

Report to: East Sussex Health and Wellbeing Board

Date: 7 March 2023

By: Healthwatch East Sussex

Title: Eastbourne Listening Tour draft report

Purpose of Report: To share learning from the Healthwatch East Sussex 'Listening Tour' which took place over two weeks in October 2022

Recommendations:

East Sussex Health and Wellbeing Board is recommended to note the findings and recommendations in the report.

1 Background and supporting information

1.1 Healthwatch gather people's views of health and social care services in East Sussex and make sure they are heard by the people in charge. Each year we focus on one area of East Sussex to engage with local people and understand their communities in more detail. For 2022 our Listening Tour wanted to hear from residents in Eastbourne, from the 15th to the 30th October.

1.2 We used a wide variety of engagement activities and events to ask people about their experiences of health and care, including surveys and online engagement, discussion groups, pop up stands in various locations and specially organised events.

1.3 We will use the feedback received throughout the tour to make recommendations to support positive changes to local health and care services.

1.4 A presentation on the Eastbourne Listening Tour which contains more information on the Listening Tour, and the key findings, conclusions and recommendations in the draft report is contained in **appendix 1**.

2 Conclusion and reasons for recommendations

2.1 The East Sussex Health and Wellbeing Board is recommended to note the findings and recommendations in the report.

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