

Report to: **East Sussex Health Overview and Scrutiny Committee (HOSC)**

Date: **28 June 2018**

By: **Assistant Chief Executive**

Title: **East Sussex Healthcare NHS Trust: Care Quality Commission Inspection Report**

Purpose: **To consider the recent Care Quality Commission Inspection Report on East Sussex Healthcare NHS Trust and an update on the Trust's work to improve End of Life Care.**

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## **RECOMMENDATIONS**

**HOSC is recommended to:**

- 1) consider and comment on the Care Quality Commission Quality Report on services provided by East Sussex Healthcare NHS Trust, and the Trust's response (appendices 1 and 2);**
  - 2) consider and comment on the update on the Trust's End of Life Care provision (appendix 3);**
  - 3) request a copy of the Trust's full action plan in response to the Care Quality Commission report, once it has been developed.**
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## **1. Background**

1.1. The Care Quality Commission (CQC) carried out an inspection of East Sussex Healthcare NHS Trust (ESHT) in September 2014. The Trust was re-inspected in March 2015 and the inspection results were published in a CQC Inspection Report in September 2015, rating the Trust as overall 'Inadequate' and the Trust was placed in special measures for quality.

1.2. As part of the special measures process, ESHT was required to produce a Quality Improvement Plan (QIP) that detailed the sustainable improvements the Trust would make. HOSC undertook detailed scrutiny of ESHT's QIP during 2015-2016 and made a number of recommendations which were submitted to the Trust, NHS Improvement and CQC for consideration.

1.3. A new Trust Board was appointed during 2016 including a new Chief Executive and Chairman. HOSC continued to monitor the Trust's progress via reports to Committee meetings.

1.4. The CQC inspected both of ESHT's acute hospital sites for a third time in October 2016 and published its inspection report in January 2017. The reports recognised significant improvements since the previous inspections. The CQC rating moved from 'Inadequate' to 'Requires Improvement' but the Trust remained in special measures for quality, due to the need to further embed changes and the recent appointments to key leadership roles.

1.5. The Trust was inspected for a fourth time during March this year and a Quality Report of this most recent inspection was published on 6 June.

## **2. Supporting Information**

2.1. The CQC did not carry out a full inspection of ESHT in March. It inspected urgent and emergency care, medical care (including older person's care), surgery and maternity at the

Conquest Hospital, and Outpatients at Eastbourne District General Hospital (EDGH), as well as a 'Well-led' inspection across the Trust.

2.2. The CQC rated all of these areas either good or outstanding in all domains apart from the A&E Department at Eastbourne which was rated as 'requires improvement' but 'good' for well led and caring. For the first time 'outstanding' ratings were given in three categories. The CQC acknowledged that on the basis of the inspection in March, the Trust's rating would have been 'Good' however the Trust's overall rating remains as 'Requires Improvement' because not all services were inspected.

2.3. In addition, the CQC recommended to NHS Improvement that the Trust no longer met the criteria to be in special measures for quality and this recommendation was accepted. The Trust remains in special measures for finance. The summary report by the CQC is included for information as **appendix 1** to this report and ESHT has produced an initial response to the inspection that is attached as **appendix 2**. The full reports are available [on the CQC's website](#).

2.4. One of the areas that was not re-inspected in March was End of Life Care (EOLC). This is an area where the Committee had requested a further update on the grounds that there were a number of 'must do' and 'should do' actions that the CQC highlighted to ESHT in order to improve EOLC. Most of these recommendations have now been actioned or are underway and are set out in the update attached at **appendix 3**.

### **3. Conclusion and recommendation**

3.1 The Committee is recommended to consider and comment on the CQC Quality Report on services provided by ESHT, the Trust's response, and the update on EOLC. HOSC is also recommended to request a copy of the Trust's full action plan in response to the CQC report, once it has been developed.

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