 Additional expected outcomes include:

- To drive an increase in contact from individuals with the feedback centre and the information and signposting services
- To promote, increase and sustain the number of Healthwatch champions active in their local communities
- To establish effective channels of communication and amplify local voices
- To gather usable evidence on the new models of care
- To present the benefits of community insight gathered by an independent organisation

### **2. Conclusion and reasons for recommendations**

2.1 The HWB is recommended to note the presentation

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