

Report: East Sussex Better Together (ESBT) – Urgent Care Redesign Programme Update: NHS 111 and Urgent Treatment Centres

To: East Sussex Health Overview and Scrutiny Committee

From: Mark Angus, ESBT Urgent Care System Improvement Director

Meeting

Date: 28 June 2018

Recommendations:

The Health and Overview Scrutiny Committee (HOSC) Members are asked to note progress with the development and implementation of our integrated urgent care service model specifically relating to:

- **Our plans to procure a new NHS 111/Clinical Assessment Service (CAS); and**
- **Our plans to establish Urgent Treatment Centres (UTCs).**

In addition, HOSC members are asked to agree that our proposals in their original form, and their related potential plans for public consultation, are drawn to a close and be reviewed in the autumn as we submit revised proposals that ensure the improvements we are seeking and take account of these wider developments.

1. Introduction

This paper provides an update on progress made relating to the ESBT Urgent Care Transformation Programme since the detailed update submitted to HOSC in March 2018 in respect of NHS 111/CAS and UTCs.

2. NHS 111/Clinical Assessment Service/Out of hours GP Home Visiting

A decision was taken by the Sussex CCGs on 14 June 2018 to stop the NHS 111/CAS procurement process for Sussex. The organisations who submitted bids to run the new service have been notified.

The decision was not taken lightly by the CCGs, but it was agreed that there is a need to review the service model and specification in light of the increased maturity of the National Integrated Urgent Care (IUC) model to ensure that we procure the right service model for the population of Sussex. This decision was reached in consultation with NHS England (NHSE), who support the decision of the Sussex CCGs.

The committee should be assured that it is the re-procurement process of the new NHS 111/CAS that is stopping and not the current service received by patients. The commissioners across Sussex are in the process of agreeing next steps with the current NHS 111 (South East Coast Ambulance Service NHS Foundation Trust) and

GP Out of Hours (Integrated Care 24) providers to ensure continuity of service for patients after **01 April 2019**.

An options paper will be presented to the seven Sussex CCGs' Governing Bodies by **31 August 2018**, with a recommended approach to re-procure and deliver a new NHS 111/CAS for Sussex by 2019/20, which will in turn be communicated to HOSC.

3. Urgent Care Treatment Centres

The ESBT plans to develop UTCs were designed to align with an integrated approach to urgent care that would bring together a number of services such as GP out of hours, primary care streaming and walk in urgent care access and would be supported in part by the implementation of the national IUC specification and the operational delivery of the new NHS 111/CAS by **01 April 2019**.

Therefore ESBT CCGs are currently undertaking a rapid assessment of the impact of the decision to stop the NHS 111/CAS procurement on our UTC plans and related timescales.

As part of this assessment we will also take the opportunity to consider the pre-consultation engagement feedback we have received since we submitted our detailed UTC proposals to HOSC in March 2018. We will ensure this informs any revised proposals regarding urgent care and we will re-submit updated proposals specifically regarding the development of UTCs to the HOSC. It is therefore recommended that HOSC's request that we consult with them on our proposals in their original form, and their related potential plans for public consultation, is drawn to a close and be reviewed in the autumn as we submit revised proposals that ensure the improvements we are seeking and take account of these wider developments.

The national deadline for the establishment of designated UTCs is **01 December 2019** and the ESBT CCGs remain on track to deliver UTCs by no later than this date.

4. Timescales and next steps

The next steps for our NHS 111/CAS and UTC plans are as follows:

- NHS 111 Options Paper to Sussex CCGs' Governing Bodies by **31 August 2018**; and
- Assessment of impact on our UTC proposals to be completed by **31 July 2018**.

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