

The Outcomes Framework shows our commitment to measuring our progress against the health and care priorities that matter to people. We have identified a small number of long term, overarching outcomes that organisations in our health and social care system share and are collectively working towards, based on what local people have told us is important. For local people using our services, this means developing a way to measure whether the services and support they receive is improving their health, wellbeing and experience of care and support (outcomes). Overall, through developing our Integrated care Partnership* in 2020/21 we want to strengthen the way we join forces to improve the health and wellbeing of our population, the quality and experience of health and care services, and keep this affordable.

Population health and wellbeing

The impact of services on the health of the population such as preventing premature death and overall prevalence of disease.

Ambition	Outcome
Improve and protect mental and physical health and wellbeing for local people	<ul style="list-style-type: none"> Children have a good start in life People are able to live well People age well People have a good end of life
Reduce health inequalities for local people	<ul style="list-style-type: none"> The gap in health outcomes is improved

Transforming services for sustainability

The way health, mental health, social care, education, housing and other services and support work together, and how effective they are at impacting positively on the people who use them.

Ambition	Outcome
Prioritise prevention, early intervention, self-care and self-management	<ul style="list-style-type: none"> People get support from their communities to prevent, reduce or delay their need for health, care and support People get help early to prevent situations from getting worse People get help to manage their condition(s)
Deliver an integrated model of care	<ul style="list-style-type: none"> People are supported to be as independent as possible
Demonstrate financial and system sustainability	<ul style="list-style-type: none"> People have access to timely and responsive care, including access to emergency hospital services when they need them Financial balance is achieved across the health and care system Digital services and innovation are used to help make best use of resources

The experience of local people

The experience people have of their health and care services.

Ambition	Outcome
Good communication and access to information for local people	<ul style="list-style-type: none"> Jargon free health and social care information can be found in a range of formats and locations Health and care services talk to each other so that people receive seamless services and people and staff have access to shared and integrated information
Put people in control of their health and care	<ul style="list-style-type: none"> People feel respected and able to make informed choices about services People have choice and control over services and how they are delivered

Quality care and support

Making sure we have safe and effective care and support.

Ambition	Outcome
Provide safe, effective and high-quality care and support	<ul style="list-style-type: none"> People receive high quality care and support People are kept safe and free from avoidable harm
Deliver personalised care through integrated and skilled service provision	<ul style="list-style-type: none"> People are supported by skilled staff, delivering holistic and personalised care

**An Integrated Care Partnership is a way of strengthening how we plan, organise, commission and deliver services together and better deliver our shared priorities across the county.*

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